

Organisation Change And Development By Kavita Singh

The articles included in this compilation were culled from more than one hundred back issues of the OD Practitioner - articles that the editors felt represented the leading edge of the field, articles that have encouraged practitioners over the years to think broadly and deeply about the work they do and how they do it. In these pages, readers will gain a historical perspective on both the theory and work of organization development that will greatly inform their practice. They will discover reports and research that have moved the field ahead. They will gain an appreciation of the foresight the field's founders and innovators had regarding OD's possibilities and usefulness. And they will benefit from a wealth of innovative thinking as relevant today as when originally published - thinking that will continue to impact the practice of organization development for many years to come.

The NTL Handbook of Organization Development and Change is an essential tool for both practitioners and students who want to know how to effectively bring about meaningful and sustainable change in organizations. Featuring contributions from leading practitioners, academics, and scholars in the field, each chapter comprehensively explores a key aspect of organization development including core theories and methods, OD in the international and world setting, practical applications, the future of OD, and many others. Co-published with the NTL Institute, a long-time leader and champion for the field, The NTL Handbook of Organization Development and Change boasts an extensive range of knowledge, experience, and methods integrated by a philosophical system that underscores the vital mission of OD as well as provides expert guidance in the art and science of making organizational development and change work.

Cases and Exercises in Organization Development & Change, Second Edition encourages students to practice organization development (OD) skills in unison with learning about theories of organizational change and human behavior. The book includes a comprehensive collection of cases about the OD process and organization-wide, team, and individual interventions, including global OD, dialogic OD, and OD in virtual organizations. In addition to real-world cases, author Donald L. Anderson gives students practical and experiential exercises that make the course material come alive through realistic scenarios that managers and organizational change practitioners regularly experience.

Change and Development in Organisations Towards Consciousness, Humanity and Innovation

Power and Organization Development

An Interdisciplinary Approach Based on Social Constructionism, Systems Thinking, and Complexity Science

Organizational Change and Development

Managing Organizational Change

The Practice and Theory of Change--The Best of the OD Practitioner

Organization Development

A Systems View

Written specifically as a core textbook for management students, this book is an essential companion in today's rapidly changing globalized business setting. A must-have title for all business and management students, this textbook offers a comprehensive account of the theory, practice and research related to change management and organizational development. Drawing upon and integrating current theories and practices, the book provides a pragmatic insight into all aspects of organizational change and development. Focussing especially on issues related to India, the author evaluates the key concerns underlying the dynamics of change and implements a framework to maximize value-based development in any organization. An engaging, jargon-free and practical text, Change Management and Organizational Development will also be an extremely useful resource for corporate managers, trainers and practitioners. Key Features: · Includes subjects affecting growth of an organization such as Mergers and Acquisitions, Quality Management, Performance Management and Organizational Health Survey. · All complex topics and concepts have been supplemented with abundance of figures, tables, industry examples and flow charts to ensure clarity and better understanding. · Covers recent literature and future trends in change management and organization development

Organizations are increasingly investing in consulting capabilities to understand what changes they need to make to keep up the pace with the competition and future-proof their business. Consultancy, Organizational Development and Change is a guide for students and internal and external consultants needing to develop the necessary skills to consult in organizational settings where there is a great deal of complexity. It tackles the issues posing the greatest threat to the success of the change programme, including how to adapt to rapidly shifting needs, deal with the emotional and ethical issues that arise and ensure that the managers take full ownership for the change so that 'business as usual' is established. Complete with case studies from the 'Big Four' consultancy groups as well as boutique firms, Consultancy, Organizational Development and Change shows how to identify and execute interventions in a variety of organizational settings to deliver value. It provides guidance on how to develop a value proposition; define, write and present the business case for the proposed interventions; establish credibility and report on the results.

Covering classic and contemporary organization development (OD) techniques, this is a comprehensive text on individual, team, and organizational change. Incorporating OD ethics and values into each chapter, Donald L. Anderson provides discussion of the real-world application of these theoretical ideas. In-depth case studies that follow major content chapters allow students to immediately apply what they have learned. In today's challenging environment of increased globalization, rapidly changing technologies, economic pressures, and expectations in the contemporary workforce, this book is an essential tool.

