

Conflict Resolution News Stories

A History of Alternative Dispute Resolution offers a comprehensive review of the various types of peaceful practices for resolving conflicts. Written by Jerome Barrett—a longtime practitioner, innovator, and leading historian in the field of ADR—and his son Joseph Barrett, this volume traces the evolution of the ADR process and offers an overview of the precursors to ADR, including negotiation, arbitration, and mediation. The authors explore the colorful beginnings of ADR using illustrative examples from prehistoric Shaman through the European Law Merchant. In addition, the book offers the historical context for the use of ADR in the arenas of diplomacy and business.

Narrative MediationA New Approach to Conflict ResolutionJohn Wiley & Sons

The influence of the media - particularly the "CNN effect" - has dramatically changed the way foreign-policy decisions are made. But just how deep is the change? Warren Strobel provides riveting behind-the-scenes accounts of recent peace operations in Bosnia, Rwanda, Somalia, Haiti, and northern Iraq. He describes the conditions in which the media have the greatest, and the least, influence, and offers recommendations to civilian and military leaders on building and maintaining public support in an age of intense media scrutiny.

Stimulating Emerging Story Writing! Inspiring Children aged 3-7 offers innovative and exciting ways to inspire young children to want to create stories and develop their emerging story writing skills. This practical guide offers comprehensive and informed support for professionals to effectively engage ' child authors ' in stimulating story writing activities. Packed full of story ideas, resource suggestions and practical activities, the book explores the various ways professionals can help young children to develop the six key elements of story, these being character, setting, plot, conflict, resolution and ending. All of the ideas in the book are designed to support a setting ' s daily writing provision such as mark making opportunities, role play and using simple open ended play resources. Separated into two sections and with reference to the EYFS and Key Stage 1 curricula, this timely new text provides practitioners with tried and tested strategies and ideas that can be used with immediate effect. Chapters include: Creating Characters The Plot Thickens Inspired Ideas Resourcing the Story Stimulation This timely new text is the perfect guide for inspiring young children aged 3-7 in the classroom and will be an essential resource for practitioners, teachers and students on both early years and teacher training courses.

High Conflict Arab Approaches to Conflict Resolution Online Dispute Resolution a handbook for secondary school teachers From Conflict Resolution to Peacebuilding Speaking of Violence Understanding Sulha

From Conflict Resolution to Peacebuilding is designed to introduce students to the key concepts of conflict resolution from a real world perspective. Covering both micro and macro sites of conflict, it offers ways to resolve conflicts at all levels from the interpersonal to the international. Starting with the notion that conflict is a fact of life but peacebuilding is not, this text analyzes protracted conflicts and “wicked problems” and also tackles the harder task of how to resolve conflict and build peace. Hauss’ approach to peace and conflict studies is deeply personal and richly informed. Based on a strong research base and decades of experience in the field, the book offers new paradigms for considering the intractable conflicts in our world. Each chapter provides real world examples, stories, and cases that illustrating practical work at both the grass roots and elite levels. In a world where conflict seems to be on the rise at home and abroad, this text provides students with the tools to deal with conflict constructively in their daily lives, as citizens, and as future professionals in the growing field of conflict resolution. Features: Full suite of textboxes for study and application Key terms and references for further reading Conflict labs to help students apply concepts to real world situations “Out on a Limb” boxes ask readers to consider bold new ideas and paradigm shifts for analyzing conflict and building peace A dynamic range of open access instructor and student resources can be found at the author’s website: www.chiphauss.info, including: Videos of interviews Curated web links Updates on breaking news Author’s weekly blog Reviews of new books, documentaries, and other publications A discussion forum in which students and faculty members can interact with each other and with the author on issues of their choosing Regular video “office hours” with the author

In the context of ongoing or historical violence, people tell stories about what happened, who did what to whom and why. Yet frequently, the speaking of violence reproduces the social fractures and delegitimizes, again, those that struggle against their own marginalization. This speaking of violence deepens conflict and all too often perpetuates cycles of violence. Alternatively, sometimes people do not speak of the violence and it is erased, buried with the bodies that bear it witness. This reduces the capacity of the public to address issues emerging in the aftermath of violence and repression. This book takes the notion of "narrative" as foundational to conflict analysis and resolution. Distinct from conflict theories that rely on accounts of attitudes or perceptions in the heads of individuals, this narrative perspective presumes that meaning, structured and organized as narrative processes, is the location for both analysis of conflict, as well as intervention. But meaning is political, in that not all stories can be told, or the way they are told delegitimizes and erases others. Thus, the critical narrative theory outlined in this book offers a normative approach to narrative assessment and intervention. It provides a way of evaluating narrative and designing "better-formed" stories: "better" in that they are generative of sustainable relations, creating legitimacy for all parties. In so doing, they function aesthetically and ethically to support the emergence of new histories and new futures. Indeed, critical narrative theory offers a new lens for enabling people to speak of violence in ways that undermine the intractability of conflict

