

## Holistic Data Governance Informatica Us

*Winner of two first place AJN Book of the Year Awards! This award-winning resource uniquely integrates national goals with nursing practice to achieve safe, efficient quality of care through technology management. The heavily revised third edition emphasizes the importance of federal policy in digitally transforming the U.S. healthcare delivery system, addressing its evolution and current policy initiatives to engage consumers and promote interoperability of the IT infrastructure nationwide. It focuses on ways to optimize the massive U.S. investment in HIT infrastructure and examines usability, innovative methods of workflow redesign, and challenges with electronic clinical quality measures (eQOMs). Additionally, the text stresses documentation challenges that relate to usability issues with EHRs and sub-par adoption and implementation. The third edition also explores data science, secondary data analysis, and advanced analytic methods in greater depth, along with new information on robotics, artificial intelligence, and ethical considerations. Contributors include a broad array of notable health professionals, which reinforces the book's focus on interprofessionalism. Woven throughout are the themes of point-of-care applications, data management, and analytics, with an emphasis on the interprofessional team. Additionally, the text fosters an understanding of compensation regulations and factors. New to the Third Edition: Examines current policy initiatives to engage consumers and promote nationwide interoperability of the IT infrastructure Emphasizes usability, workflow redesign, and challenges with electronic clinical quality measures Covers emerging challenge proposed by CMS to incorporate social determinants of health Focuses on data science, secondary data analysis, citizen science, and advanced analytic methods Revised chapter on robotics with up-to-date content relating to the impact on nursing practice New information on artificial intelligence and ethical considerations New case studies and exercises to reinforce learning and specifics for managing public health during and after a pandemic COVID-19 pandemic-related lessons learned From data availability, data quality, and data use when trying to predict its impact on the health of communities Analytics that focus on health inequity and how to address it Expanded and more advanced coverage of interprofessional practice and education (IPE) Enhanced instructor package Key Features: Presents national standards and healthcare initiatives as a guiding structure throughout Advanced analytics is reflected in several chapters such as cybersecurity, genomics, robotics, and specifically exemplify how artificial intelligence (AI) and machine learning (ML) support related professional practice Addresses the new re-envisioned AACN essentials Includes chapter objectives, case studies, end-of-chapter exercises, and questions to reinforce understanding Aligned with QSEN graduate-level competencies and the expanded TIGER (Technology Informatics Guiding Education Reform) competencies.*

*This book delves into the concept of data as a critical enterprise asset needed for informed decision making, compliance, regulatory reporting and insights into trends, behaviors, performance and patterns. With good data being key to staying ahead in a competitive market, enterprises capture and store exponential volumes of data. Considering the business impact of data, there needs to be adequate management around it to derive the best value. Data governance is one of the core data management related functions. However, it is often overlooked, misunderstood or confused with other terminologies and data management functions. Given the pervasiveness of data and the importance of data, this book provides comprehensive understanding of the business drivers for data governance and benefits of data governance, the interactions of data governance function with other data management functions and various components and aspects of data governance that can be facilitated by technology and tools, the distinction between data management tools and data governance tools, the readiness checks to perform before exploring the market to purchase a data governance tool, the different aspects that must be considered when comparing and selecting the appropriate data governance technologies and tools from large number of options available in the marketplace and the different market players that provide tools for supporting data governance. This book combines the data and data governance knowledge that the author has gained over years of working in different industrial and research programs and projects associated with data, processes and technologies with unique perspectives gained through interviews with thought leaders and data experts. This book is highly beneficial for IT students, academicians, information management and business professionals and researchers to enhance their knowledge and get guidance on implementing data governance in their own data initiatives.*

*Data Quality: The Accuracy Dimension is about assessing the quality of corporate data and improving its accuracy using the data profiling method. Corporate data is increasingly important as companies continue to find new ways to use it. Likewise, improving the accuracy of data in information systems is fast becoming a major goal as companies realize how much it affects their bottom line. Data profiling is a new technology that supports and enhances the accuracy of databases throughout major IT shops. Jack Olson explains data profiling and shows how it fits into the larger picture of data quality. \* Provides an accessible, enjoyable introduction to the subject of data accuracy, peppered with real-world anecdotes. \* Provides a framework for data profiling with a discussion of analytical tools appropriate for assessing data accuracy. \* Is written by one of the original developers of data profiling technology. \* Is a must-read for any data management staff, IT management staff, and CIOs of companies with data assets.*

