Theories On Conflict Resolution In The
Workplace

This revised and updated second edition introduces
students of violent conflict to a variety of prominent
theoretical approaches, and examines the
ontological stances and epistemological traditions
underlying these approaches. Theories of Violent
Conflict takes the centrality of the 'group' as an
actor in contemporary conflict as a point of
departure, leaving us with three main questions: •
What makes a group? • Why and how does a group
resort to violence? • Why and how do or don't they
stop? The book examines and compares the ways by
which these questions are addressed from a number
of perspectives: primordialism/constructivism,
social identity theory, critical political economy,
human needs theory, relative deprivation theory,
collective action theory and rational choice theory.
The final chapter aims to synthesize structure and
agency-based theories by proposing a critical
discourse analysis of violent conflict. With new
material on violence, religion, extremism and military
urbanism, this book will be essential reading for
students of war and conflict studies, peace studies,
conflict analysis and conflict resolution, and ethnic
conflict, as well as security studies and IR in general.
Praise for The Handbook of Conflict Resolution
"This handbook is a classic. It helps connect the
research of academia to the practical realities of
peacemaking and peacebuilding like no other. It is

both comprehensive and deeply informed on topics vital to the field like power, gender, cooperation, emotion, and trust. It now sits prominently on my bookshelf." —Leymah Gbowee, Nobel Peace Prize Laureate "The Handbook of Conflict Resolution offers an astonishing array of insightful articles on theory and practice by leading scholars and practitioners. Students, professors, and professionals alike can learn a great deal from studying this Handbook." —William Ury, Director, Global Negotiation Project, Harvard University; coauthor, Getting to Yes and author, The Third Side "Morton Deutsch, Peter Coleman, and Eric Marcus put together a handbook that will be helpful to many. I hope the book will reach well beyond North America to contribute to the growing worldwide interest in the constructive resolution of conflict. This book offers instructive ways to make this commitment a reality." —George J. Mitchell, Former majority leader of the United States Senate; former chairman of the Peace Negotiations in Northern Ireland and the International Fact-Finding Committee on Violence in the Middle East; chairman of the board, Walt Disney Company; senior fellow at the School of International and Public Affairs, Columbia University "Let's be honest. This book is just too big to carry around in your hand. But that's because it is loaded with the most critical essays linking the theory and practice of conflict resolution. The Handbook of Conflict Resolution is heavy on content and should be a well-referenced resource on the

desk of every mediator—as it is on mine." —Johnston Barkat, Assistant Secretary-General, Ombudsman and Mediation Services, United Nations Whilst classical approaches linked development with peace, security has become central to understandings of both war and peacetime. This book uniquely reflects on how to deal with the convergence of war and peace in the context of global economic and geo-political development. It addresses methodological challenges in contemporary approaches to conflict, violence, security peace and development. Two dominant contemporary approaches are selected for debate on methodologies and ethical choices: rational choice and identity-based theorizing. The chapters are arranged as dialogues around contending approaches, to better understand how the inter-locking fields of violent conflict, peace, development and security can be researched and understood. The book considers how theoretical and methodological approaches relate to different ethical and political choices, including around engagement and intervention in the four interwoven fields. Theoretical, methodological and ethical issues emerge from the critical reviews of academic discourses and case-study based chapters from across the world, including Sri Lanka, Ghana, Colombia and Rwanda. This book is an invaluable resource for postgraduate students and researchers in Development Studies, Conflict Studies, Peace Studies and Security Studies.

Mediation Theory and Practice, Third Edition introduces you to the process of mediation by using practical examples that show you how to better manage conflicts and resolve disputes. Authors Suzanne McCorkle and Melanie J. Reese help you to understand the research and theory that underlie mediation, as well as provide you with the foundational skills a mediator must possess in any context, including issue identification, setting the agenda for negotiation, problem solving, settlement, and closure. New to the Third Edition: Expanded content on the role of evaluative mediation reflects the latest changes to the alternative dispute resolution field, helping you to distinguish between various approaches to mediation. Additional discussions around careers in conflict management familiarize you with employment opportunities for mediators, standards of professional conduct, and professional mediator competencies. New activities and case studies throughout each chapter assist you in developing their mediation competency.