Exciting intellectual frontiers are open for exploration as agenda-setting theory moves beyond its 25th anniversary. This volume offers an intriguing set of maps to guide this exploration over the near future. It is intended for those who are already reasonably well read in the research literature that has accumulated since the publication of McCombs and Shaw’s original 1972 Public Opinion Quarterly article. This piece of literature documented the influence of the news media agenda on the public agenda in a wide variety of geographic and social settings, elaborated the characteristics of audiences and media that enhance or diminish those agenda-setting effects, and cataloged those exogenous factors explaining who sets the media’s agenda. In the current volume, a provocative set of maps for explicating new levels of agenda-setting theory have been sketched by a new generation of young scholars, launching an enterprise that has significant implications for theoretical research and for the day-to-day role of mass communication in democratic societies. At the first level of agenda setting are agendas of objects—the traditional domain of agenda setting research—represented by an accumulation of hundreds of studies over the past quarter century. At the second level of agenda setting are agendas of attributes—one of the new theoretical frontiers whose aspects are discussed in detail in the opening chapters. Other chapters offer maps of yet other theoretical frontiers, including political advertising agendas and their impact on behavior, the framing of various agendas in the mass media and the differential impact of print and TV, the theoretical role of individual differences in the agenda-setting influence of the news media on the public agenda, methodological advances for determining cause and effect roles in agenda-setting, and the application of agenda-setting theory to historical analysis. This volume is an invitation to others to become active members of the invisible college of agenda-setting scholarship. As such, the goals of this book are threefold: * to introduce a broad set of ideas about agenda-setting; * to enrich the exploration of these ideas by enhancing scholarly dialogue among the members of this invisible college; and * to enhance the discussion of agenda-setting research in seminars and research groups around the world. Agenda-setting has remained a vital and productive area of communication research over a quarter century because it has continued to introduce new research questions into the marketplace of ideas and to integrate this work with other theoretical concepts and perspectives about journalism and mass communication. Understanding the dynamics of agenda- setting is central to understanding the dynamics of contemporary democracy. This book’s set of theoretical essays, grounded in the accumulated literature of agenda- setting theory and in the creative insights of young scholars, will help lead the way toward that understanding.

While gaming has become an increasingly popular leisure activity in society, the success of the videogame market has also contributed to the application of serious games in many different contexts and most importantly for learning purposes. This technological novelty is the basis for an innovative change in myriad environments such as education, commerce, marketing, healthcare, and many more. It is of great import to understand these applications in order to improve organizational development. The Handbook of Research on Promoting Economic and Social Development Through Serious Games provides reflection on the multidisciplinary applications of serious games. This book contextualizes the importance of serious games in organizational and societal improvement. Covering topics such as cultural heritage, mental health, and tourism, this book is a dynamic resource for policymakers, academicians, interdisciplinary researchers, graduate and post-graduate students, technology developers, faculty of K-12 and higher education, and government officials.

Applying Narrative Mediation to the Immigration Beat

Interactive Peacemaking

Introducing Political Science through Books, Movies, and Popular Culture

From Conflict Resolution to Social Justice

Challenges for Contemporary Justice

Loosening the Grip of Conflict

Communication and Democracy

A Novel Approach to Politics turns conventional textbook wisdom on its head by using pop culture references to illustrate key concepts and cover recent political events. This is a textbook students want to read. Adopters of previous editions from schools all over the country are thanking author Douglas A. Van Belle for some of their best student evaluations to date. With this Fifth Edition, Van Belle brings the book fully up to date with recent events such as Trump’s executive orders on immigration, the 2016 elections in the US, current policy debates including recent court decisions that may affect gerrymandering, international happenings such as Brexit, and other assorted intergalactic matters. Van Belle adds a wealth of new and recent movies and books to the text as he illustrates key concepts in political science through examples that captivate students. Employing a wide range of references from 1984 to Game of Thrones to House of Cards, students are given a solid foundation in institutions, ideology, and economics. To keep things grounded, the textbook nuts and bolts are still there to aid students, including chapter objectives, chapter summaries, bolded key terms, and discussion questions. Give your students the SAGE edge! SAGE edge offers a robust online environment featuring an impressive array of free tools and resources for review, study, and further exploration, keeping both instructors and students on the cutting edge of teaching and learning. Learn more at edge.sagepub.com/vanbelle5e.