*This book constitutes the proceedings of the 16th International Conference on Business Process Management, BPM 2018, held in Sydney, Australia, in September 2018. The 27 papers presented in this volume were carefully reviewed and selected from 140 submissions. They were organized in topical sections named: reflections on BPM; concepts and methods in business process modeling and analysis; foundations of process discovery; alignments and conformance checking; process model analysis and machine learning; digital process innovation; and method analysis and selection.*

*Digital Transformation of Supply Chain Management*

*CIO*

*Data Quality*

*Current Trends in Database Technology - EDBT 2004 Workshops*

*Briggs*

*Electronic HRM in the Smart Era*

*Enterprise Big Data Warehouse, BI Implementations and Analytics*

This open access book presents the foundations of the Big Data research and innovation ecosystem and the associated enablers that facilitate delivering value from data for business and society. It provides insights into the key elements for research and innovation, technical architectures, business models, skills, and best practices to support the creation of data-driven solutions and organizations. The book is a compilation of selected high-quality chapters covering best practices, technologies, experiences, and practical recommendations on research and innovation for big data. The contributions are grouped into four parts: · Part I: Ecosystem Elements of Big Data Value focuses on establishing the big data value ecosystem using a holistic approach to make it attractive and valuable to all stakeholders. · Part II: Research and Innovation Elements of Big Data Value details the key technical and capability challenges to be addressed for delivering big data value. · Part III: Business, Policy, and Societal Elements of Big Data Value investigates the need to make more efficient use of big data and understanding that data is an asset that has significant potential for the economy and society. · Part IV: Emerging Elements of Big Data Value explores the critical elements to maximizing the future potential of big data value. Overall, readers are provided with insights which can support them in creating data-driven solutions, organizations, and productive data ecosystems. The material represents the results of a collective effort undertaken by the European data community as part of the Big Data Value Public-Private Partnership (PPP) between the European Commission and the Big Data Value Association (BDVA) to boost data-driven digital transformation.

Data quality is one of the most important problems in data management, since dirty data often leads to inaccurate data analytics results and incorrect business decisions. Poor data across businesses and the U.S. government are reported to cost trillions of dollars a year. Multiple surveys show that dirty data is the most common barrier faced by data scientists. Not surprisingly, developing effective and efficient data cleaning solutions is challenging and is rife with deep theoretical and engineering problems. This book is about data cleaning, which is used to refer to all kinds of tasks and activities to detect and repair errors in the data. Rather than focus on a particular data cleaning task, we give an overview of the end-to-end data cleaning process, describing various error detection and repair methods, and attempt to anchor these proposals with multiple taxonomies and views. Specifically, we cover four of the most common and important data cleaning tasks, namely, outlier detection, data transformation, error repair (including imputing missing values), and data deduplication. Furthermore, due to the increasing popularity and applicability of machine learning techniques, we include a chapter that specifically explores how machine learning techniques are used for data cleaning, and how data cleaning is used to improve machine learning models. This book is intended to serve as a useful reference for researchers and practitioners who are interested in the area of data quality and data cleaning. It can also be used as a textbook for a graduate course. Although we aim at covering state-of-the-art algorithms and techniques, we recognize that data cleaning is still an active field of research and therefore provide future directions of research whenever appropriate.

Use Lean Techniques to Integrate Enterprise Systems Faster, with Far Less Cost and Risk By some estimates, 40 percent of IT budgets are devoted to integration. However, most organizations still attack integration on a project-by-project basis, causing unnecessary expense, waste, risk, and delay. They struggle with integration “hairballs”: complex point-to-point information exchanges that are expensive to maintain, difficult to change, and unpredictable in operation. The solution is Lean Integration. This book demonstrates how to use proven “lean” techniques to take control over the entire integration process. John Schmidt and David Lyle show how to establish “integration factories” that leverage the powerful benefits of repeatability and continuous improvement across every integration project you undertake. Drawing on their immense experience, Schmidt and Lyle bring together best practices; solid management principles; and specific, measurable actions for streamlining integration development and maintenance. Whether you’re an IT manager, project leader, architect, analyst, or developer, this book will help you systematically improve the way you integrate—adding value that is both substantial and sustainable. Coverage includes Treating integration as a business strategy and implementing management disciplines that systematically address its people, process, policy, and technology dimensions Providing maximum business flexibility and supporting rapid change without compromising stability, quality, control, or efficiency Applying improvements incrementally without “Boiling the Ocean” Automating processes so you can deliver IT solutions faster-while avoiding the pitfalls of automation Building in both data and integration quality up front, rather than inspecting quality in later More than a dozen in-depth case studies that show how real organizations are applying Lean integration practices and the lessons they’ve learned Visit integrationfactory.com for additional resources, including more case studies, best practices, templates, software demos, and reference links, plus a direct connection to lean integration practitioners worldwide.