Conflict Resolution

Zones of Conflict in Africa

Theories and Practices

Theories and Practice

Theory, Practice and Policy

Dispute Processing and Conflict Resolution

This empowering guide goes beyond observable techniques to offer a close look at the creative internal processes--both cognitive and psychological--that successful mediators and

other conflict resolvers draw upon.
Throughout the world there are efforts both large and small to address ethnic conflicts-identity based disputes between groups who are unable to live side-by-side in the same state. This book brings together a collection of case studies on interventions in ethnic conflicts throughout the world in which the nature of the state is a core concern (Turkey, Russia, Macedonia, Guatemala, Israel, Cyprus, Northern Ireland, South Africa, US) and asks how the projects themselves understand success and failure in ethnic conflict resolution. It emphasises the complexity and importance of better understanding ways in which small-scale interventions can sometimes have a large impact on large-scale ethnic conflict, and how the goals of the intervenors shift as the participants redefine the identities and interest at stake.
Broadly defining "conflict resolution", James A. Schellenberg gives systematic coverage to five main ways people may try to resolve their conflicts: coercion, negotiation, adjudication, mediation, and arbitration. The main theories of conflict, both classic and contemporary, are reviewed under four main categories: individual characteristics theories, social process theories, social structural theories, and formal theories. Personal Conflict Management, 2nd edition details the common causes of conflict, showcases the theories that explain why conflict happens,

presents strategies for managing conflict, and invites consideration of the risks of leaving conflict unsettled. This book also explores how gender, race, culture, generation, power, emotional intelligence, and trust affect how individuals perceive conflict and choose conflict tactics. Detailed attention is given to the role of listening and both competitive and cooperative negotiation tactics. Separate chapters explain how to deal with bullies and conflict via social media. The volume caps off its investigation of interpersonal conflict with chapters that: provide tools to analyze one's conflicts and better choose strategic responses; examine the role of anger and apology during conflict; explore mediation technique; and evaluate how conflict occurs in different situations such as family, intimacy, work, and social media.
Human Rights and Conflict Resolution
Culture & Conflict Resolution
An Introduction
Conflict Resolution and Conflict Transformation
Essays on Theory and Practice
Theories and Methodologies

Human rights and conflict resolution have been traditionally perceived as two separate fields, sometimes in competition or in tension and occasionally with contradictory approaches towards achieving a lasting peace. Although human rights norms have

been incorporated and institutionalized by various national, regional, and international organizations that deal with conflict resolution, negotiators and mediators are often pressured in practice to overlook international human rights principles in favor of compliance and more immediate outcomes. The chapters in this volume navigate the relationship between human rights and conflict resolution by fleshing out practical, conceptual, and institutional encounters of the two agendas and engaging with lessons learned and windows of opportunities for mutual learning. Recognizing the increasing relevance of this debate and important gaps in the current research on the topic, this book addresses the following questions: How can we improve our practical and theoretical understanding of the complementarity between human rights and conflict resolution? How would a human rights-based approach to conflict resolution look like? How are international, regional, and national organizations promoting, implementing, and/or adapting to better coordinate between human rights and conflict resolution? Building on empirical evidence from contemporary conflict resolution processes, how have human rights been integrated in

different efforts on the ground? What are the main lessons learned in this regard? Examining a wide range of countries and issues, this work is essential reading for human rights, conflict resolution, and security experts including scholars, diplomats, policy-makers, civil society representatives, and students of international politics.

This book presents a series of essays by I. William Zartman outlining the evolution of the key concepts required for the study of negotiation and conflict management, such as formula, ripeness, pre-negotiation, mediation, power, process, intractability, escalation, and order. Responding to a lack of useful conceptualization for the analysis of international negotiation, Zartman has developed an analytical framework and specific concepts that can serve as a basis for both study and practice. Negotiation is analyzed as a process, and is linked to other major themes in political science such as decision, structure, justice and order. This analysis is then applied to negotiations to manage particular types of conflicts and cooperation, including ethnic conflicts, civil wars and regime-building. It also develops typologies and strategies of mediation,

dealing with such aspects as leverage, bias, interest, and roles. Written by the leading exponent of negotiation and mediation, Negotiation and Conflict Management will be of great interest to all students of negotiation, mediation and conflict studies in general.

The Handbook of Conflict ResolutionTheory and PracticeJohn Wiley & SonsThe Handbook of Conflict ResolutionTheory and PracticeJohn Wiley & Sons

This introductory course text explores the genealogy of the field of conflict resolution by examining three different epochs of the field, each one tied to the historical context and events of the day.