Training, credentialing and employment opportunities for Community Health Workers (CHW) are expanding across the nation. Foundations for Community Health Workers, 2nd Edition provides a practical and comprehensive introduction to essential skills for CHWs, with an emphasis on social justice, cultural humility, and client-centered practice. Real-life case studies and quotes from CHWs illustrate challenges and successes on the job. For additional details, please visit: <http://wileyactual.com/bertholdshouse/>

This book explains how colonial legacies and the postcolonial state of Pakistan negatively influenced the socio-political and cultural dynamics and the security situation in Pakistan’s Pashtun ‘tribal’ areas, formerly known as the Federally Administered Tribal Areas (FATA). It offers a local perspective on peace and conflict resolution in Pakistan’s Pashtun ‘tribal’ region. Discussing the history and background of the former-FATA region, the role of Pashtun conflict resolution mechanism of Jirga, and the persistence of colonial-era Frontier Crimes Regulations (FCR) in the region, the author argues that the persistence of colonial legacies in the Pashtun ‘tribal’ areas, especially the FCR, coupled with the overarching influence of the military on security policy has negatively impacted the security situation in the region. By focusing on the Jirga and Jirga-based Lashkars (or Pashtun militias), the book demonstrates how Pashtuns have engaged in their own initiatives to handle the rise of militancy in their region. Moreover, the book contends that, even after the introduction of constitutional reforms and FATA’s merger with the Khyber Pakhtunkhwa province, little has changed in the region, especially regarding the treatment of ‘tribal’ Pashtuns as equal citizens of Pakistan. This book explains, in detail, why indigenous methods of peace and conflict resolution, such as the Jirga, could play “some” role towards long-term peace in the South Asian region. Historically and contextually informed with a focus on North-West Pakistan, this book will be of interest to academics researching South Asian Studies, International Relations, Peace and Conflict Studies, terrorism, and traditional justice and restorative forms of peace-making.

An innovative solution to teaching English legal system and legal skills, this book provides a holistic and contextual understanding of legal systems and skills (both academic and professional) to underpin and enhance legal studies, providing a foundation for graduate employability both within and outside the legal profession.

Foundations for Community Health Workers

The News Media’s Influence on Peace Operations

Empowering students for just societies

Practicing Narrative Mediation

Inspiring children aged 3-7

Late-breaking Foreign Policy

Muslim/Arab Mediation and Conflict Resolution

In this groundbreaking book, John Winslade and Gerald Monk -- leaders in the narrative therapy movement-introduce an innovative conflict resolution paradigm that is a revolutionary departure from the traditional problem-solving, interest-based model of resolving disputes. The narrative mediation approach encourages the conflicting parties to tell their personal "story" of the conflict and reach resolution through a profound understanding of the context of their individual stories. The authors map out the theoretical foundations of this new approach to conflict resolution and show how to apply specific techniques for the practical application of narrative mediation to a wide-variety of conflict situations.

Why do many U.S. residents, Catholics and Catholic leaders among them, too often fall short of adequately challenging the use of violence in U.S. policy? The opportunities and developments in approaches to peacemaking have been growing at a significant rate. However, violent methods continue to hold significant sway in U.S. policy and society as the commonly assumed way to "peace." Even when community organizers, policymakers, members of Catholic leadership, and academics sincerely search for alternatives to violence, they too often think about nonviolence as primarily a rule or a strategy. Catholic Social Teaching has been moving toward transcending the limits of these approaches, but it still has significant room for growth. In order to contribute to this growth and to impact U.S. policy, McCarthy draws on Jesus, Gandhi, Ghaffar Khan, and King to offer a virtuous approach to nonviolent peacemaking with a corresponding set of core practices. This approach is also set in conversation with aspects of human rights discourse to increase its possible impact on U.S. policy. As a whole, Becoming Nonviolent Peacemakers offers an important challenge to contemporary accounts of peacemaking in the U.S.

This reader brings together the writings of Wallace Warfield (1938-2010), the internationally acclaimed and influential authority on conflict resolution. The selected essays highlight the importance of social context in conflicts and the future and potential of the field of Conflict Resolution. After introducing Warfield’s thinking and background, a first section highlights the role of race, ethnicity and culture in conflict, through case studies and step-by-step methods on how to deal with such issues. It also addresses theoretical issues and policymaking. The second section focuses on the role of conflict resolution in society and how it could become the key to building just societies. Throughout the book, it is clear that the subjects that concerned Warfield are becoming even more relevant today. World conflicts are less between countries and more within communities confronted with socio-cultural clashes as well as issues related to economic deprivation. Individuals who have been victimized by oppressors or oppressive systems are becoming aware of their rights, while globalization and electronic communication are showing them what structural changes -pacific or otherwise- are happening around the world. Ranging from the local to the international and integrating theory with ideas and practice, this work will be a unique learning resource and reference for both students and practitioners of conflict resolution, while highlighting the legacy and contemporary relevance of a leading thinker.

