

Technical Communication A Practical Approach 8th Edition

"This collection calls for improved technical communication for the public through an embodied, situated understanding of risk that promotes social justice. In addition to providing a series of chapters about recent issues on risk communication, this volume offers a diverse look at methodological practices for students, researchers, and practitioners looking to address embodied aspects of crisis and risk that incorporate UX, storytelling, and dynamic text. We include chapters that bring embodiment to the forefront of risk communication, highlighting the cycle of content creation, dissemination, public response and decision making, continuing iterations of educational efforts, and recovery, toward increasing adaptive capacity as a whole. In addition, this work directs necessary attention to overcoming perceptual difficulties, memory lapses, definitional differences, access issues, and pedagogical problems in the communication of risks to diverse publics"--

Writing in the Technical Fields is a concise guide that introduces students to the elements of technical writing. Using clear, direct language and easy-to-follow principles, this second edition teaches students how to approach a wide range of fundamental concepts - including planning and editing documents, collaborative writing, and delivering engaging presentations - and helps them develop the skill and confidence needed to succeed as

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effective writers and communicators in the workplace. Maintaining a practical perspective, *Python Programming: A Practical Approach* acquaints you with the wonderful world of programming. The book is a starting point for those who want to learn Python programming. The backbone of any programming, which is the data structure and components such as strings, lists, etc., have been illustrated with many examples and enough practice problems to instill a level of self-confidence in the reader. Drawing on knowledge gained directly from teaching Computer Science as a subject and working on a wide range of projects related to ML, AI, deep learning, and blockchain, the authors have tried their best to present the necessary skills for a Python programmer. Once the foundation of Python programming is built and the readers are aware of the exact structure, dimensions, processing, building blocks, and representation of data, they can readily take up their specific problems from the area of interest and solve them with the help of Python. These include, but are not limited to, operators, control flow, strings, functions, module processing, object-oriented programming, exception and file handling, multithreading, synchronization, regular expressions, and Python database programming. This book on Python programming is specially designed to keep readers busy with learning fundamentals and generates a sense of confidence by attempting the assignment problems. We firmly believe that explaining any particular technology deviates from learning the fundamentals of a

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programming language. This book is focused on helping readers attempt implementation in their areas of interest through the skills imparted through this book. We have attempted to present the real essence of Python programming, which you can confidently apply in real life by using Python as a tool. Salient Features ? Based on real-world requirements and solution. ? Simple presentation without avoiding necessary details of the topic. ? Executable programs on almost every topic. ? Plenty of exercise questions, designed to test readers' skills and understanding. Purposefully designed to be instantly applicable, Python Programming: A Practical Approach provides implementation examples so that the described subject matter can be immediately implemented due to the well-known versatility of Python in handling different data types with ease.

This book explicates the relationships between design thinking, critical making, and socially responsive technical communication. It leverages the recent technology-powered DIY culture called "the Maker Movement" to identify how citizen innovation can inform cutting-edge social innovation that advocates for equitable change and progress on today's "wicked" problems. After offering a succinct account of the origin and recent history of design thinking, along with its connections to the design paradigm in writing studies, the book analyzes maker culture and its influences on innovation and education through an ethnographic study of three academic makerspaces. It offers opportunities to cultivate

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a sense of critical changemaking in technical communication students and practitioners, showcasing examples of socially responsive innovation and expert interviews that urge a disciplinary attention to social justice advocacy and an embrace of the design-thinking principle of radical collaboration. The value of design thinking methodologies for teaching and practicing socially responsible technical communication are demonstrated as the author argues for a future in the field that sees its constituents as leaders in radical innovation to solve wicked social problems. This book is essential reading for instructors, students, and practitioners of technical communication, and can be used as a supplemental text for graduate and undergraduate courses in usability and user-centered design and research.

Practical Writing

Writing in the Technical Fields

Technical Communication + Mytechcommlab With E-book Student Access Code Card

Internet of Things and M2M Communication

Technologies

Pocket Guide to Technical Communication

This practical text offers a research-based account of the technical communication profession and its practice, outlining emergent touchpoints of this fast-changing field while highlighting its diversity.