The Dynamics of Conflict Resolution
Volume III
Theories and Cases
Conflict Resolution Theory and Practice
Islam and Conflict Resolution
Essays on the Theory and Practice of Interactive Problem-Solving

The Handbook of Conflict Resolution, Second Edition is written for both the seasoned professional and the student who wants to deepen their understanding of the processes involved in conflicts and their knowledge of how to manage them

constructively. It provides the
theoretical underpinnings that throw light
on the fundamental social psychological
processes involved in understanding and
managing conflicts at all
levels—interpersonal, intergroup,
organizational, and international. The
Handbook covers a broad range of topics
including information on cooperation and
competition, justice, trust development
and repair, resolving intractable
conflict, and working with culture and
conflict. Comprehensive in scope, this new
edition includes chapters that deal with
language, emotion, gender, and personal
implicit theories as they relate to
conflict.
"Public policy practitioners and theorists
often assume that the concepts and
practices of conflict management and
resolution can only be applied to
specific, difficult-to-resolve disputes.
In this article, we explore another
perspective, one in which theories of
conflict management, and conflict
resolution shed light on aspects of agenda
setting, policy formation, and policy
implementation. We use the example of the
Sabatier and Jenkins-Smith advocacy
coalitions framework to demonstrate how
conflict resolution theories can

complement existing public policy theories, and how they can provide prescriptive advice for action. Finally, in recognition that the field of conflict resolution is evolving and sometimes contested, we explore some of the critiques of the theories and ideas for resolving disputes emerging from a public policy perspective"--Abstract from paper. Personal Conflict Management, 2nd edition details the common causes of conflict, summarizes the theories that explain why conflict happens, presents strategies for managing conflict, and invites consideration of the risks of leaving conflict unsettled. The book balances information about conflict with specific skills and tools to transform these difficult encounters, and explores how gender, race, culture, generation, power, emotional intelligence, and trust affect how individuals perceive conflict and choose conflict tactics. Detailed attention is given to the role of listening and both competitive and cooperative negotiation tactics. Separate chapters explain how to deal with bullies and conflict via social media. The book caps off its exploration of interpersonal conflict with chapters that: Provide tools to analyze ones conflicts and better

choose strategic responses; Examine the role of anger and apology during conflict; Explore mediation technique; and Evaluate how conflict occurs in different situations such as family, intimacy, work, and social media.

This insightful volume is essential for a clearer understanding of dispute resolution. After examining the historical and intellectual foundations of dispute processing, Carrie Menkel-Meadow turns her attention to the future of conflict resolution.

The Handbook of Conflict Resolution
Linking Theory and Practice
International Dispute Resolution
Theories of Violent Conflict
Conflict, Peace, Security and Development
Introduction to Conflict Resolution

This volume considers the application of dispute resolution theory and practice to international conflicts and explores the uses of formal processes such as diplomacy or treaty formation, as well as more informal processes such as multiple-track private negotiations or peace workshops. The volume also presents materials on more innovative forms of complex transnational or sub-national conflict resolution, such as transitional and restorative justice institutions and processes, both formal (truth and reconciliation commissions) and indigenous and

informal (Rwandan gacaca). The articles are selected from both public and private international law settings and query whether universal principles of multi-national dispute resolution are possible or whether each conflict is likely to be sui generis or requiring deep contextual analysis and integrity. They also explore the dialogic, as well as dialectical, relationships in the development of conflict resolution theory and practice in multi-cultural and multi-disciplinary settings and show that the application of dispute resolution theories from multiple sources and cultures (both Western and Eastern, as well as Northern and Southern) to multiple sites of conflicts (including courts, tribunals and other forms of dispute resolution at different levels and from multiple jurisdictions) raises important dilemmas of universalism and particularism in international conflict resolution.

A lively introduction to both theory and practice. A broad selection of case studies, covering the major conflicts the world has faced since 1990, provide readers with material they can use to form their own judgment about the theories. This lively, clearly-structured text will be invaluable for course use in both International Relations and Peace and Conflict Resolution Studies.