The latest techniques for building a customer-focused enterprise environment "The authors have appreciated that MDM is a complex multidimensional area, and have set out to cover each of these dimensions in sufficient detail to provide adequate practical guidance to anyone implementing MDM. While this necessarily makes the book rather long, it means that the authors achieve a comprehensive treatment of MDM that is lacking in previous works." -- Malcolm Chisholm, Ph.D., President, AskGet.com Consulting, Inc. Regain control of your master data and maintain a master-entity-centric enterprise data framework using the detailed information in this authoritative guide. Master Data Management and Data Governance, Second Edition provides up-to-date coverage of the most current architecture and technology views and system development and management methods. Discover how to construct an MDM business case and roadmap, build accurate models, deploy data hubs, and implement layered security policies. Legacy system integration, cross-industry challenges, and regulatory compliance are also covered in this comprehensive volume. Plan and implement enterprise-scale MDM and Data Governance solutions Develop master data model Identify, match, and link master records for various domains through entity resolution Improve efficiency and maximize integration using SOA and Web services Ensure compliance with local, state, federal, and international regulations Handle security using authentication, authorization, roles, entitlements, and encryption Defend against identity theft, data compromise, spyware attack, and worm infection Synchronize components and test data quality and system performance

Informatica e diritto

The Elements of Big Data Value

Controlling the Chaos

Data Management Body of Knowledge

A Functional Framework for Enterprise Architecture and Governance

Automated Cataloging

BPM Forum 2018, Sydney, NSW, Australia, September 9-14, 2018, Proceedings

Tips, techniques, and trends on how to use dashboard technology to optimize business performance Business performance management is a hot new management disciplinethat delivers tremendous value when supported by informationtechnology. Through case studies and industry research, this bookshows how leading companies are using performance dashboards toexecute strategy, optimize business processes, and improveperformance. Wayne W. Eckerson (Hingham, MA) is the Director of Research for TheData Warehousing Institute (TDWI), the leading association ofbusiness intelligence and data warehousing professionals worldwidethat provide high-quality, in-depth education, training, andresearch. He is a columnist for SearchCIO.com, DM Review,Application Development Trends, the Business Intelligence Journal,and TDWI Case Studies & Solution.

How do you start? How should you build a plan for cloud migration for your entire portfolio? How will your organization be affected by these changes? This book, based on real-world cloud experiences by enterprise IT teams, seeks to provide the answers to these questions. Here, you’ll see what makes the cloud so compelling to enterprises; with which applications you should start your cloud journey; how your organization will change, and how skill sets will evolve; how to measure progress; how to think about security, compliance, and business buy-in; and how to exploit the ever-growing feature set that the cloud offers to gain strategic and competitive advantage.

"This book presents scientific, theoretical, and practical insight on the software and technology of social networks and the factors that boost communicability, highlighting different disciplines in the computer and social sciences fields"--Provided by publisher.

As you move data to the cloud, you need to consider a comprehensive approach to data governance, along with well-defined and agreed-upon policies to ensure your organization meets compliance requirements. Data governance incorporates the ways people, processes, and technology work together to ensure data is trustworthy and can be used effectively. This practical guide shows you how to effectively implement and scale data governance throughout your organization. Chief information, data, and security officers and their teams will learn strategy and tooling to support democratizing data and unlocking its value while enforcing security, privacy, and other governance standards. Through good data governance, you can inspire customer trust, enable your organization to identify business efficiencies, generate more competitive offerings, and improve customer experience. This book shows you how. You'll learn: Data governance strategies addressing people, processes, and tools Benefits and challenges of a cloud-based data governance approach How data governance is conducted from ingest to preparation and use How to handle the ongoing improvement of data quality Challenges and techniques in governing streaming data Data protection for authentication, security, backup, and monitoring How to build a data culture in your organization

The Accuracy Dimension

Foundations of the Research and Innovation Ecosystem

Encyclopedia of Information Science and Technology

Logistics 4.0

CIO.