Through research on the history and the globalization of technical communication and up-to-date industry analysis, including first-hand narratives from industry practitioners, this book brings together

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common threads through the industry, suggests future trends, and points toward strategic routes for development. Vignettes from the workplace and examples of industry practice provide tangible insights into the different paths and realities of the field, furnishing readers with a range of entry routes and potential career sectors, workplace communities, daily activities, and futures. This approach is central to helping readers understand the diverse competencies of technical communicators in the modern, globalized economy. The Profession and Practice of Technical Communication provides essential guidance for students, early professionals, and lateral entrants to the profession and can be used as a textbook for technical communication courses.

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Pearson carry a higher risk of being either the wrong ISBN or a previously redeemed code. Check with the seller prior to purchase. -- Emphasizing the connection between writing and context, *Technical Communication: A Practical Approach 8e* uses a fictional company (M-Global) and students' own school and workplace settings to introduce the common genres of technical communication.

Featuring numbered guidelines and an ABC format, the book shows how to write a variety of technical documents including business proposals, white papers, scripts, research reports, digital documents and more! This edition features earlier coverage of collaboration, more on software tools, expanded ABC formats, and the innovative MyTechCommLab website. 0321846222 / 9780321846228 *Technical Communication: A Practical Approach with NEW MYTechCommLab with Pearson eText Access Card 8/e Package* consists of: 0132785781 / 9780132785785 *Technical Communication: A Practical Approach 0205890407 / 9780205890408 NEW MyTechCommLab with Pearson eText -- Access Card*

The field of technical communication is rapidly expanding in both the academic world and the private sector, yet a problematic divide remains between theory and practice. Here Stuart A. Selber and Johndan Johnson-Eilola, both respected scholars and teachers of technical communication, effectively bridge that gap. *Solving Problems in Technical Communication* collects the latest research and theory in the field and applies it to real-world problems faced by practitioners—problems involving ethics, intercultural communication, new media, and

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other areas that determine the boundaries of the discipline. The book is structured in four parts, offering an overview of the field, situating it historically and culturally, reviewing various theoretical approaches to technical communication, and examining how the field can be advanced by drawing on diverse perspectives. Timely, informed, and practical, *Solving Problems in Technical Communication* will be an essential tool for undergraduates and graduate students as they begin the transition from classroom to career.

The Model Rules of Professional Conduct provides an up-to-date resource for information on legal ethics. Federal, state and local courts in all jurisdictions look to the Rules for guidance in solving lawyer malpractice cases, disciplinary actions, disqualification issues, sanctions questions and much more. In this volume, black-letter Rules of Professional Conduct are followed by numbered Comments that explain each Rule's purpose and provide suggestions for its practical application. The Rules will help you identify proper conduct in a variety of given situations, review those instances where discretionary action is possible, and define the nature of the relationship between you and your clients, colleagues and the courts.

Practical Approach by William S. Pfeiffer, ISBN
Business Writing

Pocket Guide to Technical Writing

A Practical Approach, Books a la Carte Plus NEW
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*Laying the conceptual groundwork. Oppression --
Justice -- Rearticulating the 3Ps. Positionality --*

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Privilege -- Power -- Building coalitions. Coalitional action -- Critiques and responses -- Afterword. Thousands of students have successfully improved their writing and design skills using Anderson's TECHNICAL COMMUNICATION: A READER-CENTERED APPROACH. Known for its treatment of the rhetorical situation and coverage of usefulness and persuasion, this edition renews the focus on the reader-centered approach and includes new learning outcomes at the start of each chapter to help students gain more from their reading. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Technical Writing: A Practical Guide for Engineers, Scientists, and Nontechnical Professionals, Second Edition enables readers to write, edit, and publish materials of a technical nature, including books, articles, reports, and electronic media. Written by a renowned engineer and widely published technical author, this guide complements traditional writer's reference manuals on technical writing through presentation of first-hand examples that help readers understand practical considerations in writing and producing technical content. These examples illustrate how a publication originates as well as various challenges and solutions. The second edition contains new material in every chapter including new topics, additional examples, insights, tips and tricks, new vignettes and more exercises. Appendices have been added for writing checklists and writing samples. The references and glossary have been updated and expanded. In addition, a focus on writing for the nontechnical persons working in the

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technology world and the nonnative English speaker has been incorporated. Written in an informal, conversational style, unlike traditional college writing texts, the book also contains many interesting vignettes and personal stories to add interest to otherwise stodgy lessons.