Praise for Reinventing Organization Development "A hard hitting yet hopeful look at a field concerned with renewal that is in need of renewal itself. This book is full of intelligent questions, provocative appraisals, and prescriptions for action that they serve." -Rosabeth Moss Kanter, chaired professor, Harvard Business School; author, Confidence: How? Winning Streaks and Losing Streaks Begin and End "Wise, invaluable advice that the field and its practitioners should heed if the field of OD is to take its rightful place as an applied behavioral science that can make a difference in the economic and human affairs of organizations." -Michael Beer, professor emeritus, Harvard Business School; chairman, Center for Organizational Fitness "Few disciplines in decline have subjected themselves to so

profound a self-evaluation. It should lead to a rejuvenation of the field. Whether or not it does, there is a great deal to learn here about organizations and relevant professional practice." -Russell Ackoff, professor emeritus, Wharton School, University of Pennsylvania "Two of the leaders of the field of OD have collaborated to present us with a compelling and controversial state of the art." -Len Schlesinger, vice chairman and chief operating officer, Limited Brands "The book challenges OD consultants to think broadly about their organizational roles and to assert their rightful place in organizations." -Jean M. Bartunek, Robert A. and Evelyn J. Ferris Chair Professor of Organization Studies, Boston College

Organisational Change

Leading Change

A Guide for Leading Change

Principles, Processes, Performance

Reinventing Organization Development

Culture, Leadership, Retention, Performance, Coaching

Organization Change and Development

Awaken, mobilize, accelerate, and institutionalize change. With a rapidly changing environment, aggressive competition, and ever-increasing customer demands, organizations must understand how to effectively adapt to challenges and find opportunities to successfully implement change. Bridging current theory with practical applications, Organizational Change: An Action-Oriented Toolkit, Third Edition combines conceptual models with concrete examples and useful exercises to dramatically improve the knowledge, skills, and abilities of students in creating effective change. Students will learn to identify needs, communicate a powerful vision, and engage others in the process. This unique toolkit by Tupper Cawsey, Gene Deszca, and Cynthia Ingols will provide readers with practical insights and tools to implement, measure, and monitor sustainable change initiatives to guide organizations to desired outcomes.

"Due to the increasing transformation and changes in the economy, society, technology, ecology or even human health, organizations and companies are or should be continuously changing in order to survive as they are open systems. This book illustrates both how organizations can transform or change and where the most cutting-edge and innovative organizations and companies are heading. Accordingly, the book is structured in two parts. The first part explores concepts associated with change and development such as innovation, organisational resilience and learning, and describes the latest trends and related research. The second part analyses the new organisation or company we are, it is to be hoped, heading for: a more conscious, compassionate, sustainable, innovative, trustful and humane organisation. The book reviews underlying ideas related to leadership, technology, trust and compassion and presents and analyses compassionate, sustainable

and conscious organisations through an in-depth examination of their organisational and managerial characteristics, with particular emphasis on their human resource management practices and employee wellbeing. This volume is principally addressed to management and business students and researchers, as it offers a pedagogical review and analysis of the topics from the latest literature and research. At the same time, it provides highly topical and interesting ways forward for executives who want to transform their companies by introducing more conscious, humane and innovative approaches"--

Completely revised, this new edition of the classic book offers contributions from experts in the field (Warner Burke, David Campbell, Chris Worley, David Jamieson, Kim Cameron, Michael Beer, Edgar Schein, Gibb Dyer, and Margaret Wheatley) and provides a road map through each episode of change facilitation. This updated edition features new chapters on positive change, leadership transformation, sustainability, and globalization. In addition, it includes exhibits, activities, instruments, and case studies, supplemental materials on accompanying Website. This resource is written for OD practitioners, consultants, and scholars.