The end of the Cold War has changed the shape of organized violence in the world and the ways in which governments and others try to set its limits. Even the

concept of international conflict is broadening to include ethnic conflicts and other kinds of violence within national borders that may affect international peace and security. What is not yet clear is whether or how these changes alter the way actors on the world scene should deal with conflict: Do the old methods still work? Are there new tools that could work better? How do old and new methods relate to each other? International Conflict Resolution After the Cold War critically examines evidence on the effectiveness of a dozen approaches to managing or resolving conflict in the world to develop insights for conflict resolution practitioners. It considers recent applications of familiar conflict management strategies, such as the use of threats of force, economic sanctions, and negotiation. It presents the first systematic assessments of the usefulness of some less familiar approaches to conflict resolution, including truth commissions, "engineered" electoral systems, autonomy arrangements, and regional organizations. It also opens up analysis of emerging issues, such as the dilemmas facing humanitarian organizations in complex emergencies. This book offers numerous practical insights and raises key questions for research on conflict resolution in a transforming world system.

This exciting and innovative new textbook takes a multi-perspective approach to the study of conflict management in divided societies. Offering a wide

range of perspectives from the leading experts in the field, the work explains conflict management from the viewpoint of the political scientist, the constitutional architect, the activist, and the NGO. It examines the philosophies underpinning constitutional design, the actors and processes involved, and the practicalities of the settlement process, combining conceptual and theoretical contributions with empirical case studies. In so doing, it provides a comprehensive global introduction to the study of conflict management in divided societies. Features & benefits of the textbook: Clearly explains the theories underpinning constitutional design including power sharing/liberal consociationalism, centripetalism, power dividing, and territorial solutions Surveys the key actors and processes involved in designing and implementing peace including the evolution of diplomacy in peace-making, and separate chapters about crafting solutions for divided societies from the perspectives of NGOs, the UN, EU and AU Explores the realities on the ground with chapters written by activists and practitioners which draw on their experience of working in conflict zones Written in a clear and engaging style, this work is essential reading for all students of conflict resolution.

Theory and Practice in Ethnic Conflict Management
Using Conflict Theory
Nationalism and Conflict Management
Seven Dilemmas at the Core of Disputes

Negotiation and Conflict Management
Conflict Management and Resolution

This is a timely work which explores the validity of rational and subjective approaches to conflict resolution, considers the value of international law and organizations for addressing complex social phenomena, and outlines a structural approach to international conflicts. In addition it extends the analysis of conflict transformation to new issues on the international agenda, such as antagonism between urban and rural areas and threat to the environment.

This book introduces Root Narrative Theory, a new approach for narrative analysis, decoding moral politics, and for building respect and understanding in conditions of radical disagreement. This theory of moral politics bridges emotion and reason, and, rather than relying on what people say, it helps both the analyst and the practitioner to focus on what people mean in a language that parties to the conflict understand. Based on a simple idea—the legacy effects of abuses of power—the book argues that conflicts only endure and escalate where there is a clash of interpretations about the history of institutional power. Providing theoretically complex but easy-to-use tools, this book offers a completely new way to think about storytelling, the effects of abusive power on interpretation, the relationship between power and conceptions of justice, and the origins and substance of ultimate values. By locating the

source of radical disagreement in story structures and political history rather than in biological or cognitive systems, Root Narrative Theory bridges the divides between reason and emotion, realism and idealism, without losing sight of the inescapable human element at work in the world's most devastating conflicts. This book will be of much interest to students of conflict resolution, peace studies and International Relations, as well as to practitioners of conflict resolution. Written as an introductory text, this book provides--in simple language--succinct definitions of the terms used in conflict resolution, explains the ideas behind those terms and the process by which conflict is resolved. ...refreshingly simple and direct. This book undoubtedly provides a persuasive overview of the history, basic theory, and practice of resolving conflicts. --REFERENCE REVIEWS