Offering the best available online resources for technical communication, MyTechCommLab is a dynamic site that helps students to improve the skills that technical communicators need most-writing, research, and document design. A built-in Gradetracker allows students and instructors to track student results. Access card also includes access to a complete E-Book of Pfeiffer & Adkins' Technical Communication, 7th Edition. Buy immediate access to MyTechCommLab with a credit card at www.mytechcommlab.com.

A Practical Approach

Solving Problems in Technical Communication

The Profession and Practice of Technical Communication

Practical Strategies for Technical Communication

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In Practical Strategies for Technical

Communication, Mike Markel gives students the

essentials they'll need to communicate

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successfully in today's workplace. The book offers concise and accessible yet thorough coverage of audience and purpose, research, style, and document design, and strategies for designing all of the major document types. For the second edition, Markel has worked with organizations to choose sample documents and annotate them with insights and advice from the employees who developed them. Throughout the text, a new set of engaging graphics provides visual explanations of key concepts.

This book provides readers with a 360-degree perspective on the Internet of Things (IoT) design and M2M communication process. It is intended to be used as a design guide for the development of IoT solutions, covering architecture, design, and development methods. This book examines applications such as industry automation for Industry 4.0, Internet of Medical Things (IoMT), and Internet of Services (IoS) as it is unfolding. Discussions on engineering fundamentals are limited to what is required for the realization of IoT solutions. Internet of Things and M2M Communication Technologies: Architecture and Practical Design Approach to IoT in Industry 4.0 is written by an industry veteran with more than 30 years of hands-on experience. It is an invaluable guide for electrical, electronic, computer science, and information science engineers who aspire to

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be IoT designers and an authoritative reference for practicing designers working on IoT device development. Provides complete design approach to develop IoT solutions; Includes reference designs and guidance on relevant standards compliance; Addresses design for manufacturability and business models.

A Practical Approach to Trauma: Empowering Interventions provides trauma counselors with effective guidelines that enhance skills and improve expertise in conducting empowering therapeutic interventions. Taking a practitioner's perspective, author Priscilla Dass-Brailsford focuses on practical application and skill building in an effort to understand the impact of extreme stress and violence on the human psyche. provides trauma counselors with effective guidelines that enhance skills and improve expertise in conducting empowering therapeutic interventions.

Taking a practitioner's perspective, author Priscilla Dass-Brailsford focuses on practical application and skill building in an effort to understand the impact of extreme stress and violence on the human psyche.

A Practical Guide

How HP Transformed LaserJet FutureSmart Firmware

Outlines and Highlights for Technical Communication

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Technical Communication: A Practical Approach, 6/E

A Practical Introduction

Recognizing that complexity calls for innovative, conceptual, and methodological solutions, *Dealing with Complexity in Development Evaluation* by Michael Bamberger, Jos Vaessen, and Estelle Raimondo offers practical guidance to policymakers, managers, and evaluation practitioners on how to design and implement complexity-responsive evaluations that can be undertaken in the real world of time, budget, data, and political constraints. Introductory chapters present comprehensive, non-technical overviews of the most common evaluation tools and methodologies, and additional content addresses more cutting-edge material. The book also includes six case study chapters to illustrate examples of various evaluation contexts from around the world.

New to this edition: Up-to-date information on on-line research and computer resources. A unique four-way access system enables users of the Handbook of Technical Writing to find what they need quickly and get on with the job of writing: 1. The hundreds of entries in the body of the Handbook are alphabetically arranged, so you can flip right to the topic at hand. Words and phrases in bold type provide cross-references to related entries. 2. The topical key groups alphabetical entries and page numbers under broader topic categories. This topical table of contents allows you to check broader subject areas for the specific topic you need. 3. The checklist of the writing process

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summarizes the opening essay on "Five Steps to Successful Writing" in checklist form with page references to related topics, making it easy to use the Handbook as a writing text. 4. The comprehensive index provides an exhaustive listing of related and commonly confused topics, so you can easily locate information even when you don't know the exact term you're looking for.