Market-leading ORGANIZATION DEVELOPMENT AND CHANGE, 10th Edition blends rigor and relevance in a comprehensive and clear presentation. The authors work from a strong theoretical foundation to describe, in practical terms, how behavioral science knowledge can be used to develop organizational strategies, structures, and processes. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Organization Development and Change

Pearson New International Edition

An Action-Oriented Toolkit

Cases and Exercises in Organization Development & Change

Organizational Change and Development in Human Service Organizations

Organization Development and Transformation: Managing Effective Change

Development and Transformation

Organisational Change & Development (OCD) is designed to capture leading-edge thinking about OCD in organisations as it merges with traditional African wisdom. It manifests in issues that differ from organisational effectiveness efforts to a highly individualised craft of practitioner. In an attempt to provide a solid conceptualisation of the field of study, a framework of inclusivity that can be followed, and OCD methodologies, this book strives to combine some of the practices into reality. The book concludes with a chapter that studies international trends in organisational change and development. The assumptions of the evolving field of consulting psychology are incorporated. The multi-cultural nature of the new world of work and the increasingly diverse settings of organisations of the future ask for higher level

complexity handling ability, systems thinking ability and the ability to be authentic. Content includes: Organisational change and development in the new world of work Organisational change and development methodologies Change models and approaches Human reactions to change Alternative organisational change and development interventions and modalities Value circles as a way of creating inclusivity in emerging economies Measuring the effectiveness of organisational change and development Building strategic architecture Creating radical organizational transformation through translation of strategy Organisational change and development in the next decade

This hands-on guide--for planning, diagnosing, implementing, and evaluating organization development interventions--gives scientifically based information, tools, suggestions, and guidelines for those who must manage the human side of change. In Organization Development, leading experts and pioneers: * Present a unified framework for understanding OD * Demonstrate OD's effectiveness for improving individual and organizational performance * Specify what types of goals, values, practices, and interventions should (and should not) represent OD You get a clear understanding of the processes, approaches, and strategies that have been proven to work in managing organizational change. Plus, you get a wealth of charts, materials, and checklists, as well as useful practice tips.

A member of the AWL OD Series! Power and Organization Development argues that OD and power can and should be reconciled and integrated in the implementation of change. This book provides the reader with a solid grounding in the role of power and politics in organizations, with a specific focus on how managers use power bases and strategies to get things done, as well as provides the reader with strategies and techniques for bringing about change in an organization.

Change Management is a crucial process for gaining the competitive advantage that is the goal of many organisations. Leaders and change agents are often faced with conflicting challenges of motivating and understanding increasingly diverse workforces, accounting to stakeholders and planning for the future in a chaotic environment. Comprising 12 chapters in 6 parts, the text opens with an explanation of the environmental change faced by organisations today. It then deals with managing organisational development, which is a planned process of change which is subject to the incursions of organisational transformation, a more dramatic and unpredictable type of change. With the field of organisational change continuing to evolve, especially in an international context, future directions of change management are also discussed. Finally, the text emphasises the relationship between theory to practice, Organisational Change: Development and Transformation 6e provides 10 local and international case studies and a suite of online cases supported by a case matrix. Case studies, exercises and support material present the challenges of change management in a real-life manner - examining issues from a variety of viewpoints.

Best Practices in Organization Development and Change

The NTL Handbook of Organization Development and Change

How Organizations Change and Develop Effectively

Change Management and Organizational Development

A Data-Driven Approach to Organizational Change

Principles and Contextual Perspectives

Mobilizing Power to Implement Change

This engaging and accessible textbook shows the importance and role of organizational development around the world, within the context of organizational change. Fostering an

analytic approach to organizational issues, it charts the evolution of the field and shows how today OD fosters organizational effectiveness and individual wellbeing. Firmly grounded in a global perspective, it provides a contemporary analysis of OD and highlights the key diagnostic and intervention techniques that can be used to build organizational effectiveness. With a range of critical perspectives, skills development exercises, and practitioner insight, this book blends theory and practice to show OD's conceptualization and its application to contemporary issues faced by organizations. Suitable for upper undergraduate, postgraduate and MBA level, this is the ideal textbook for anyone studying organizational development.