A practical workplace guide to handling conflict effectively Managing employees and encouraging them to work together toward a common goal is an essential skill that all leaders should possess. Conflict Resolution at Work For Dummies provides the tools and advice you need to restore peace, train your colleagues to get along better with others, prevent conflicts from ever starting, and maintain better productivity while boosting morale. One of the only trade publications that takes the manager’s perspective on how to address conflicts, resolve disputes, and restore peace and productivity to the workplace Examines more positive means for resolving conflicts (other than arguing, surrendering, running away, filing a lawsuit, etc.) Helps managers and employees sort through problems and make the workplace a more rewarding place No manager should be without Conflict Resolution at Work For Dummies!

Legal Systems and Skills

Why We Get Trapped and How We Get Out

A People-Centered Approach

A Zen Approach to Conflict Resolution

The Pashtun ‘Tribal’ Areas

Everything Is Workable

Whole Other Story

This book examines Arab approaches to mediation, negotiation and settlement of political disputes. This book proposes that two clusters of independent variables are potentially responsible for the distinctive nature of Arab conflict resolution. Firstly, those linked with Arab political regimes and imperatives, and secondly those linked with Arab focuses on the Arab league and its history of involvement in crisis and conflict situations, along with the roles of individual leaders, emissaries and extra-regional actors such as IGOs (Inter-Governmental Organisations) in undertaking mediation initiatives. IGO and Arab League activity has taken on new importance since the various intervenes in Arab Spring 2011. During the negotiation process, most Arab regimes tend to view conflicts within a broad historical context and Islamic culture prioritises the cohesion of the community and internal stability of the state over individual autonomy. This has created an authoritarian style of leadership, and in practice, leaders in the Middle East in the decision-making process—a fact which will have a lot of weight in conflict management and whether peace will endure for a long period of time. This book is unique in studying these clusters through comparative systematic case study analysis of events prior to and subsequent to the ‘Arab Spring’, augmented by a quantitative analysis from a larger and newly augmented study comprising the years 1945-2000. Complementary data from the Upsalla Conflict Data Program’s (UCDP) data base of armed conflicts since 1975 is also utilized. This book will be of much interest to students of conflict resolution, peace and conflict studies, Middle Eastern politics and IR in general. ‘Damour draws on decades of experience and the latest research to [propose] the seven distinct—and absolutely normal—developmental transitions that turn girls into grown-ups, including parting with childhood, contending with adult authority, entering the romantic world, and caring for herself. Providing ... scenarios and ... advice on how to navigate these transitions.’

In a world governed by speed, the Internet plays a growing role in many of today’s innovations, and the resolution of disputes using electronic means of communication may soon be part of everyday legal practice. This book offers a survey of the current state of play in online dispute resolution, from the methods and information technology solutions proposed by shareholders. Taking their analysis a step further, the authors also address this new field’s most pressing issues, including possible amendments of existing legislation, treaties, and arbitration and other ADR rules. Online Dispute Resolution: Challenges for Contemporary Justice is an in-depth study of online dispute res topics: the different methods of ODR; fields of use; ways to bring parties to online dispute resolution; validity and effects of clauses entered into online and providing for online mediation or arbitration; issues surrounding electronic communications and evidence in arbitration; and, enforcement of online dispute resolution outcomes, both through enforcement mechanisms. This book also covers issues related to security and e-commerce in general. As a special feature, it contains a section on existing online dispute resolution providers, complete with interviews and statistics. Online Dispute Resolution: Challenges for Contemporary Justice is a significant resource for legal counsel, IT providers, governments and governmental and non-governmental organizations, as well as to those with a more academic interest. This book will provide a greater understanding of online dispute resolution to persons in the fields of arbitration and ADR, e-commerce, intellectual property, civil procedure, international law, international trade and technology.

The international community invests billions annually in thousands of projects designed to overcome poverty, stop violence, spread human rights, fight terrorism and combat global warming. The hope is that these separate projects will ‘add up’ to lasting societal change in places like Afghanistan. In reality, these initiatives are not adding up and offers ways of improving the productivity of peacebuilding. This book defines the theory, analysis and practice needed to create peacebuilding approaches that are as dynamic and adaptive as the societies they are trying to affect. The book is based on a combination of field experience and research into peacebuilding and conflict resolution courses on peace-building, security and development. Making Peace Last is a comprehensive approach to finding sustainable solutions to the world’s most pressing social problems.

Governing with the News

Political and Civic Leadership

Framing Issues, Making Policy, Shaping Opinions

Getting to Yes

A Toolbox for Sustainable Peacebuilding

Cultural Encounters and Emergent Practices in Conflict Resolution Capacity-Building

War Prevention Works

Barter with the author on the Great Wall of China, do a business deal over lunch in the Eagle’s Nest in the Hong Kong Hilton and mediate among millionaire developers in the office of the longest-serving mayor in the world. Join the author in his recounting of cases he’s handled over the past twenty years including same-sex sexual harassment, oil spill situations with the Exxon Valdez spill and on the green line with peacekeepers in Cyprus. These entertaining case studies are recounted using proven and ethical techniques. Some cases are funny; others involve life and death. All contain valuable lessons. Academics will benefit from the appendices which contain a glossary of terms and guidance for ethnographers. A 19 page bibliography and more than 140 endnotes will guide readers to further study.

