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This two-volume set constitutes the proceedings of the 19th IFIP WG 6.11 Conference on e-Business, e-Services, and e-Society, I3E 2020, held in Skukuza, South Africa, in April 2020.* The total of 80 full and 7 short papers presented in these volumes were carefully reviewed and selected from 191 submissions. The papers are organized in the following topical sections: Part I: block chain; fourth industrial revolution; eBusiness; business processes; big data

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and machine learning; and ICT and education Part II: eGovernment; eHealth; security; social media; knowledge and knowledge management; ICT and gender equality and development; information systems for governance; and user experience and usability

*Due to the global COVID-19 pandemic and the consequential worldwide imposed travel restrictions and lockdown, the I3E 2020 conference event scheduled to take place in Skukuza, South Africa, was unfortunately cancelled.

Making important business decisions is usually a difficult and complicated task. In the modern economy where businesses have to solve increasingly complex

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decision-making problems, it is important to learn and use methods and techniques including the analysis of behavioral data to support decision-making in practice. This book presents various methods and solutions to problems in modern data acquisition techniques and practical aspects of decision making. In particular, it addresses such important issues as: business decision making, multi-criteria decision analysis (MCDA), multidimensional comparative analysis (MCA), decision games and data acquisition techniques for decision making (declarative techniques and cognitive neuroscience techniques). Important topics such as consumers' rational behavior,

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environmental management accounting, operational research methods, neuroscience including epigenetics, DEA analysis etc., as well as case studies related to decision making in management are also included. This book constitutes the refereed proceedings of the Third International Conference on Electronic Government, EGOV 2004, held in Zaragoza, Spain in August/September 2004. The 92 revised papers presented together with an introduction and abstracts of 16 workshop papers were carefully reviewed and selected from numerous submissions. The papers are organized in topical sections on e-democracy; interoperability; process management; technical

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issues; e-voting; services; processes, and general assistance; empowering regions; methods and tools; g2g collaboration, change and risk management; e-governance; ID-management and security; policies and strategies; geographical information systems, legal aspects; teaching and empowering; designing Web services, public information; and regional developments in global context.

As the largest economy in Europe, Germany has a massive public procurement market, accounting for around 15% of GDP (EUR 500 billion) per year and affecting many areas of the economy and society.

Procurement of Works

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Benchmarking Public Procurement 2016

The State of Public Sector Digital Transformation

Developments in Information & Knowledge

Management for Business Applications

OECD Public Governance Reviews Public Procurement

for Innovation Good Practices and Strategies

International Handbook of Public Procurement

Reforming for Efficiency

This book constitutes the proceedings of the International Conference on E-business and Strategy, iCETS 2012, held in Tianjin, China, in August 2012. The 65 revised full papers presented were carefully reviewed and selected from 231 submissions. The

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papers feature contemporary research on developments in the fields of e-business technology, information management systems, and business strategy. Topics addressed are latest development on e-business technology, computer science and software engineering for e-business, e-business and e-commerce applications, social networking and social engineering for e-business, e-business strategic management and economics development, e-business education, entrepreneurship and e-learning, digital economy strategy, as well as internet and e-commerce policy. The United Nations Convention against Corruption includes 71 articles, and takes a notably

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comprehensive approach to the problem of corruption, as it addresses prevention, criminalization, international cooperation, and asset recovery. Since it came into force more than a decade ago, the Convention has attracted nearly universal participation by states. As a global and comprehensive convention, which establishes new rules in several areas of anti-corruption law and helps shape domestic laws and policies around the world, this treaty calls for scholarly study. This volume helps to fill a gap in existing academic literature by providing an invaluable reference work on the Convention. It provides systematic coverage of the treaty, with each chapter