To effectively adapt and thrive in today's business world, organizations need to implement effective organizational development (OD) interventions to improve performance and effectiveness at the individual, group, and organizational levels. OD interventions involve people, trust, support, shared power, conflict resolution, and stakeholders' participation, just to name a few. OD interventions usually have broader scope and can affect the whole organization. OD practitioners or change agents must have a solid understanding of different OD interventions to select the most appropriate one to fulfill the client's needs. There is limited precise information or research about how to design OD interventions or how they can be expected to interact with organizational conditions to achieve specific results. This book offers OD practitioners and change agents a step-by-step approach to implementing OD interventions and includes example cases, practical tools, and guidelines for different OD interventions. It is noteworthy that roughly 65% of organizational change projects fail. One reason for the failure is that the changes are not effectively implemented, and this book focuses on how to successfully implement organizational changes. Designed for use by OD practitioners, management, and human resources professionals, this book provides readers with OD basic principles, practices, and skills by featuring illustrative case studies and useful tools. This book shows how OD professionals can actually get work done and what the step-by-step OD effort should be. This book looks at how to choose and implement a range of interventions at different levels. Unlike other books currently available on the market, this book goes beyond individual, group, and organizational levels of OD interventions, and addresses broader OD intervention efforts at industry and community levels, too. Essentially,

this book provides a practical guide for OD interventions. Each chapter provides practical information about general OD interventions, supplies best practice examples and case studies, summarizes the results of best practices, provides at least one case scenario, and offers at least one relevant tool for practitioners.

Research in Organizational Change and Development provides a special platform for scholars and practitioners to share new research-based insights. Volume 21 continues the tradition of providing insightful and thought-provoking chapters. Papers bring new perspectives to classic issues in the field such as organizational complexity, change leadership, emotional intelligence and interorganizational change.

This book focuses on human behavioural processes and describes them from an interdisciplinary perspective. It introduces readers to the main theories and approaches in the field of organisational development and change (ODC), and discusses their relevance and purpose with a clear focus on improving how readers perceive and handle change. The book is tailor-made for business students without any background in the humanities, helping them to conceptualise organisational development and change, and to practically organise interventions to increase organisational effectiveness. The book's goal is to help future managers and consultants recognise and handle the 'full situation', which includes purposes, people and relationships. Furthermore, it elaborates on those theories and instruments that can deliver real benefits to real people working in real fuzzy and complex circumstances, and includes several practical cases focusing on the role of the interventionist.

Organisation Change and Development

Change and Development in Organisations

Organisational Change & Development

Executing Effective Organizational Change

How the World's Leading Corporations Manage, Develop, and Retain Top Talent

The Theory and Practice of Transformational Change

Organisation Development and Change

Offers advice on how to lead an organization into change, including establishing a sense of urgency, developing a vision and strategy, and generating short-term wins.

A revolutionary approach to enhancing productivity, creating flow, and vastly increasing your ability to capture, remember, and benefit from the unprecedented amount of information all around us. For the first time in history, we have instantaneous access to the world's knowledge. There has never been a better time to learn, to contribute, and to improve ourselves. Yet, rather than feeling empowered, we are often left feeling overwhelmed by this constant influx of information. The very knowledge that was supposed to set us free has instead led to the paralyzing stress of believing we'll never know or remember enough. Now, this eye-opening and accessible guide shows how you can easily create your own personal system for knowledge management, otherwise known as a Second Brain. As a trusted and organized digital repository of your most valued ideas, notes, and creative work synced across all your devices and platforms, a Second Brain gives you the confidence to tackle your most important projects and ambitious goals. Discover the full potential of your ideas and translate what you know into more powerful, more meaningful improvements in your work and life by Building a Second Brain.