Find the roadmap to the heart of the conflict The Conflict Paradox is a guide to taking conflict to a more productive place. Written by one of the founders of the professional conflict management field and co-published with the American Bar Association, this book outlines seven major dilemmas that conflict practitioners face every day. Readers will find expert guidance toward getting to the heart of the conflict and will be challenged to adopt a new way to think about the choices disputants face,. They will also be offered practical tools and techniques for more successful

intervention. Using stories, experiences, and reflective exercises to bring these concepts to life, the author provides actionable advice for overcoming roadblocks to effective conflict work. Disputants and interveners alike are often stymied by what appear to be unacceptable alternatives,. The Conflict Paradox offers a new way of understanding and working with these so that they become not obstacles but opportunities for helping people move through conflict successfully.. Examine the contradictions at the center of almost all conflicts Learn how to bring competition and cooperation, avoidance and engagement, optimism and realism together to make for more power conflict intervention Deal effectively with the tensions between emotions, and logic, principles and compromise, neutrality and advocacy, community and autonomy Discover the tools and techniques that make conflicts less of a hurdle to overcome and more of an opportunity to pursue Conflict is everywhere, and conflict intervention skills are valuable far beyond the professional and legal realms. With insight and creativity, solutions are almost always possible. For conflict interveners and disputants looking for an effective and creative approach to understanding and working with conflict , The Conflict Paradox provides a powerful and important roadmap for conflict intervention.
Game Theory as a Theory of Conflict Resolution
Theory, Research, and Practice

Its Language and Processes
A Public Policy Perspective
Personal Conflict Management
Harnessing the Power of Disagreement
This major Handbook comprises cutting-edge essays from leading scholars in the field of Conflict Analysis and Resolution (CAR). The volume provides a comprehensive overview of the core concepts, theories, approaches, processes, and intervention designs in the field. The central theme is the value of multidisciplinary approaches to the analysis and resolution of conflicts. This consists of moving from the study of analytical approaches to understanding the deep-rooted causes of conflict, to third-party intervention approaches to preventing or ending violence, and to resolving and transforming conflict. The book is divided into four main parts: Part I: Core Concepts and Theories Part II: Core Approaches Part III: Core Practices Part IV: Alternative Voices and Complex Intervention Designs The Handbook of Conflict Analysis and Resolution is a benchmark publication with major importance both for current research and for the future of the field. It will be essential reading for all students of conflict resolution, peace and conflict

studies, and International Relations in general, as well as to practitioners in the field.

This edited volume examines Basic Human Needs theory and interactive problem solving, looking at recent developments in thinking about both and how these might affect peacebuilding in contemporary conflicts of the twenty-first century. The era in the immediate aftermath of World War II was, paradoxically, a time of great optimism in parts of academia. There was, especially in the United States and much of Europe, a widespread belief in the social sciences that systematic scholarly analysis would enable humanity to understand and do something about the most complex of social processes, and thus about solving persistent human problems: unemployment, delinquency, racism, under-development, and even issues of conflict, war and peace. This book examines the evolution of the Basic Human Needs theory and is divided into two key parts: Basic Human Needs in Theory and Basic Human Needs in Practice. Exploring this theory through a wide range of different lenses, including gender, ethics and power, the volume brings together some of the leading scholars in the field of peace and conflict studies and draws upon research

both past and present to forecast where the movement is headed in the future. This book will be of much interest to students of peace and conflict studies, conflict resolution, psychology, security studies and IR.

After years of relative neglect, culture is finally receiving due recognition as a key factor in the evolution and resolution of conflicts. Unfortunately, however, when theorists and practitioners of conflict resolution speak of culture, they often understand and use it in a bewildering and unhelpful variety of ways. With sophistication and lucidity, "Culture and Conflict Resolution" exposes these shortcomings and proposes an alternative conception in which culture is seen as dynamic and derivative of individual experience. The book explores divergent theories of social conflict and differing strategies that shape the conduct of diplomacy, and examines the role that culture has (and has not) played in conflict resolution. The author is as forceful in critiquing those who would dismiss or diminish culture s relevance as he is trenchant in advocating conflict resolution approaches that make the most productive use of a coherent concept of culture. In a lively style, Avruch

challenges both scholars and practitioners not only to develop a clearer understanding of what culture is, but also to take that understanding and incorporate it into more effective conflict resolution processes."