In the course of the defense of a nation, we, the people of that nation must have the courage to embrace innovative change. To keep our democracy, we cannot accept ignorance and the rut of tradition when traditional methods cease to work. We must have faith in new methods and go forward with the better knowledge that we have and embrace positive change. We have made many irreversible mistakes by racing as fast and hard as we can to the most immediate answer. A country destroyed by war and in the throes of sectarian violence deserves more than the most immediate answer. The decisions made by the United States to initiate war in Middle East have deeply impacted our world. Anyone who has traveled abroad will confirm that the United States’ presence, as a stimulant for comparison exists in nearly every culture in this world. Unfortunately, since our invasion of Middle East, the comparisons made to the U.S. have become negative ones. We need to work to restore our positive standing on the world stage.

And in intran conflicts in Northern Israel pit hundreds against each other in revenge cycles that take years to resolve and impact the entire community. The Sulha is a Shari’a-based traditional conflict resolution process that works independently of formal legal systems and is widely practiced to manage such conflicts in the north of Israel, as well as throughout the Muslim and Arab worlds. The Sulha process works by effecting a gradual attitudinal transformation, from a desire for revenge to a willingness to forgive, through restoration of the victim’s clan sense of honour. Muslim/Arab Mediation and Conflict Resolution examines the process of Sulha, as practiced by the Arab population of northern Israel, where it plays a central role in the maintenance of peace among Muslims, Christians, and Druze alike. It presents detailed analysis of every stage of this at times protracted process. It uses interviews with victims, perpetrators, Sulha practitioners, community leaders and lawyers, along with statistical analysis to examine how Sulha affects people’s lives, how various sectors of society impact the practice, and how it coexists with Israel’s formal legal system. Furthermore, it examines how Sulha compares to Western dispute resolution processes. This book offers the first comprehensive exploration of the entire Sulha process, and is a valuable resource for students and scholars of Middle East studies, Islamic studies and conflict resolution.

Examines the evolution of the American news media’s connection with the American political process and suggests that government control of the mass media weakens the mission of reporters.

Exploring the Intellectual Frontiers in Agenda-setting theory

International Mediation in a Fragile World

Tough Love - Power, Culture and Diversity In Negotiations, Mediation & Conflict Resolution

50 Stories of People Resolving Conflict

Media and Conflict

Issues in Social Psychology and Conflict Resolution: 2011 Edition

A Reference Handbook

Provides school counselors and teachers with alternative practices for conflict resolution that involve listening and hearing exercises, improvisations, role-playing scenarios, and verbal narratives. Lincoln (communication, George Mason University) describes the narrative mediation approach to problem solving, the role of non-verbal cues, the causes and effects of bullying, and communication techniques for students. Annotation copyrighted by Book News, Inc., Portland, OR

“Undoubtedly the most comprehensive analysis of the role of culture and emergent practices in capacity building currently at hand. d’Estrée and Parsons have produced a commendable amalgamation and scrutiny of local, cultural, and Indigenous mediation practices in a number of contexts that empower local people while interacting and integrating with Western mediation models in a blend of hybridity. The book is beautifully structured and will attract a wide readership including graduate and undergraduate students.” —Sean Byrne, Director, Arthur V. Mauro Centre for Peace & Justice, and Professor, Peace & Conflict Studies, University of Manitoba, Canada “Since late 1990s conflict resolution field has recognized the need to integrate culture in its processes. This book goes beyond such theoretical recognition and provides empirical evidence and solid concrete cases on how local actors from a wide range of cultural contexts integrated their cultural analysis and tools in their own sustainable conflict resolution processes. It also offers an effective set of guidelines and lessons learned for policy makers and peacebuilding practitioners on the need to deepen their reliance on local cultural practices of peace.” —Mohammed Abu-Nimer, Professor of International Peace and Conflict Resolution, School of International Service, American University, and Founder and Director of the Salam: Peacebuilding and Justice Institute in Washington, DC, USA “The evolving identities of communities impacted by deep historical divisions and population migration, in the context of life threatening resource shortages, present opportunities and challenges for conflict transformation professionals at every level. d’Estrée and Parsons respond to this challenge with a remarkable collection of stories from around the world that amplify the innovation in the field while capturing its history and complexity. It serves as the bridge between mediation and peacebuilding that is so necessary today.” —Prabha Sankaranarayan, CEO, Mediators Beyond Borders International “In this excellent book, Tamra Pearson d’Estrée and Ruth Parsons (and their impressive collection of case study authors) have analysed four generations of conflict resolution/transformation theory and practice. They highlight the diverse ways in which the burgeoning field of conflict resolution theorists and practitioners mirrored the ascendance and now decline of the neo-liberal western project. First and second generation efforts were based on notions of possessive individualism, rational choice theory and a general acceptance of the status quo. Culture was ignored or eliminated as were deeper questions of political and social inequality. But more importantly, there was an unwillingness to consider the power and the wisdom that resided in locality. Third and fourth generation conflict transformers, on the other hand, have engaged these deeper questions and focused more attention on emancipatory creative partnerships, social and economic justice, co-learning and hybridised models flowing from external engagement with local wisdom. This is a book that needs to be read by anyone interested in the transformative power of conflict resolution and long term social and political change.” —Kevin P Clements, Professor, Chair and Foundation Director, The National Centre for Peace and Conflict Studies, University of Otago, New Zealand While waves of scholarship have focused either on the value of presumed universal models or of traditional practices of conflict resolution, curiously missing has been the recognition and analysis of the actual intermingling and intersecting of western and local cultural practices that have produced new and emergent practices in our global community. In this compilation of case studies, the authors describe partnerships forged between local practice expertise and bearers of “western/institutional” models to build innovative approaches to mediation and conflict resolution. Including stories of these experiences and the resulting hybrid models that emerged, the book explores central questions of cultural variation and integration, such as the perception of purpose and function of resolution processes, attitudes toward conflict, arenas and timeframes, third party roles, barriers to process use, as well as how to remain true to culture and context. It also examines partnership dynamics and lessons learned for modern cross-cultural collaboration.