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discussing the relevant travaux préparatoires, the text of the final article, comparisons with other anti-corruption treaties, and available information about domestic implementing legislation and enforcement. This commentary is designed to serve as a reference work for academics, lawyers, and policy-makers working in the anti-corruption field, and in the fields of transnational criminal law and domestic criminal law. Contributors include anti-corruption experts, scholars, and legal practitioners from around the globe. Institutional reforms and their contribution to development and growth have been a source of renewed interest as well as of many challenges over

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the last two decades. Identifying the forces that push towards reform and the conditions that determine the success or failure of reforms, building organizational arrangements needed to make modifications to the rules of the game sustainable, and understanding the limits to the transfer of reforms and to the help that international organizations and foreign institutions can provide to support change, raise intellectually difficult and politically highly sensitive issues. This book attempts to address these issues from an economic perspective. Combining knowledge and field experience, it develops an analysis of institutional changes and organizational transformations based on

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the experience of the public procurement reforms carried out in sub-Saharan Africa. This highlights the economic significance of procurement and the formidable obstacles that institutional changes face. Using an original dataset, it explores the gap between the expectations and what has been achieved. It develops a framework that intends to capture the complex interaction between the different components of reform and aims to provide useful insights for researchers and policy makers.

This publication outlines the substantial progress made in improving Kazakhstan's procurement system, most notably implementing e-procurement. Drawing on

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international good practices, the review includes policy recommendations to help the government in Kazakhstan achieve further necessary reforms to meet international standards.

Government at a Glance: Latin America and the Caribbean 2020

Assessing Public Procurement Systems in 77 Economies

OECD Public Governance Reviews Public Procurement in Germany Strategic Dimensions for Well-being and Growth

Measuring E-government Efficiency From Strategy to Implementation

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E-procurement

Occupational Outlook Handbook

Das Buch bietet einen breiten Überblick über best practices und lessons learned im öffentlichen Auftragsvergaberecht und deren Reform in Entwicklungsländern. Das Werk richtet sich vor allem an Studenten, Wissenschaftler und Experten, die sich über das öffentliche Auftragswesen und insbesondere Recht und Reform auf diesem Gebiet informieren möchten. Aber auch Praktiker, die für die erfolgreiche Umsetzung des Rechts verantwortlich sind und alle an Reformprozessen des öffentlichen Auftragsvergaberechts Beteiligten können von der

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Lektüre profitieren. Neben einer umfassenden Analyse der wichtigsten internationalen und ausgewählter nationaler Auftragsvergaberechtsinstrumenten - darunter das GPA, das UNCITRAL Modellgesetz und das Südafrikanische System - liefert die Fallstudie Namibia nützliche Einblicke in rechtliche aber auch praktische Probleme bei der Einführung und Durchsetzung des öffentlichen Auftragsvergaberechts in Entwicklungsländern.

Business transactions and partnerships across borders have become easier than ever due to globalization and global digital connectivity. As part of this shift in the business sphere, managers, executives, and strategists

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across industries must acclimate themselves with the challenges and opportunities for conducting business globally. *International Business: Concepts, Methodologies, Tools, and Applications* presents the latest research innovations focusing on cross-cultural communications and training, international relations, multinational enterprises, outsourcing, international business strategies, and competitive advantage in the global marketplace. This publication is an exhaustive multi-volume work essential to academic and corporate libraries who serve researchers, scholars, business executives and professionals, and graduate-level business students.

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Based on good practices in OECD and partner countries, this report analyses the state of play of procurement for innovation and provides a flexible framework focusing on 9 areas to promote it.

The ninth book in the IBM Endowment Series on the Business of Government, *The Procurement Revolution* continues the tradition of timely and vital information dissemination, which the series has come to stand for. Focusing on the profound and revolutionary changes the government has had and will have to make in its approach to procuring goods and services, this book strives to capture the creativity and energy that can and should be brought to government procurement.