Corporate Information Factory

Service-Oriented Computing. ICSOC/ServiceWave 2009 Workshops

A key task that any aspiring data-driven organization needs to learn is data wrangling, the process of converting raw data into something truly useful. This practical guide provides business analysts with an overview of various data wrangling techniques and tools, and puts the practice of data wrangling into context by asking, "What are you trying to do and why?" Wrangling data consumes roughly 50-80% of an analyst’s time before any kind of analysis is possible. Written by key executives at Trifacta, this book walks you through the wrangling process by exploring several factors—time, granularity, scope, and structure—that you need to consider as you begin to work with data. You’ll learn a shared language and a comprehensive understanding of data wrangling, with an emphasis on recent agile analytic processes used by many of today’s data-driven organizations. Appreciate the importance—and the satisfaction—of wrangling data the right way. Understand what kind of data is available Choose which data to use and at what level of detail Meaningfully combine multiple sources of data Decide how to distill the results to a size and shape that can drive downstream analysis

Defining a set of guiding principles for data management and describing how these principles can be applied within data management functional areas; Providing a functional framework for the implementation of enterprise data management practices; including widely adopted practices, methods and techniques, functions, roles, deliverables and metrics; Establishing a common vocabulary for data management concepts and serving as the basis for best practices for data management professionals. DAMA-DMBOK2 provides data management and IT professionals, executives, knowledge workers, educators, and researchers with a framework to manage their data and mature their information infrastructure, based on these principles: Data is an asset with unique properties; The value of data can be and should be expressed in economic terms; Managing data means managing the quality of data; It takes metadata to manage data; It takes planning to manage data; Data management is cross-functional and requires a range of skills and expertise; Data management requires an enterprise perspective; Data management must account for a range of perspectives; Data management is data lifecycle management; Different types of data have different lifecycle requirements; Managing data includes managing risks associated with data; Data management requirements must drive information technology decisions; Effective data management requires leadership commitment.

A FUNCTIONAL FRAMEWORK FOR ENTERPRISE ARCHITECTURE AND GOVERNANCE

How to apply data quality management techniques to marketing, sales, and other specific business units Author and information quality management expert Larry English returns with a sequel to his much-acclaimed book, Improving Data Warehouse and Business Information Quality. In this new book he takes a hands-on approach, showing how to apply the concepts outlined in the first book to specific business areas like marketing, sales, finance, and human resources. The book presents real-world scenarios so you can see how to meld data quality concepts to specific business areas such as supply chain management, product and service development, customer care, and others. Step-by-step instruction, practical techniques, and helpful templates from the author help you immediately apply best practices and start modeling your own quality initiatives. Maintaining the quality and accuracy of business data is crucial; database managers are in need of specific guidance for data quality management in all key business areas Information Quality Applied offers IT, database, and business managers step-by-step instruction in setting up methodical and effective procedures The book provides specifics if you have to manage data quality in marketing, sales, customer care, supply chain management, product and service management, human resources, or finance The author includes templates that readers can put to immediate use for modeling their own quality initiatives A Companion Web site provides templates, updates to the book, and links to related sites

DAMA-DMBOK

Real-Time Data and Stream Processing at Scale

16th International Conference, BPM 2018, Sydney, NSW, Australia, September 9–14, 2018, Proceedings

Business Information Systems Workshops

## Indigenous Data Sovereignty and Policy

BIS 2019 International Workshops, Seville, Spain, June 26–28, 2019, Revised Papers

### Nursing Informatics for the Advanced Practice Nurse, Third Edition

This book constitutes revised papers from the nine workshops and one accompanying event which took place at the 22nd International Conference on Business Information Systems, BIS 2019, held in Seville, Spain, in June 2019. There was a total of 139 submissions to all workshops of which 57 papers were accepted for publication. The workshops included in this volume are: AKTB 2019: 11th Workshop on Applications of Knowledge-Based Technologies in Business BITA 2019: 10th Workshop on Business and IT Alignment BSCT 2019: Second Workshop on Blockchain and Smart Contract Technologies DigEX 2019: First International Workshop on transforming the Digital Customer Experience ICRM 2019: 4th International Workshop on Intelligent Data Analysis in Integrated Social CRM IDEATE 2019: 4th Workshop on Big Data and Business Analytics Ecosystems ISMAD 2019: Workshop on Information Systems and Applications in Maritime Domain QOD 2019: Second Workshop on Quality of Open Data SciBOWater 2019: Second Workshop on Scientific Challenges and Business Opportunities in Water Management

A resource for information executives, the online version of CIO offers executive programs, research centers, general discussion forums, online information technology links, and reports on information technology issues.