The book focuses on change and development as organizational phenomena. The entire text is divided into 5 sections viz., Understanding Organizational Processes and Change, Management of Change, Nature of Organizational Development, OD Interventions and Strategies, and Contemporary Issues in OD, as the concluding part. With a strong conceptual foundation, the book takes the readers through the entire processes and stages of change as seen and experienced worldwide. The main strength of the book lies in its exhaustive treatment to a wide array of topics along with various exhibits on change management in Indian and global organizations. The role of leadership, organizational culture and technology as integral parts of any change initiative are dealt with in detail. Later part of the book covers various OD models and tools, change management strategies and contemporary issues such as diversity management. The language is simple and enhances learning for the reader with various snapshots of different stages/levels of change and OD at organizations worldwide. The book is aimed at MBA students who specialize in HR and Strategy areas. Industry practitioners and change consultants will also benefit greatly with the title.

This text focuses on the use of organisation development, which is a process that applies behavioural science knowledge and practices to help organisations achieve greater effectiveness. Other paradigms, including organisation tranformation, are also discussed in order to give a balanced perspective on the challenges of being an agent.

*Embracing Organisational Development and Change
Experiential Approach to Organization Development
Practicing Organization Development
Research in Organizational Change and Development
Towards Consciousness, Humanity and Innovation*

Theory Of Organization Development And Change

Managing Change in Organizations

Managing Organizational Change provides managers with an awareness of the issues involved in managing change, moving them beyond "one-best way" approaches and providing them with access to multiple perspectives that they can draw upon in order to enhance their success in producing organizational change. These multiple perspectives provide a theme for the text as well as a framework for the way each chapter outlines different options open to managers in helping them to identify, in a reflective way, the actions and choices open to them. Changing organizations is as messy as it is exhilarating, as frustrating as it is satisfying, as muddling-through and creative a process as it is a rational one. This book recognizes these tensions for those involved in managing organizational change. Rather than pretend that they do not exist it confronts them head on, identifying why they are there, how they can be managed and the limits they create for what the manager of organizational change can achieve.

Designed for use in undergraduate and graduate programs in organization development, management, human resource development, and industrial and organizational psychology, Organization Development provides readers with an overview of the field and acquaints them with the basic principles, practices, values, and skills of OD. Covering every aspect of the work of an OD professional and featuring numerous illustrative case studies, it shows how OD professionals actually get work and what the first steps in any OD effort should be. Author Gary McLean surveys different ways to assess an organizational situation—including a comparison of the Action Research and Appreciative Inquiry models—and provides forms for devising an action plan based on that assessment. He then looks at how to choose and implement a range of interventions at different levels, as well as how to evaluate the results of an intervention. Organization Development goes beyond the organizational level to look at the application of OD on community, national, regional, and global levels. And it successfully combines theory and practice; process and outcomes; performance and affective results; effectiveness and efficiency.

In this important book, successful organizations—including well-known companies such as Agilent Technologies, Corning, GE Capital, Hewlett Packard, Honeywell Aerospace, Lockheed Martin, MIT, Motorola, and Praxair—share their most effective approaches, tools, and specific methods for leadership development and organizational change. These exemplary organizations serve as models for leadership development and organizational change because they Commit to organizational objectives and culture Transform behaviors, cultures, and perceptions Implement competency or organization effectiveness models Exhibit strong top management leadership support and passion

Managing Change in Organizations: A Practice Guide is unique in that it integrates two traditionally disparate world views on managing change: organizational development/human resources and portfolio/program/project management. By bringing these together, professionals from both worlds can use project management approaches to effectively create and manage change. This practice guide begins by providing the reader with a framework for creating organizational agility and judging change readiness.

Organization Development Interventions

Dialogic Organization Development

How the Best Companies Ensure Meaningful Change and Sustainable Leadership

A Multiple Perspectives Approach

Organizational Change

Consultancy, Organizational Development and Change

Collaborative Inquiry for Organization Development and Change

A Dynamic New Approach to Organizational Change Dialogic Organization Development is a compelling alternative to the classical action research approach to planned change. Organizations are seen as fluid, socially constructed realities that are continuously created through conversations and images. Leaders and consultants can help foster change by encouraging disruptions to taken-for-granted ways of thinking and acting and the use of generative images to stimulate new organizational conversations and narratives. This book offers the first comprehensive introduction to Dialogic Organization Development with chapters by a global team of leading scholar-practitioners addressing both theoretical foundations and specific practices.