This handy reference is ideal for anyone interested in improving business, technical and scientific writing. It contains samples of every major document type (resume', business letter, etc.) and showcases well-written documents that serve as "how to" guides so readers can model the organization, structure and tone in their own writing assignments. It emphasizes the writing process, the structure and design of writing, and related topics such as graphics and oral presentations. Alphabetized for easy reference, a writing handbook is also included for quick checks of grammar and spelling. Totally updated, this text provides a text-specific Companion Website with numerous activities including interactive editing and revision exercises. Provides models of 17 different types of communications. Offers helpful guidelines regarding other forms of communication skills that influence effective writing such as organization and speech. Discusses the explosion of electronic communication and provides format guidelines and samples of effective e-mail. Examines the role that writing plays in other communication arts such as graphics and oral presentations. Excellent resource for corporate training

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seminars in writing.

Newcomers to quantitative analysis need practical guidance on how to analyze data in the real world yet most introductory books focus on lengthy derivations and justifications instead of practical techniques. Covering the technical and professional skills needed by analysts in the academic, private, and public sectors, *Applying Analytics: A Practical Introduction* systematically teaches novices how to apply algorithms to real data and how to recognize potential pitfalls. It offers one of the first textbooks for the emerging first course in analytics. The text concentrates on the interpretation, strengths, and weaknesses of analytical techniques, along with challenges encountered by analysts in their daily work. The author shares various lessons learned from applying analytics in the real world. He supplements the technical material with coverage of professional skills traditionally learned through experience, such as project management, analytic communication, and using analysis to inform decisions. Example data sets used in the text are available for download online so that readers can test their own analytic routines. Suitable for beginning analysts in the sciences, business, engineering, and government, this book provides an accessible, example-driven introduction to the emerging field of analytics. It shows how to interpret data and identify trends across a range of fields.

A Practicum in a Book

Teaching Professional and Technical Communication
Embodied Environmental Risk in Technical

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Communication

Dealing With Complexity in Development Evaluation Holography

Teaching Professional and Technical Communication guides new instructors in teaching professional and technical communication (PTC). The essays in this volume provide theoretical and applied discussions about the teaching of this diverse subject, including relevant pedagogical approaches, how to apply practical aspects of PTC theory, and how to design assignments. This practicum features chapters by prominent PTC scholars and teachers on rhetoric, style, ethics, design, usability, genre, and other central concerns of PTC programs. Each chapter includes a scenario or personal narrative of teaching a particular topic, provides a theoretical basis for interpreting the narrative, illustrates the practical aspects of the approach, describes relevant assignments, and presents a list of questions to prompt pedagogical discussions. Teaching Professional and Technical Communication is not a compendium of best practices but instead offers a practical collection of rich, detailed narratives that show inexperienced PTC instructors how to work most effectively in the classroom. Contributors: Pam Estes Brewer, Eva Brumberger, Dave Clark, Paul Dombrowski, James M. Dubinsky, Peter S. England, David K. Farkas, Brent Henze, Tharon W. Howard, Dan Jones, Karla Saari Kitalong, Traci Nathans-Kelly, Christine G. Nicometo, Kirk St. Amant

Technical Communication: A Design-Centric Approach is a comprehensive textbook for introductory courses in technical communication and professional writing. Technical Communication takes a design approach to foundational and emergent technical communication skills such as document design, job applications and interviews, workplace collaboration, and report writing, providing students with

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practical guidance on matters of ethics, style, and problem-solving in a range of professional and organizational contexts. This is a core textbook suitable for undergraduate courses in technical and professional communication. The book is supplemented by an innovative website featuring interactive simulations of various real-world technical communication challenges. Visit <https://microcore.byu.edu/>

A Down-to-Earth Approach James Henslin shares the excitement of sociology in *Essentials of Sociology: A Down-to-Earth Approach*, 11/e. With his acclaimed "down-to-earth" approach and personal writing style, the author highlights the sociology of everyday life and its relevance to students' lives. With wit, personal reflection, and illuminating examples, Henslin stimulates students' sociological imagination so they can better perceive how the pieces of society fit together. In addition to this trademark down-to-earth approach, other distinctive features include: comparative perspectives, the globalization of capitalism, and visual presentations of sociology. MySocLab is an integral part of the Henslin learning program. Engaging activities and assessments provide a teaching a learning system that helps students see the world through a sociological lens. With MySocLab, students can develop critical thinking skills through writing, explore real-world data through the new Social Explorer, and watch the latest entries in the Core Concept Video Series. Revel from Pearson is a new learning experience designed for the way today's students read, think, and learn. Revel redesigns familiar and respected course content and enriches it for today's students with new dynamic, rich-media interactives and assessments. The result is improved student engagement and improved learning. Revel for Henslin will be available for Fall 2014 classes. This program will provide a better teaching and learning experience-for you and your students. It: Personalizes Learning with MySocLab:

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MySocLab is an online homework, tutorial, and assessment program. It helps students prepare for class and instructor gauge individual and class performance. Explores a A Down-to-Earth Approach: This title highlights the sociology of everyday life and its relevance to students' lives. Improves Critical Thinking: Features throughout help build critical thinking skills. Understands Social Change: An important theme of the text, social change over time, examines what society was previously like, how it has changed, and what the implications are for the present and future. ALERT: Before you purchase, check with your instructor or review your course syllabus to ensure that you select the correct ISBN. Several versions of Pearson's MyLab & Mastering products exist for each title, including customized versions for individual schools, and registrations are not transferable. In addition, you may need a CourseID, provided by your instructor, to register for and use Pearson's MyLab & Mastering products. Packages Access codes for Pearson's MyLab & Mastering products may not be included when purchasing or renting from companies other than Pearson; check with the seller before completing your purchase. Used or rental books If you rent or purchase a used book with an access code, the access code may have been redeemed previously and you may have to purchase a new access code. Access codes Access codes that are purchased from sellers other than Pearson carry a higher risk of being either the wrong ISBN or a previously redeemed code. Check with the seller prior to purchase.

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by your instructor, to register for and use Pearson's MyLab & Mastering products. Packages Access codes for Pearson's MyLab & Mastering products may not be included when purchasing or renting from companies other than Pearson; check with the seller before completing your purchase. Used or rental books If you rent or purchase a used book with an access code, the access code may have been redeemed previously and you may have to purchase a new access code. Access codes Access codes that are purchased from sellers other than Pearson carry a higher risk of being either the wrong ISBN or a previously redeemed code. Check with the seller prior to purchase. -- Emphasizing the connection between writing and context, Technical Communication: A Practical Approach 8e uses a fictional company (M-Global) and students' own school and workplace settings to introduce the common genres of technical communication. Featuring numbered guidelines and an ABC format, the book shows how to write a variety of technical documents including business proposals, white papers, scripts, research reports, digital documents and more! This edition features earlier coverage of collaboration, more on software tools, expanded ABC formats, and the innovative MyWritingLab for Technical Communication. 0133970531 / 9780133970531 Technical Communication: A Practical Approach with NEW MyWritingLab with Pearson eText Access Card 8/e Package consists of: 0132785781 / 9780132785785 Technical Communication: A Practical Approach 0133933296 / 9780133933291 MyWritingLab Generic -- Glue in Access Card 013393330X / 9780133933307 MyWritingLab Generic -- Inside Star Sticker

Fundamentals of User-Centered Design
Python Programming
Practical Engineering Design
A Practical Guide for Engineers, Scientists, and Nontechnical

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Professionals, Second Edition
Handbook of Technical Writing

This book is designed to give quick access to the essentials of workplace writing. It is a guide to speed, organization, visual appeal, and correctness in 16 different kinds of documents as well as guidelines for special topics like graphics, speeches, and e-mails. For speed, this book gives you a 9-step process to write quickly and well. For organization, this book gives you a three-part structure to organize all documents. For visual appeal, this book has tips for using white space, lists, and headings. For correctness, an alphabetized handbook on style and grammar is included. - Publisher.

Thoroughly revised and updated, this newly designed full color and streamlined 12th edition places special emphasis on up-to-the-minute coverage of ethics, global communication, and technology.

Every engineer must eventually face their first daunting design project. Scheduling, organization, budgeting, prototyping: all can be overwhelming in the short time given to complete the project. While there are resources available on project management and the design process, many are focused too narrowly on specific topics or areas of engineering. Practical Engineering Design presents a complete overview of the design project and beyond for any engineering discipline, including sections on how to protect intellectual property rights and suggestions for turning the project into a business. An outgrowth of the editors' broad experience teaching the capstone Engineering Design course, Practical Engineering Design reflects the most pressing and often-repeated questions

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with a set of guidelines for the entire process. The editors present two sample project reports and presentations in the appendix and refer to them throughout the book, using examples and critiques to demonstrate specific suggestions for improving the quality of writing and presentation. Real-world examples demonstrate how to formulate schedules and budgets, and generous references in each chapter offer direction to more in-depth information. Whether for a co-op assignment or your first project on the job, this is the most comprehensive guide available for deciding where to begin, organizing the team, budgeting time and resources, and, most importantly, completing the project successfully.