The HRM field is entering smart businesses where the human,digital and high-tech dimensions seem to increasingly converge, and HRM needsto anticipate its own smart future. Technological developments andinterconnectedness with and through the Internet (often called the "Internet ofThings") set new challenges for the HRM function. Smartness enacted by HRMprofessionals - notions of "smart industries", "smart things" and "smartservices" - all put new pressures on strategic HRM. Since the 1990s,organisations have increasingly been introducing electronic Human ResourceManagement (e-HRM), with the expectation of improving the quality of HRM andincreasing its contribution to firm performance. These beliefs originate fromideas about the endless possibilities of information technologies (IT) infacilitating HR practices, and about the infinite capacity of HRM to adopt IT.This book focuses on the progression from e-HRM to digital (d-HRM) -towards smart HRM. It also raises several important questions that businessesand scholars are confronted with: What kind of smart solution can and will HRMoffer to meet the expectations of thelatest business developments? Can HRM become smart and combinedigitisation, automation and a network approach? How do businesses futureprooftheir HRM in the smart era? What competences do employees need to ensurebusinesses flourish in smart industries? With rapid technological developments and ever-greater automation andinformation available, the HRM function needs to focus on non-routine andcomplex, evidence-based and science-inspired, and creative and value-addedprofessionally demanding tasks.

Big Data Imperatives, focuses on resolving the key questions on everyone’s mind: Which data matters? Do you have enough data volume to justify the usage? How you want to process this amount of data? How long do you really need to keep it active for your analysis, marketing, and BI applications? Big data is emerging from the realm of one-off projects to mainstream business adoption; however, the real value of big data is not in the overwhelming size of it, but more in its effective use. This book addresses the following big data characteristics: Very large, distributed aggregations of loosely structured data – often incomplete and inaccessible Petabytes/Exabytes of data Millions/billions of people providing/contributing to the context behind the data Flat schema's with few complex interrelationships Involves time-stamped events Made up of incomplete data Includes connections between data elements that must be probabilistically inferred Big Data Imperatives explains 'what big data can do'. It can batch process millions and billions of records both unstructured and structured much faster and cheaper. Big data analytics provide a platform to merge all analysis which enables data analysis to be more accurate, well-rounded, reliable and focused on a specific business capability. Big Data Imperatives describes the complementary nature of traditional data warehouses and big-data analytics platforms and how they feed each other. This book aims to bring the big data and analytics realms together with a greater focus on architectures that leverage the scale and power of big data and the ability to integrate and apply analytics principles to data which earlier was not accessible. This book can also be used as a handbook for practitioners; helping them on methodology,technical architecture, analytics techniques and best practices. At the same time, this book intends to hold the interest of those new to big data and analytics by giving them a deep insight into the realm of big data.

Who Will Finance Innovation?

Contextualizing Data Governance Drivers, Technologies, and Tools

Reaching a Single Version of the Truth

Advanced Research and Trends in New Technologies, Software, Human-Computer Interaction, and Communicability

Lean Integration

Trends and Applications in Software Engineering

EDBT 2004 Workshops PhD, DataX, PIM, P2P&DB, and ClustWeb, Heraklion, Crete, Greece, March 14-18, 2004, Revised Selected Papers

This book constitutes the proceedings of the BPM Forum held during the 16th International Conference on Business Process Management, BPM 2018, which took place in Sydney, Australia, in September 2018. The BPM Forum hosts innovative research which has a high potential of stimulating discussions. The papers selected for the forum are expected to showcase fresh ideas from exciting and emerging topics in BPM, even if they are not yet as mature as the regular papers at the conference. The 14 papers presented in this volume were carefully reviewed and selected from a total of 113 submissions. They were organized according to the tracks of the conference: foundations: engineering; management.

Industrial revolutions have impacted both, manufacturing and service. From the steam engine to digital automated production, the industrial revolutions have conducted significant changes in operations and supply chain management (SCM) processes. Swift changes in manufacturing and service systems have led to phenomenal improvements in productivity. The fast-paced environment brings new challenges and opportunities for the companies that are associated with the adaptation to the new concepts such as Internet of Things (IoT) and Cyber Physical Systems, artificial intelligence (AI), robotics, cyber security, data analytics, block chain and cloud technology. These emerging technologies facilitated and expedited the birth of Logistics 4.0. Industrial Revolution 4.0 initiatives in SCM have attracted stakeholders' attentions due to it is ability to empower using a set of technologies together that helps to execute more efficient production and distribution systems. This initiative has been called Logistics 4.0 of the fourth Industrial Revolution in SCM due to its high potential. Connecting entities, machines, physical items and enterprise resources to each other by using sensors, devices and the internet along the supply chains are the main attributes of Logistics 4.0. IoT enables customers to make more suitable and valuable decisions due to the data-driven structure of the Industry 4.0 paradigm. Besides that, the system's ability of gathering and analyzing information about the environment at any given time and adapting itself to the rapid changes add significant value to the processes. In this peer-reviewed book, experts from all over the world, in the field present a conceptual framework for Logistics 4.0 and provide examples for usage of Industry 4.0 tools in SCM. This book is a work that will be beneficial for both practitioners and students and academicians, as it covers the theoretical framework, on the one hand, and includes examples of practice and real world.