When we are baffled by the insanity of the “other side”—in our politics, at work, or at home—it’s because we aren’t seeing how the conflict itself has taken over. That’s what “high conflict” does. It’s the invisible hand of our time. And it’s different from the useful friction of healthy conflict. That’s good conflict, and it’s a necessary force that pushes us to be better people. High conflict is what happens when discord distills into a good-versus-evil kind of feud, the kind with an us and a them. In this state, the brain behaves differently. We feel increasingly certain of our own superiority, and everything we do to try to end the conflict, usually makes it worse. Eventually, we can start to mimic the behavior of our adversaries, harming what we hold most dear. In this “compulsively readable” (Even Osnos, National Book Award-winning author) book, New York Times bestselling author and award-winning journalist Amanda Ripley investigates how good people get captured by high conflict—and how they break free. Our journey begins in California, where a world-renowned conflict expert struggles to extract himself from a political feud. Then we meet a Chicago gang leader who dedicates his life to a vendetta—only to realize, years later, that the story he’d told himself about his life was not quite true. Next, we travel to Colombia, to find out whether thousands of people can be nudged out of high conflict at scale. Finally, we return to America to see what happens when a group of liberal Manhattan Jews and conservative Michigan corrections officers choose to stay in each other’s homes in order to understand one another better, even as they continue to disagree. All these people, in dramatically different situations, were drawn into high conflict by similar forces, including conflict entrepreneurs, humiliation, and false binaries. But ultimately, all of them found ways to transform high conflict into good conflict, the kind that made them better people. They rehumanized and recategorized their opponents, and they revived curiosity and wonder, even as they continued to fight for what they knew was right. People do escape high conflict. Individuals—even entire communities—can short-circuit the feedback loops of outrage and blame, if they want to. This is an “insightful and enthralling” (The New York Times Book Review) book—and a mind-opening new way to think about conflict that will transform how we move through the world.

This book examines the theory and practice of interactive peacemaking, centering the role of people in making peace. The book presents the theory and practice of peacemaking as found in contemporary processes globally. By putting people at the center of the analysis, it outlines the possibilities of peacemaking by and for the people whose lives are touched by ongoing conflicts. While considering examples from around the world, this book specifically focuses on peacemaking in the Georgian-South Ossetian context. It tells the stories of individuals on both sides of the conflict, and explores why people choose to make peace, and how they work within their societies to encourage this. This book emphasizes theory built from practice and offers methodological guidance on learning from practice in the conflict resolution field. This book will be of much interest to students and practitioners of peacemaking, conflict resolution, South Caucasus politics and International Relations.

Conflict Resolution Communication

A Novel Approach to Politics

Negotiating Agreement Without Giving in

The Work and Legacy of Wallace Warfield

Guiding Teenage Girls Through the Seven Transitions Into Adulthood

The Big Book of Conflict Resolution Games: Quick, Effective Activities to Improve Communication, Trust and Collaboration

Patterns Promoting Peaceful Schools

Describes a method of negotiation that isolates problems, focuses on interests, creates new options, and uses objective criteria to help two parties reach an agreement

Contributions to this volume consider the importance of mediation in violent conflict. Practical and applied, this publication will be of interest to scholars, academics, policymakers and practitioners. It was originally published as a special issue of Canadian Foreign Policy Journal.