In the context of ongoing or historical violence, people tell stories about what happened, who did what to whom and why. Yet frequently, the speaking of violence reproduces the social fractures and delegitimizes, again, those that struggle against their own marginalization. This speaking of violence deepens conflict and all too often perpetuates cycles of violence. Alternatively, sometimes people do not speak of the violence and it is erased, buried with the bodies that bear it witness. This reduces the capacity of the public to address issues emerging in the aftermath of violence and repression. This book takes the notion of "narrative" as foundational to conflict analysis and resolution. Distinct from conflict theories that rely on accounts of attitudes or perceptions in the heads of individuals, this narrative perspective presumes that meaning, structured and organized as narrative processes, is the location for both analysis of conflict, as well as intervention. But meaning is

political, in that not all stories can be told, or the way they are told delegitimizes and erases others. Thus, the critical narrative theory outlined in this book offers a normative approach to narrative assessment and intervention. It provides a way of evaluating narrative and designing "better-formed" stories: "better" in that they are generative of sustainable relations, creating legitimacy for all parties. In so doing, they function aesthetically and ethically to support the emergence of new histories and new futures. Indeed, critical narrative theory offers a new lens for enabling people to speak of violence in ways that undermine the intractability of conflict International Conflict Resolution After the Cold War
Discourses and Dynamics
Integration and Application
Speaking of Violence
Models of Conflict Resolution
A Practitioner's Guide

"An excellent workbook-like guide" to the nuts and bolts of professional conflict and the strategies you need to make conflict work for you (Booklist, starred review). Every workplace is a minefield of conflict, and all office tension is shaped by power. Making Conflict Work teaches you to identify the nature of a conflict, determine your power position relative to anyone opposing you, and use the best strategy for achieving your goals. These

strategies are equally effective for executives, managers and their direct reports, consultants, and attorneys—anyone who has ever had a disagreement with someone in their organization. Packed with helpful self-assessment exercises and action plans, this book gives you the tools you need to achieve greater satisfaction and success. "A genuine winner." —Robert B. Cialdini, author of Influence "This book is a necessity . . . Read it." —Leymah Gbowee, 2011 Nobel Peace Prize laureate and Liberian peace activist "Innovative and practical." —Lawrence Susskind, Program on Negotiation cofounder "Navigating conflict effectively is an essential component of leadership. Making Conflict Work illustrates when to compromise and when to continue driving forward." —Hon. David N. Dinkins, 106th mayor of the City of New York "An excellent workbook-like guide." —Booklist, starred review
Conflict Management and Resolution provides students with an overview of the main theories of conflict management and conflict resolution, and will equip them to respond to the complex phenomena of international conflict. The book covers these four key concepts in detail: negotiation mediation facilitation reconciliation. It examines how to prevent, manage and eventually resolve various types of conflict that originate from inter-state and inter-group competition, and expands the existing scope of conflict management and resolution theories by examining emerging theories on the identity, power and structural dimensions of adversarial relationships. The volume is designed to enhance our understanding of effective response strategies to conflict in multiple social settings as well as violent struggles, and utilizes numerous case studies, both past and current. These include the Iranian and North Korean nuclear weapons

programmes, the war in Lebanon, the Arab-Israeli conflict, civil wars in Africa, and ethnic conflicts in Europe and Asia. This book will be essential reading for all students of conflict management and resolution, mediation, peacekeeping, peace and conflict studies and International Relations in general. Ho-Won Jeong is Professor of Conflict Analysis and Resolution, George Mason University, USA. He has published nine books in the field of international relations, peace and conflict studies. He is also a senior editor of the International Journal of Peace Studies.

Ethno-national conflict is one of the central issues of modern politics. Despite the emergence of approaches to managing it, from nation-building to territorial autonomy, in recent years, the application of these approaches has been uneven. Old conflicts persist and new ones continually emerge. The authors of this book contend that what is needed to drive forward the theory and practice of ethno-national conflict management is a more nuanced understanding of ethnicity and nationalism. The book addresses this issue by linking theories of ethnicity and nationalism to theories of conflict management. Its contributors share a common goal of demonstrating that a nuanced understanding of ethnicity and nationalism can beneficially inform conflict management in theory and practice. To do so, they analyse both hot and cold conflict zones, as well as cases that have been important in the development of the most widely-used conflict management models. The book is aimed at those interested in the theory and practice of ethno-national conflict management as well as the study of ethnicity and nationalism. It is well-suited for undergraduate and advanced research students, experts and policy-makers. This book was originally published as a special issue of