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Logistics Management and Strategy

Practices and Strategies for Shared Benefits

International Conference, iCETS 2012, Tianjin, China,
August 29-31, 2012, Revised Selected Papers

Electronic Government

Bribery in Public Procurement Methods, Actors and
Counter-Measures

Government at a Glance 2019

Public Procurement Reforms in Africa

This report presents progress made by OECD
countries and other economies on their adherence to
the 2015 Recommendation of the Council on Public

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Procurement. The Recommendation provides strategic guidance in addressing challenges encountered in public procurement and identifies good procurement practices in order to ensure a strategic and holistic use of public procurement. This report discusses the Recommendation's continued relevance, how widely it has been disseminated, and whether it requires updating or revision.

The relevance and economic implications of public procurement – which represents 12% of GDP and one-third of government expenditures in the OECD area - make it a powerful tool for improving public

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service delivery. At the same time, governments are increasingly using their purchasing power to ...

These Standard Prequalification Documents serve as a guide for those wanting to prequalify to bid on large contracts for projects financed by the World Bank. Qualifying as a bidder is separate from the bid evaluation process. Before invitations to bid on large or especially complex works projects are issued, a process of prequalification is required to select competent bidders. This document helps bidders through the prequalification process. To simplify presentation by applicants for prequalification,

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standard forms have been prepared for the submission of relevant information. Guidance notes and examples are provided for the implementing agency making the evaluation. Annexes give information about prequalification that are likely to be of interest to potential bidders on World Bank projects. NOTE: This replaces Standard Prequalification Document: Procurement of Works (September 1999), Stock no. 14601 (ISBN 0-8213-4601-6).

Electronic Inspection Copy available to instructors here The Handbook is the first substantive,

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multidisciplinary academic work to make coherent analysis of supply systems from the perspective of purchasing and supply, operations management, logistics, supply chain management, service management, industrial or relationship marketing, and inter-organisation networks. Selected by a team of leading international scholars, chapters examine key issues in the context of globalization and the move towards co-operative interorganisation network working. Expert contributors examine supply at different systems levels and differentiate between supply policy, strategy, management and operations.

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Organised into themed parts, the insightful introduction provides the framework for the Handbook that is divided into themed parts; it positions empirical research in the current academic context and highlights possible directions for future exploration. The Handbook will be the touchstone of any researcher interested in broadening and deepening their understanding of supply systems.

Challenges in Institutions and Governance

OECD Public Governance Reviews SMEs in Public Procurement Practices and Strategies for Shared Benefits

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Contemporary Research on E-business Technology
and Strategy

Lessons from and for the Field

Developing Measures and Standards for the
European Electronic Signatures Market

The SAGE Handbook of Strategic Supply
Management

Theories, Concepts, and Methodologies

Recent developments in information and
communication technology (ICT) have
paved the way for a world of advanced
communication, intelligent information

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processing and ubiquitous access to information and services. The ability to work, communicate, interact, conduct business, and enjoy digital entertainment virtually anywhere is rapidly becoming commonplace due to a multitude of small devices, ranging from mobile phones and PDAs to RFID tags and wearable computers. The increasing number of connected devices and the proliferation of networks provide no indication of a slowdown in

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this tendency. On the negative side, misuse of this same technology entails serious risks in various aspects, such as privacy violations, advanced electronic crime, cyber terrorism, and even enlargement of the digital divide. In extreme cases it may even threaten basic principles and human rights. The aforementioned issues raise an important question: Is our society ready to adopt the technological advances in ubiquitous networking, next-

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generation Internet, and pervasive computing? To what extent will it manage to evolve promptly and efficiently to a next-generation society, addressing the forthcoming ICT challenges? The Third International ICST Conference on e-Democracy held in Athens, Greece during September 23–25, 2009 focused on the above issues. Through a comprehensive list of thematic areas under the title “Next-Generation Society: Technological and

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Legal issues," the 2009 conference provided comprehensive reports and stimulated discussions on the technological, ethical, legal, and political challenges ahead of us. Public procurement accounts for around one-fifth of global gross domestic product (GDP). Given its size the public procurement market can improve public sector performance, promote national competitiveness, drive domestic economic growth, and boost

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economic development. Launched at the request of the G20 Anti-Corruption Working Group, Benchmarking Public Procurement presents actionable indicators to help countries identify and monitor policies and regulations that impact how private sector companies do business with the government in 77 economies. The Benchmarking Public Procurement 2016 report is organized under two parts: the public procurement life cycle and

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the complaint and reporting mechanisms indicators. Data was gathered using standardized questionnaires distributed to expert contributors in each economy.