"This set of books represents a detailed compendium of authoritative, research-based entries that define the contemporary state of knowledge on technology"--Provided by publisher.

The "father of data warehousing" incorporates the latesttechnologies into his blueprint for integrated decision supportsystems Today's corporate IT and data warehouse managers are required tomake a small army of technologies work together to ensure fast andaccurate information for business managers. Bill Inmon created theCorporate Information Factory to solve the needs ofthese managers.

Since the First Edition, the design of the factoryhas grown and changed dramatically. This Second Edition, revisedand expanded by 40% with five new chapters, incorporates thesechanges. This step-by-step guide will enable readers to connecttheir legacy systems with the data warehouse and deal with a hostof new and changing technologies, including Web access mechanisms,e-commerce systems, ERP (Enterprise Resource Planning) systems. Thebook also looks closely at exploration and data mining servers foranalyzing customer behavior and departmental data marts forfinance, sales, and marketing.

Kafka: The Definitive Guide

Principles of Data Wrangling

MASTER DATA MANAGEMENT AND DATA GOVERNANCE, 2/E

International Workshops, ICSOC/ServiceWave 2009, Stockholm, Sweden, November 23-27, 2009, Revised Selected Papers

Big Data For Dummies

Cognitive Biases in Visualizations

Customer Data Integration

This survey assembles recent theoretical and empirical advances in the literature on economic informality and analyzes the causes and costs of informality in developed and developing economies. Using recent evidence, the survey discusses the nature and roots of informal economic activity across countries, distinguishing between informal and exit. The survey provides an extensive review of recent international experience with policies aimed at reducing informality, in particular, policies that facilitate the formalization process, create a framework for the transition from informality to formality, lend support to newly created firms, reduce or eliminate inconsistencies across regions, increase information flows, and increase enforcement.

The Global Innovation Index 2020 provides detailed metrics about the innovation performance of 131 countries and economies around the world. Its 80 indicators explore a broad vision of innovation, including political environment, education, infrastructure and business sophistication. The 2020 edition sheds light on the state of innovation and evolution of financing mechanisms for entrepreneurs and other innovators, and by pointing to progress and remaining challenges – including in the context of the economic slowdown induced by the coronavirus disease (COVID-19) crisis.

This volume comprises papers from the following 7ve workshops that were part of the complete program for the International Conference on Extending Database Technology (EDBT) held in Heraklion, Greece, March 2004: • ICDE/EDBT Joint Ph. D. Workshop (PhD) • Database Technologies for Handling XML-information on the Web (DataX) • Peer-to-Peer Computing and Databases (P2P&DB) • Clustering Information Over the Web (ClustWeb) Together, the 7ve workshops featured 61 high-quality papers selected from approximately 180 submissions. It was, therefore, difficult to decide on the papers that were to be accepted for presentation.

We believe that the accepted papers substantially contribute to their particular fields of research. The workshops were an excellent basis for intense and highly fruitful discussions. The quality and quantity of papers show that the areas of interest for the workshops are highly active. A large number of excellent researchers are working on the areas of research output that is not only of interest for other researchers but also for industry. The organizers and participants of the workshops were highly satisfied with the output. The high quality of the presenters and workshop participants contributed to the success of each workshop. The amazing environment of Heraklion and the location contributed to the overall success. Last, but not least, our sincere thanks to the conference organizers – the organizing team was always willing to help and if there were things that did not work, assistance was quickly available.

"Customers are the heart of any business. But we can't succeed if we develop only one talk addressed to the 'average customer.' Instead we must know each customer and build our individual engagements with that knowledge. If Customer Relationship Management (CRM) is going to work, it calls for skills in Customer Data Integration (CDI) that have seen on the subject. Jill Dyché is to be complimented for her thoroughness in interviewing executives and presenting CDI." -Philip Kotler, S. C. Johnson Distinguished Professor of International Marketing Kellogg School of Management, Northwestern University "In this world of killer competition, hanging on to existing customers is critical. This book makes that job a lot easier than it has been." -Jack Trout, author, Differentiate or Die "Jill and Evan have not only written the definitive work on Customer Data Integration, they've made the business case for it. This book offers sound advice to business people in search of innovative ways to bring data together about customers-their needs and behaviors. The book is a must-read for anyone who wants to understand the customer better. The same time giving IT some practical tips for implementing CDI and MDM the right way." -Wayne Eckerson, The Data Warehousing Institute author of Performance Dashboards: Measuring, Monitoring, and Managing Your Business Whatever business you're in, you're ultimately in the customer business. No matter what your product, customer data is the lifeblood of your business. The strategic importance of customer relationships hasn't brought companies much closer to a single, authoritative view of their customers. Written from both business and technical perspectives, Customer Data Integration shows companies how to deliver an accurate, holistic, and long-term understanding of their customers through CDI.