Commonwealth and Comparative Politics.
Game theory could be formally defined as a theory of rational decision in conflict situations. Models of such situations, as they are conceived in game theory, involve (1) a set of decision makers, called players; (2) a set of strategies available to each player; (3) a set of outcomes, each of which is a result of particular choices of strategies made by the players on a given play of the game; and (4) a set of payoffs accorded to each player in each of the possible outcomes. It is assumed that each player is 'individually rational', in the sense that his preference ordering of the outcomes is determined by the order of magnitudes of his (and only his) associated payoffs. Further, a player is rational in the sense that he assumes that every other player is rational in the above sense. The rational player utilizes knowledge of the other players' payoffs in guiding his choice of strategy, because it gives him information about how the other players' choices are guided. Since, in general, the orders of magnitude of the payoffs that accrue to the several players in the several outcomes do not coincide, a game of strategy is a model of a situation involving conflicts of interests.
International Conflict Resolution
Bridging the Theoretical and Practical Divide
Mediation Theory and Practice
New Directions in Conflict Theory

Power, Justice and Values
This book introduces Root Narrative Theory, a new approach for narrative analysis, decoding moral politics, and for building respect and understanding in conditions of radical

disagreement. This theory of moral politics bridges emotion and reason, and, rather than relying on what people say, it helps both the analyst and the practitioner to focus on what people mean in a language that parties to the conflict understand. Based on a simple idea--the legacy effects of abuses of power--the book argues that conflicts only endure and escalate where there is a clash of interpretations about the history of institutional power. Providing theoretically complex but easy-to-use tools, this book offers a completely new way to think about storytelling, the effects of abusive power on interpretation, the relationship between power and conceptions of justice, and the origins and substance of ultimate values. By locating the source of radical disagreement in story structures and political history rather than in biological or cognitive systems, Root Narrative Theory bridges the divides between reason and emotion, realism and idealism, without losing sight of the inescapable human element at work in the world's most devastating conflicts. This book will be of much interest to students of conflict resolution, peace studies and International Relations, as well as to practitioners of conflict resolution.

*Islam and Conflict Resolution investigates
and analyzes those aspects of Islam that deal
with international law and peaceful resolution
of conflict in an attempt to bridge the gap
between the Western and Islamic worlds. The
authors seek to expose the common ground
that exists between the beliefs of Islam and
those of the Judeo-Christian religions that
influence action in the modern world. Most
importantly, they seek to clarify the Muslim
belief that conflict is not permanent or
unavoidable, pointing out that Islam offers
many recommendations for reducing conflict
at various levels of personal and interstate
relations. The book encourages an
intellectual effort on both sides for education
that will lead to a definite understanding of
each other's world so as to lead to fair
treatment in policymaking and journalism as
well as an end to hostility between the
Muslim and Judeo-Christian worlds.
This book is a collection of articles and essays
by Professor Herbert C. Kelman, a leading
figure in the conflict resolution community
and one of the most influential peace
researchers. Professor Kelman, a social
psychologist, has been a pioneer of conflict
resolution and peace research, and his work
in conflict resolution has included a decades-*

long action research program on the Arab-Israeli conflict which has seen the development of Interactive Problem-Solving Workshops, an approach which has had a deep impact not only on research, but also on the practice of conflict resolution around the world, and especially in the Middle East. Focusing on Kelman's conflict resolution-related work, this volume comprises an important collection of articles written by Kelman across his career as academic and practitioner. By bringing together these carefully selected articles the book offers a concise overview of the body of Kelman's work and his intellectual biography. It traces the origins of the field of conflict resolution, the development of the study and practice of Interactive Problem Solving Workshops, and the wider challenges faced by conflict resolution research and practice. This book will be of much interest to students of peace and conflict studies, conflict resolution, psychology and IR in general. Using Conflict Theory presents how and why conflict erupts, and how it can be managed. Conflict Resolution and Human Needs Making Conflict Work The Conflict Paradox The Politics and Poetics of Narrative in

Conflict Resolution
Resolving Deep-Rooted Conflicts
Handbook of Conflict Analysis and Resolution
Torn by ongoing civil and military violence, Africa presents a challenge to scholars interested in the root causes of conflict. The contributors of this book employ an eclectic array of current explanations of civil strife and how to resolve it. The first half of the book provides the relevant theoretical background, while the remaining chapters of this volume gauge the accuracy and usefulness of the current thinking on African conflicts by grounding it in case studies drawn from the Great Lakes Region, Liberia, Nigeria, and Zambia.
Theory and Practice
Conflict Management in Divided Societies
Theorizing Success and Failure
Root Narrative Theory and Conflict Resolution
Theories of Conflict Management