The project builds on the Doing Business methodology and aims to promote evidence-based decision making by governments and shed light over areas where few empirical data have been presented so far.

Governments have been using technology to modernize the public sector for

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decades. The World Bank Group (WBG) has been a partner in this process, providing both financing and technical assistance to facilitate countries' digital transformation journeys since the 1980s. The WBG launched the GovTech Initiative in 2019 to support the latest generation of these reforms. Over the past five years, developing countries have increasingly requested WBG support to design even more advanced digital transformation

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programs. These programs will help to increase government efficiency and improve the access to and the quality of service delivery, provide more government-to-citizen and government-to-business communications, enhance transparency and reduce corruption, improve governance and oversight, and modernize core government operations. The GovTech Initiative appropriately responds to this growing demand. The GovTech Maturity Index (GTMI) measures

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the key aspects of four GovTech focus areas—supporting core government systems, enhancing service delivery, mainstreaming citizen engagement, and fostering GovTech enablers—and assists advisers and practitioners in the design of new digital transformation projects. Constructed for 198 economies using consistent data sources, the GTMI is the most comprehensive measure of digital transformation in the public sector. Several similar indices and

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indicators are available in the public domain to measure aspects of digital government—including the United Nations e-Government Development Index, the WBG's Digital Adoption Index, and the Organisation for Economic Co-operation and Development (OECD) Digital Government Index. These indices, however, do not fully capture the aspects of emphasis in the GovTech approach—the whole-of-government approach and citizen centricity—as key

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when assessing the use of digital solutions for public sector modernization. The GTMI is not intended to be an assessment of readiness or performance; rather, it is intended to complement the existing tools and diagnostics by providing a baseline and a benchmark for GovTech maturity and by offering insights to those areas that have room for improvement. The GTMI is designed to be used by practitioners, policy makers, and task teams involved

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in the design of digital transformation strategies and individual projects, as well as by those who seek to understand their own practices and learn from those of others.

This third edition of Government at a Glance Latin America and the Caribbean provides the latest available evidence on public administrations and their performance in the LAC region and compares it to OECD countries. This publication includes indicators on

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public finances and economics, public employment, centres of government, regulatory governance, open government data, public sector integrity, public procurement and for the first time core government results (e.g. trust, inequality reduction).

The Current Situation in Serbia
Progress in Implementing the 2015 OECD
Recommendation
Digital Governance and E-Government
Principles Applied to Public

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Procurement

Strategic Dimensions for Well-being and
Growth

A Toolkit

A Commentary

Transformational Government Through
EGov Practice

E-government has the potential to improve public services, information transparency, and the engagement of civic participation of the public sector management. This book analyzes

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the achievement of expectations created by public managers, policy-makers, and stakeholders with regard to the implementation of e-government policies and applications. It also tries to determine whether e-government applications have been introduced as a fad or according to real demands from citizenry and if efforts within e-government have been effective. This book investigates how public managers and policy-makers imagine e-government

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policies and the impact of those policies on their management and decision-making process through the engagement of citizenry. It is also discusses whether e-government policies are merely procedural improvements that strictly introduce new ways of delivering public services or disclosing public sector information. The book's analysis of the overall expectations on e-government applications makes it of interest to

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scholars in public administration as well as to policy-makers and stakeholders.