Issues in Social Psychology and Conflict Resolution: 2011 Edition is a ScholarlyEditions™ eBook that delivers timely, authoritative, and comprehensive information about Social Psychology and Conflict Resolution. The editors have built Issues in Social Psychology and Conflict Resolution: 2011 Edition on the vast information databases of ScholarlyNews.™ You can expect the information about Social Psychology and Conflict Resolution in this eBook to be deeper than what you can access anywhere else, as well as consistently reliable, authoritative, informed, and relevant.

The content of Issues in Social Psychology and Conflict Resolution: 2011 Edition has been produced by the world’s leading scientists, engineers, analysts, research institutions, and companies. All of the content is from peer-reviewed sources, and all of it is written, assembled, and edited by the editors at ScholarlyEditions™ and available exclusively from us. You now have a source you can cite with authority, confidence, and credibility. More information is available at <http://www.ScholarlyEditions.com/>.

Includes statistics.

Holding the Calm

Narrative Mediation

The Secret to Resolving Conflict and Defusing Tension

The Politics and Poetics of Narrative in Conflict Resolution

Becoming Nonviolent Peacemakers

Mediation, Negotiation and Settlement of Political Disputes

Untangled

Practicing Narrative Mediation provides mediation practitioners with practical narrative approaches that can be applied to a wide variety of conflict resolution situations. Written by John Winslade and Gerald Monk—leaders in the narrative therapy movement—the book contains suggestions and illustrative examples for applying the proven narrative technique when working with restorative conferencing and mediation in organizations, schools, health care, divorce cases, employer and employee problems, and civil and international conflicts. Practicing Narrative Mediation also explores the most recent research available on discursive positioning and exposes the influence of the moment-to-moment factors that are playing out in conflict situations. The authors include new concepts derived from narrative family work such as “absent but implicit,” “double listening,” and “outsider-witness practices.”

Holding the Calm is a practical and immediately useful guide that meticulously lays out twenty concrete, easy-to-use tools for defusing tension, settling cases, resolving disputes, and rechanneling arguments. How do you stop conflict? Settle disputes? Handle someone who is yelling at you, crying, or just won’t speak? How do you find a solution when a solution seems impossible? Holding the Calm shares the secrets that enable everyone to avoid, minimize, or resolve conflict. Popular master mediator Heshia Abrams has tens of thousands of hours in the trenches mediating human conflict, and she shares her pragmatic wisdom in digestible bites that detail how to improve situations and solve difficult problems between human beings, from family and workplace disputes to complex commercial and global conflicts. Learn how to • Speak into the ears that hear you • Be the grown-up in the room • Listen to what is not said • Create small, winnable victories Practical, inspirational, and full of accessible tools you can use right now, Holding the Calm proves that you don’t need an advanced degree or certification to minimize challenges and defuse tension between real people, businesses, and countries.

This volume is aimed at students, researchers, and practitioners in communication, international relations, management, and political science, who are interested in conflict and conflict resolution.

Make workplace conflict resolution a game that EVERYBODY wins! Recent studies show that typical managers devote more than a quarter of their time to resolving coworker disputes. The Big Book of Conflict-Resolution Games offers a wealth of activities and exercises for groups of any size that let you manage your business (instead of managing personalities). Part of the acclaimed, bestselling Big Books series, this guide offers step-by-

step directions and customizable tools that empower you to heal rifts arising from ineffective communication, cultural/personality clashes, and other specific problem areas—before they affect your organization's bottom line. Let The Big Book of Conflict-Resolution Games help you to: Build trust Foster morale Improve processes Overcome diversity issues And more Dozens of physical and verbal activities help create a safe environment for teams to explore several common forms of conflict—and their resolution. Inexpensive, easy-to-implement, and proved effective at Fortune 500 corporations and mom-and-pop businesses alike, the exercises in The Big Book of Conflict-Resolution Games delivers everything you need to make your workplace more efficient, effective, and engaged.

Conflict Resolution at Work For Dummies

Stimulating Emerging Story Writing!

The Middle East: How Conflict Resolution Can Extinguish Terrorism: The Power of Cultural & Sub-Cultural Understanding