Performance Dashboards

Data Governance: The Definitive Guide

Practical Techniques for Data Preparation

Economic Informality

Information Quality Applied

Data Governance and Data Management

Find the right big data solution for your business or organization Big data management is one of the major challenges facing business, industry, and not-for-profit organizations. Data sets such as customer transactions for a mega-retailer, weather patterns monitored by meteorologists, or social network activity can quickly outpace the capacity of traditional data management tools. If you need to develop or manage big data solutions, you'll appreciate how these four experts define, explain, and guide you through this new and often confusing concept. You'll learn what it is, why it matters, and how to choose and implement solutions that work. Effectively managing big data is an issue of growing importance to businesses, not-for-profit organizations, government, and IT professionals. Authors are experts in information management, big data, and a variety of solutions. Explains big data in detail and discusses how to select and implement a solution, security concerns to consider, data storage and presentation issues, analytics, and much more. Provides essential information in a no-nonsense, easy-to-understand style that is empowering. Big Data For Dummies cuts through the confusion and helps you take charge of big data solutions for your organization.

This book constitutes the refereed proceedings of the International Workshops on Service-Oriented Computing, ICSOC/ServiceWave 2009, held in Stockholm, Sweden, in November 2009. The book includes papers of workshops on trends in enterprise architecture research (TEAR 2009), SOA, globalization, people, and work (SG-PAW), service-oriented computing in logistics (SOC-LOG), non-functional properties and service level agreements management in service oriented computing (NFPSLAM-SOC 09), service monitoring, adaptation and beyond (MONA+), engineering service-oriented applications (WESOA09), and user-generated services (UGS2009). The papers are organized in topical sections on business models and architecture; service quality and service level agreements track; and service engineering track.

Business Process Management Forum BPM Forum 2018, Sydney, NSW, Australia, September 9-14, 2018, Proceedings Springer

This book brings together the latest research in this new and exciting area of visualization, looking at classifying and modelling cognitive biases, together with user studies which reveal their undesirable impact on human judgement, and demonstrating how visual analytic techniques can provide effective support for mitigating key biases. A comprehensive coverage of this very relevant topic is provided though this collection of extended papers from the successful DECISive workshop at IEEE VIS, together with an introduction to cognitive biases and an invited chapter from a leading expert in intelligence analysis. Cognitive Biases in Visualizations will be of interest to a wide audience from those studying cognitive biases to visualization designers and practitioners. It offers a choice of research frameworks, help with the design of user studies, and proposals for the effective measurement of biases. The impact of human visualization literacy, competence and human cognition on cognitive biases are also examined, as well as the notion of system-induced biases. The well referenced chapters provide an excellent starting point for gaining an awareness of the detrimental effect that some cognitive biases can have on users' decision-making. Human behavior is complex and we are only just starting to unravel the processes involved and investigate ways in which the computer can assist, however the final section supports the prospect that visual analytics, in particular, can counter some of the more common cognitive errors, which have been proven to be so costly.

Measuring, Monitoring, and Managing Your Business

Enterprise Cloud epUB\_1

Data Cleaning

Transportation and Infrastructure Planning in the Monterrey, Mexico to San Antonio, Texas Corridor

Business Process Management

Data Lake for Enterprises

Proceedings of the 7th International Conference on Software Process Improvement (CIMPS 2018)

**This book examines how Indigenous Peoples around the world are demanding greater data sovereignty, and challenging the ways in which governments have historically used Indigenous data to develop policies and programs. In the digital age, governments are increasingly dependent on data and data analytics to inform their policies and decision-making. However, Indigenous Peoples have often been the unwilling targets of policy interventions and have had little say over the collection, use and application of data about them, their lands and cultures. At the heart of Indigenous Peoples' demands for change are the enduring aspirations of self-determination over their institutions, resources, knowledge and information systems. With contributors from Australia, Aotearoa New Zealand, North and South America and Europe, this book offers a rich account of the potential for Indigenous data sovereignty to support human flourishing and to protect against the ever-growing threats of data-related risks and harms.**