Since the 1990s, government at all levels is under increasing pressure to do more with less. However, despite the U.S. government spending about 15 to 20 percent of its GDP on contracts for goods and services, there is a paucity of reference books for public procurement officials and very few textbooks for courses on the subject.

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Filling this void, the International Handbook of Public Procurement provides the knowledge necessary to understand how procurement works and how to improve the cost-effectiveness of procurement systems. Taking a multidisciplinary approach, the book focuses on the managerial, economic, political, and legal aspects of this topic. It begins with a conceptual framework and highlights various reforms occurring in certain countries.

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By examining these improvements, readers are able to apply this knowledge to their own strategies. The next section presents selected cases that illustrate the public procurement process, examining systems in various nations including Germany, China, South Africa, Cambodia, Uganda, and Estonia. The book also discusses the rise of electronic procurement systems (E-procurement) and reviews the benefits of these efficient systems. Other

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topics presented in this comprehensive volume include practical discussions on contract negotiations, bidding, price strategies and cost analysis, and an insightful chapter on the market's response to contract award announcements. A virtual encyclopedia from numerous international experts, this book was assembled by Khi V. Thai, Professor at Florida Atlantic University and Editor of the Journal of Public Procurement. Dr. Thai has

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provided technical assistance in the area of public procurement to governments across the world.

Empowering those on all sides of the issue, this volume dispenses advice valuable to government officials and contractors, as well as providing a comprehensive text for public administration students.

This Toolkit provides non-technical, practical help to enable officials to recognise conflict of interest

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situations and help them to ensure that integrity and reputation are not compromised.

The future of government as we know it is being shaped by the quickly-advancing progression of information and communication technology (ICT) eGovernment systems. eGov presents major challenges and advantages for policy makers and the public alike. Challenges of E-Procurement adoption in a private Bank in Tanzania

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Public Procurement Law and Reform in
Developing Countries: International
Best Practices and Lessons Learned
Methods and Behavioral Tools
Third International Conference, e-
Democracy 2009, Athens, Greece,
September 23-25, 2009, Revised Selected
Papers
International Business: Concepts,
Methodologies, Tools, and Applications
OECD Principles for Integrity in Public
Procurement

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The OECD Principles for Integrity in Public Procurement are a ground-breaking instrument that promotes good governance in the entire procurement cycle, from needs assessment to contract management.

A ground-breaking report that throws new light on the shadowy mechanisms and patterns of bribery in public procurement, and offers insider expertise that governments and international organisations can use to improve their anti-corruption policies.

Government at a Glance provides reliable, internationally comparative data on government activities and their results in OECD countries. Where possible, it also reports data for Brazil, China, Colombia, Costa Rica, India, Indonesia, the Russian Federation and South Africa. In many public

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governance areas, it is the only available source of data. It includes input, process, output and outcome indicators as well as contextual information for each country. The 2019 edition includes input indicators on public finance and employment; while processes include data on institutions, budgeting practices and procedures, human resources management, regulatory government, public procurement and digital government and open data.

This is a step-by-step manual of public procurement for government officials, researchers, and students.

The Opinions of Public Administrators and Other Stakeholders

GovTech Maturity Index

OECD Public Governance Reviews Reforming Public

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Procurement Progress in Implementing the 2015 OECD Recommendation

19th IFIP WG 6.11 Conference on e-Business, e-Services, and e-Society, I3E 2020, Skukuza, South Africa, April 6-8, 2020, Proceedings, Part II

Responsible Design, Implementation and Use of Information and Communication Technology

Socio-Economic, Cultural, and Technological Issues

Managing Conflict of Interest in the Public Sector A Toolkit

The current situation in Serbia : hearing before the Subcommittee on Europe of the Committee on International Relations, House of Representatives, One Hundred Eighth Congress,

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second session, March 17, 2004.