There has been some solid work done in the area of User-Centered Design (UCD) over the last few years. What's been missing is an in-depth, comprehensive textbook that connects UCD to usability and User Experience (UX) principles and practices. This new textbook discusses a theoretical framework in relation to other design theories. It provides a repeatable, practical process for implementation, offering numerous examples, methods, and case studies for support, and it emphasizes best practices in specific environments, including mobile and web applications, print products, as well as hardware.

A Design-Centric Approach

A Practical Approach to Large-Scale Agile Development

Design Thinking in Technical Communication

A Practical Approach to Trauma

A Process Approach to Business and Technical Communication

Never HIGHLIGHT a Book Again! Virtually all of the testable

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This business writing book is for everyday use in the business environment. This book consists of twelve standalone sections, where each section explains its material in steps with figures, images, and diagrams and examples to enhance its understandability. This book covers the concepts of business communication and technical writing, the different type of business letters, creating a brochure, creating user guide or instructional manual, project documentation, writing online, writing business proposal, writing progress reports, writing laboratory reports, writing educational thesis and dissertation, and employment documentation concepts.

This book offers an easy-to-use approach towards learning the fundamentals of technical writing. The author's writing style is friendly, and engages the reader by providing a comprehensive overview of current topics in technical writing. Chapter topics cover process in technical writing; ethics and globalism in the workplace; organizing information; page design; patterns of organization; process descriptions and instructions; letters, memos and electronic communication; informal reports; formal reports; proposals and feasibility studies; graphics; oral communication; technical research; and style in technical writing. For professionals in the technical writing field.

Today, even the largest development organizations are turning to agile methodologies, seeking major productivity and quality improvements. However, large-scale agile development is difficult and publicly available case studies have been scarce. Now, three agile pioneers at Hewlett-Packard present a candid, start-to-finish insider's look at how they've succeeded with agile in one of the company's most mission-critical software environments: firmware

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for HP LaserJet printers. This book tells the story of an extraordinary experiment and journey. Could agile principles be applied to re-architect an enormous legacy code base? Could agile enable both timely delivery and ongoing innovation? Could it really be applied to 400+ developers distributed across four states, three continents, and four business units? Could it go beyond delivering incremental gains, to meet the stretch goal of 10x developer productivity improvements? It could, and it did—but getting there was not easy. Writing for both managers and technologists, the authors candidly discuss both their successes and failures, presenting actionable lessons for other development organizations as well as approaches that have proven themselves repeatedly in HP's challenging environment. They not only illuminate the potential benefits of agile in large-scale development, they also systematically show how these benefits can actually be achieved. Coverage includes:

- Tightly linking agile methods and enterprise architecture with business objectives
- Focusing agile practices on your worst development pain points to get the most bang for your buck
- Abandoning classic agile methods that don't work at the largest scale
- Employing agile methods to establish a new architecture
- Using metrics as a "conversation starter" around agile process improvements
- Leveraging continuous integration and quality systems to reduce costs, accelerate schedules, and automate the delivery pipeline
- Taming the planning beast with "light-touch" agile planning and lightweight long-range forecasting
- Implementing effective project management and ensuring accountability in large agile projects
- Managing tradeoffs associated with key decisions about organizational structure
- Overcoming U.S./India cultural differences that can complicate offshore development
- Selecting tools to support quantum leap productivity in your organization
- Using change management disciplines to support greater enterprise agility

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Applying Analytics

Practical Approach to Technical Writing

Empowering Interventions

Technical Communication After the Social Justice Turn

Holography has recently become a field of much interest because of the many new applications implemented by various holographic techniques. This book is a collection of 22 excellent chapters written by various experts, and it covers various aspects of holography. The chapters of the book are organized in six sections, starting with theory, continuing with materials, techniques, applications as well as digital algorithms, and finally ending with non-optical holograms. The book contains recent outputs from researches belonging to different research groups worldwide, providing a rich diversity of approaches to the topic of holography.

Solving Problems through Making and
Collaboration

Technical Communication Fundamentals

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Edition

Model Rules of Professional Conduct