Through change and development, human service organizations can promote the well-being of their clients more effectively. This important book describes and analyzes recent research on organizational change and development in the social and human services. It is particularly relevant in light of the significant changes in these organizations during the last decade and the lack of literature in the area. Organizational Change and Development in Human Service Organizations brings together the work of scholars who deal with social welfare administration and change in human services, combining research studies with theoretical approaches to change and development. It helps readers better understand the process of change and the role of the environment in creating change. Insightful chapters encourage practitioners, scholars, and students to plan change in organizations, utilize models of change and organizational development in real life, and evaluate change and its results and impacts. This much-needed book addresses a variety of topics, including: the uses of force field analysis in assessing prospects for organizational change planned change in voluntary and government social service agencies interorganizational coordination of services to children in state custody early stages in the creation of self-help organizations organization and community transformation organizational development in public social services strategic and structural change in human service organizations a developmental approach to program evaluation Many readers will find the information in Organizational Change and Development in Human Service Organizations to be extremely beneficial in their daily work. Covering the important issues, it gives readers a deeper insight into the processes of change and development so they can provide better services to their clients. This book is a vital resource for social workers, professionals in public administration, individuals involved in MSW programs, and students in the social sciences, including sociology and political science.

This practical book explores collaborative inquiry as an approach to research and change in organizations where internal members and external researchers work together as partners to address organizational issues and create knowledge about changing organizations.

Organization Development and Transformation is a paperback collection of 46 readings that focuses on how people function with and within organizations, and how to make the working relationship function best. This edition includes coverage of classic OD articles, coverage of topics such as self-directed teams, centers of excellence, and learning organizations

Best Practices in Leadership Development and Organization Change

Organization Development Classics

New Approaches to Change in Organizations

Principles, Practices, and Perspectives

The Process of Leading Organizational Change

Building a Second Brain

Leading Organizational Development and Change

This textbook covers the fundamentals of organizational development and change (ODC) theory while offering a comprehensive, structured, and systematic approach to guide change management strategies at the organization level. It provides an in-depth understanding of and the tools necessary for designing, diagnosing, implementing and evaluating organizational change interventions. Students will be exposed to case studies in ODC from selected international and Caribbean/Latin American organizations, demonstrating ODC in practice across a broad geographical context. This textbook, the first to offer a macro-level perspective of ODC, provides students with the tools needed to be successful in implementing change into today's organizations.

Market-leading 'Organization Development and Change' blends theory, concepts and applications in a comprehensive and clear presentation. The authors work from a strong theoretical foothold and apply behavioral science knowledge to the development of organizational structures, strategies, and processes.

Praise for BEST PRACTICES in TALENT MANAGEMENT "This book includes the most up-to-date thinking, tools, models, instruments and case studies necessary to identify, lead, and manage talent within your organization and with a focus on results. It provides it all—from thought leadership to real-world practice."

PATRICK CARMICHAEL HEAD OF TALENT MANAGEMENT, REFINING, MARKETING, AND INTERNATIONAL OPERATIONS, SAUDI ARAMCO "This is a superb compendium of stories that give the reader a peek behind the curtains of top notch organizations who have wrestled with current issues of talent management. Their lessons learned are vital for leaders and practitioners who want a very valuable heads up." BEVERLY KAYE

FOUNDER/CEO: CAREER SYSTEMS INTERNATIONAL AND CO-AUTHOR, LOVE 'EM OR LOSE 'EM "This is a must read for organization leaders and HR practitioners who cope with the today's most critical business challenge—talent management. This book provides a vast amount of thought provoking ideals, tools, and models, for building and implementing talent management strategies. I highly recommend it!" DALE HALM