**Government at a Glance: Latin America and the
Caribbean 2020OECD Publishing**

**Public procurement is vulnerable on many
levels. Therefore, to increase protection and
improve efficiency, governments across the
globe are looking to introduce electronic-based
infrastructures. Digital Governance and E-
Government Principles Applied to Public
Procurement is an essential reference
publication for the latest research on the
implementation and impact of public reforms**

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through e-Procurement. Featuring coverage on a broad range of topics and perspectives, such as anti-corruption, acquisitions costs, and governance structures, this book is ideally designed for academicians, practitioners, professionals, and researchers seeking current research on the regulation of the public sector through digital approaches.

In the e-world it is the B2B marketplace. And in the B2B marketplace, the hottest thing--and the thing most likely to turn companies a profit--is e-procurement. This book provides the platform

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for establishing a company's eprocurement strategy and the necessary steps that will follow in implementing that strategy.

E-Procurement Management for Successful Electronic Government Systems

Namibia as a Case Study

Concepts, Methodologies, Tools, and Applications

Public Procurement Fundamentals

The United Nations Convention Against Corruption

The Procurement Revolution

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OECD Public Governance Reviews Public Procurement in Kazakhstan Reforming for Efficiency

Research paper from the year 2005 in the subject Business economics - Supply, Production, Logistics, Institute of Accountancy Arusha, course: Supply Chain Management, language: English, abstract: This study is about the challenges of adoption of e-procurement in a private bank in Tanzania, specifically at CRDB bank Plc, Dar es Salaam. The specific objectives were to find out if the procurement officers have necessary skills to

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facilitate the use of e-procurement, to examine the extent of availability of technological infrastructure to support e-procurement and to identify challenges facing CRDB bank in adopting e-procurement. The research design used was case study and a sample of 20 respondents was used. Data were collected using questionnaire and interview. The analysis of findings was done using descriptive statistics and narrative notes whereby tables and charts were used. Findings of the study showed that CRDB bank has started to procure online recently and for now it partially procures

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online. IT infrastructure in the bank strongly supports the adoption of e-procurement. Nevertheless, e-procurement has been seen as strategically important and it is driven by management. The bank personnel have the skills needed to cope with the changes. Conclusively, the study shows that the adoption of e-procurement in private sectors particularly in CRDB bank is feasible. The important thing is for the organizations and their managements to take initiatives on how to improve the facilitation of e-procurement. Furthermore, the researcher

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recommends that managements should make a cost benefit analysis on e-procurement, improve their technological infrastructure, organize trainings for staffs and improve the networks and systems in order to make e-procurement a success. As governments around the world seek new and more effective methods of organizing their administrations, electronic government plays an increasingly more important role in governmental success. However, due to hindrances in financial and communication resources, these advantages are often overlooked. E-Government Success

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Factors and Measures: Theories, Concepts, and Methodologies investigates successful e-government initiatives in a modern technological environment, exploring both benefits and challenges due to various technical, organizational, social, and contextual factors. The book provides academics and professionals with concepts, theories, and current research in the arena of e-government, enabling readers to develop a broader understanding of the measures inherent in successful e-governments on a global scale. This book is part of the Advances in Electronic

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Government, Digital Divide, and Regional Development series collection.

As governments search for the best ways to restyle their services, the E-Government field continues to attract interest from public administrators, politicians, academics, and citizens. As a result, new topics such as e-procurement have become core factors in public sector development by providing way to better serve citizens and businesses in our digital economy. E-Procurement Management for Successful Electronic Government Systemsenhances the understanding and

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collaboration in e-government and the role of information technologies in supporting the development of improved services for citizens. By analyzing recent developments in theory and practices as well as providing fresh ideas and research, this reference source aims to bridge the gap between academia, industry, and government. Good Practices and Strategies

Next Generation Society Technological and Legal Issues

Measuring the Environmental Soundness of Public Procurement in Nordic Countries

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Methods, Actors and Counter-Measures
Volume 5

E-Government Success Factors and Measures:
Theories, Concepts, and Methodologies
Competing Through the Supply Chain