**Every enterprise application creates data, whether it's log messages, metrics, user activity, outgoing messages, or something else. And how to move all of this data becomes nearly as important as the data itself. If you're an application architect, developer, or production engineer new to Apache Kafka, this practical guide shows you how to use this open source streaming platform to handle real-time data feeds. Engineers from Confluent and LinkedIn who are responsible for developing Kafka explain how to deploy production Kafka clusters, write reliable event-driven microservices, and build scalable stream-processing applications with this platform. Through detailed examples, you'll learn Kafka's design principles, reliability guarantees, key APIs, and architecture details, including the replication protocol, the controller, and the storage layer. Understand publish-subscribe messaging and how it fits in the big data ecosystem. Explore Kafka producers and consumers for writing and reading messages Understand Kafka patterns and use-case requirements to ensure reliable data delivery Get best practices for building data pipelines and applications with Kafka Manage Kafka in production, and learn to perform monitoring, tuning, and maintenance tasks Learn the most critical metrics among Kafka's operational measurements Explore how Kafka's stream delivery capabilities make it a perfect source for stream processing systems**

**This book gathers a selection of papers presented at the 2018 International Conference on Software Process Improvement (CIMPS 2018). CIMPS 2018 offered a global forum for researchers and practitioners to present and discuss the latest innovations, trends, findings, experiences and concerns in Software Engineering, embracing several aspects such as Software Processes, Security in Information and**

Communication Technology, and Big Data. Two of the conference's main aims were to support the drive toward a holistic symbiosis of the academic world, society, industry, government and business community, and to promote the creation of networks by disseminating the results of recent research in order to align their needs. CIMPS 2018 was made possible by the support of the CIMAT A.C., CUCEI (Universidad de Guadalajara, México), AISTI (Associação Ibérica de Sistemas e Tecnologias de Informação), and ReCIBE (Revista electrónica de Computación, Informática, Biomédica y Electrónica).

A practical guide to implementing your enterprise data lake using Lambda Architecture as the base About This Book Build a full-fledged data lake for your organization with popular big data technologies using the Lambda architecture as the base Delve into the big data technologies required to meet modern day business strategies A highly practical guide to implementing enterprise data lakes with lots of examples and real-world use-cases Who This Book Is For Java developers and architects who would like to implement a data lake for their enterprise will find this book useful. If you want to get hands-on experience with the Lambda Architecture and big data technologies by implementing a practical solution using these technologies, this book will also help you. What You Will Learn Build an enterprise-level data lake using the relevant big data technologies Understand the core of the Lambda architecture and how to apply it in an enterprise Learn the technical details around Sqoop and its functionalities Integrate Kafka with Hadoop components to acquire enterprise data Use flume with streaming technologies for stream-based processing Understand stream-based processing with reference to Apache Spark Streaming Incorporate Hadoop components and know the advantages they provide for enterprise data lakes Build fast, streaming, and high-performance applications using ElasticSearch Make your data ingestion process consistent across various data formats with configurability Process your data to derive intelligence using machine learning algorithms In Detail The term "Data Lake" has recently emerged as a prominent term in the big data industry. Data scientists can make use of it in deriving meaningful insights that can be used by businesses to redefine or transform the way they operate. Lambda architecture is also emerging as one of the very eminent patterns in the big data landscape, as it not only helps to derive useful information from historical data but also correlates real-time data to enable business to take critical decisions. This book tries to bring these two important aspects — data lake and lambda architecture—together. This book is divided into three main sections. The first introduces you to the concept of data lakes, the importance of data lakes in enterprises, and getting you up-to-speed with the Lambda architecture. The second section delves into the principal components of building a data lake using the Lambda architecture. It introduces you to popular big data technologies such as Apache Hadoop, Spark, Sqoop, Flume, and ElasticSearch. The third section is a highly practical demonstration of putting it all together, and shows you how an enterprise data lake can be implemented, along with several real-world use-cases. It also shows you how other peripheral components can be added to the lake to make it more efficient. By the end of this book, you will be able to choose the right big data technologies using the lambda architectural patterns to build your enterprise data lake. Style and approach The book takes a pragmatic approach, showing ways to leverage big data technologies and lambda architecture to build an enterprise-level data lake.

Causes, Costs, and Policies A Literature Survey

Patient Safety, Quality, Outcomes, and Interprofessionalism

Best Practices for Improving Business Information, Processes and Systems

Big Data Imperatives

An Integration Factory Approach to Business Agility

Business Process Management Forum

Global Innovation Index 2020