ORGANIZATION DEVELOPMENT PROGRAM MANAGER, ARIZONA PUBLIC SERVICE "If you are responsible for planning and implementing an effective talent and succession management strategy in your organization, this

book provides the case study examples you are looking for." DORIS SIMS AUTHOR, BUILDING TOMORROW'S TALENT "A must read for all managers who wish to implement a best practice talent management program within their organization" FARIBORZ GHADAR WILLIAM A. SCHREYER PROFESSOR OF GLOBAL MANAGEMENT, POLICIES AND PLANNING SENIOR ADVISOR AND DISTINGUISHED SENIOR SCHOLAR CENTER FOR STRATEGIC AND INTERNATIONAL AFFAIRS FOUNDING DIRECTOR CENTER FOR GLOBAL BUSINESS STUDIES

Learn from experts at the world's top organizations! Best Practices in Organization Development and Change is a state-of-the-art resource that presents the most important ideas and effective strategies from experts and top companies in the field. Comprehensive in scope, the book addresses the five most important organization development or human resource development (OD/HRD) topics--organization development and change, leadership development, recruitment and retention, performance management, and coaching and mentoring--and offers a practical framework for design, implementation, and evaluation. It includes best-practice case studies from seventeen leading organizations that have achieved their change objectives. The case studies will help you: Analyze the need for the specific OD/HRD initiative Build a solid business case for OD/HRD Identify the audience for the initiative Design an effective OD/HRD initiative Implement a successful design of the initiative Evaluate the effectiveness of the initiative You'll benefit from expertise at trend-setting companies such as: Kraft Foods Smithkline Beecham Westinghouse Sun Microsystems . . . and many more! "An extremely important volume with useful contextual perspectives plus vivid and important case studies of companies that know what they're doing to lead change." —Warren Bennis, author, On Becoming a Leader and Organizing Genius

A Practical Guide to Delivering Value

A Proven Method to Organize Your Digital Life and Unlock Your Creative Potential

A Practice Guide

Best Practices in Talent Management

In these times of flux, organisations are compelled to proactively effect changes in their systems to cope with various factors in the external and internal environment. This comprehensive book tackles all the areas where change interventions are necessary. It is divided into three parts: (1) Organisational Change (2) Organisation Development, and (3) Knowledge Management. The first part, comprising five

chapters, includes an examination of the imperatives of change in today's environment of competition. The different forces of change political, economic, technological are examined against the backdrop of shifting customer needs, systems dynamics, inadequacy of administration, profitability issues and resource constraints. The various models of change, corporate culture in terms of basic value orientations and norms, techniques of identifying and diagnosing organisational culture, classical leadership skills, and the ten key factors in effective change management have all been thoroughly discussed, as have the techniques of designing tailor-made change programmes. The second part, comprising four chapters, introduces the concept of Organisation Development and dissects the basic assumptions against diagnostic models, skills and methods, change agents, power and control issues, and implications of power politics. Certain categories of ethical dilemmas have been explored. Various types of OD interventions ranging from interpersonal & team development to process, structural and intergroup development are exhaustively discussed. The third part of the book, comprising four chapters, highlights the need for knowledge management in the present business scenario and discusses the roadblocks to the adoption of knowledge management solutions. Principles of knowledge management have been discussed along with the process of maturation of knowledge management techniques. The characteristics of a learning organisation have been diagnosed and steps for initiating the process of organisational learning have been outlined. This book will be an invaluable resource for students, faculty as well as practising professionals.

For courses in Organisation Development, Organisational Behavior and Organisational Change. A conceptual and experiential approach to understanding organisational development. With a focus on the development of students' interpersonal skills, *Experiential Approach to Organization Development* provides a comprehensive, realistic, innovative, and practical introduction to the field. The 8th edition presents new and revised information to help keep course material fresh and relevant. The full text downloaded to your computer With eBooks you can: search for key concepts, words and phrases make highlights and notes as you study share your notes with friends eBooks are downloaded to your computer and accessible either offline through the Bookshelf (available as a free download), available online and also via the iPad and Android apps. Upon purchase, you'll gain instant access to this eBook. Time limit The eBooks products do not have an expiry date. You will continue to access your digital ebook products whilst you have your Bookshelf installed.