Making Peace Last

Pakistan, Regional Security and Conflict Resolution

The News Media as a Political Institution

If Donald Trump, kicking off his campaign for the White House, was saying “what everyone is thinking” about illegal immigration, it must be that his message mirrored a narrative that already existed in the minds of his audience. That fearful story of criminals invading the U.S. borders has long been a dominant theme in the mainstream news immigration story. Like all news stories, this one focuses attention on some facts at the expense of others. Like many news stories, it draws its power from earlier, well-known tales -- some as old as the Flood. This article recommends that the news media reconsider the storytelling role of journalism in light of a relatively new approach to conflict resolution: narrative mediation. Narrative mediation, simply stated, sees conflict as a kind of story. Narrative mediators approach a conflict by calling its story into question and then by looking for facts that fall outside of its plot. They use these ‘unstoried facts’ to explore the alternative stories that such facts suggest. Then narrative mediators try to help the disputing parties write a larger, more complex, and more useful story together. This article argues that journalists -- without sacrificing their professional ethics -- can adapt certain processes of narrative mediation to thicken the plots of news stories, producing more comprehensive, accurate, and helpful accounts of the conflicts they cover. Although this article focuses on news coverage of immigration from Latin America, the approach of narrative mediation can be applied more broadly. Immigration conflicts are not confined to the U.S.-Mexican border or to the issues of legal status and documentation that arise there. Fearful story lines are also used in reporting conflicts over legal Muslim immigrants, including the most extensively documented of all recent arrivals, Syrian refugees. The same narratives sound again overseas. Beyond the immigration story, and across other reporting beats, narrative mediation offers tools to disrupt predictable news story lines that can result from political pressures and deadlines. These tools can free reporters to construct the stories of news in a thoughtful and deliberate way.

Discover how to use mindfulness to work with and resolve the inevitable interpersonal conflicts that arise in all areas of life Conflict is going to be part of your life—as long as you have relationships, hold down a job, or have dry cleaning to be picked up. Bracing yourself against it won't make it go away, but if you approach it consciously, you can navigate it in a way that not only honors everyone involved but makes it a source of deep insight as well. Seasoned mediator Diane Hamilton provides the skill set you need to engage conflict with wisdom and compassion, and even—sometimes—to be grateful for it. She teaches how to:

- Cultivate the mirror-like quality of attention as your base
- Identify the three personal conflict styles and determine which one you fall into
- Recognize the three fundamental perspectives in any conflict situation and learn to inhabit each of them
- Turn conflicts in families, at work, and in every kind of

interpersonal relationship into win-win situations “Wonderfully engaging, perceptive, and wise.” —William L. Ury, co-author of Getting to Yes

Foundations for Community Health Workers Foundations for Community Health Workers is a training resource for client- and community-centered public health practitioners, with an emphasis on promoting health equality. Based on City College of San Francisco's CHW Certificate Program, it begins with an overview of the historic and political context informing the practice of community health workers. The second section of the book addresses core competencies for working with individual clients, such as behavior change counseling and case management, and practitioner development topics such as ethics, stress management, and conflict resolution. The book's final section covers skills for practice at the group and community levels, such as conducting health outreach and facilitating community organizing and advocacy. Praise for Foundations for Community Health Workers “This book is the first of its kind: a manual of core competencies and curricula for training community health workers. Covering topics from health inequalities to patient-centered counseling, this book is a tremendous resource for both scholars of and practitioners in the field of community-based medicine. It also marks a great step forward in any setting, rich or poor, in which it is imperative to reduce health disparities and promote genuine health and well-being.” —Paul E. Farmer, MD., PhD, Maude and Lillian Presley Professor of Social Medicine in the Department of Global Health and Social Medicine at Harvard Medical School; founding director, Partners In Health. “This book is based on the contributions of experienced CHWs and advocates of the field. I am confident that it will serve as an inspiration for many CHW training programs.” —Yvonne Lacey, CHW, former coordinator, Black Infant Health Program, City of Berkeley Health Department; former chair, CHW Special Interest Group for the APHA. “This book masterfully integrates the knowledge, skills, and abilities required of a CHW through storytelling and real life case examples. This simple and elegant approach brings to life the intricacies of the work and espouses the spirit of the role that is so critical to eliminating disparities—a true model educational approach to emulate.” —Gayle Tang, MSN, RN, director, National Linguistic and Cultural Programs, National Diversity, Kaiser Permanente “Finally, we have a competency-based textbook for community health worker education—well informed by seasoned CHWs themselves as well as expert contributors.” —Donald E. Proux, CHW National Education Collaborative, University of Arizona

I jumped at the chance to shepherd this collection. This was personal for me. In the past, when I had prepared to teach courses on political leadership, I had come up with a dearth of recent scholarly attention to the topic. Perhaps my perspective on politics and leadership exacerbated the difficulty of my search. I had in mind a politics that touched all aspects of power and authority in our lives (not just government), encouraged the moral imagination, and affirmed human agency that could make the future better than the present. I searched with limited success for material that would explain how all of us shape and are shaped by politics. My perspective on leadership may have also hindered my search. I had in mind the simple notion of taking initiative on behalf of shared values. I found too little material about leadership that extended beyond the spectacle of authority and its assumption of hierarchy. I wanted to explain that each of us, regardless of our place in a hierarchy, has a calling to lead -- to act on behalf of our moral imagination. Editing this volume permitted me the chance to develop the material I sought. I (as well as other teachers) no longer have a shortage of material relating politics and leadership with each other. From the

Introduction

A New Approach to Conflict Resolution

Handbook of Research on Promoting Economic and Social Development Through Serious Games

A Virtue Ethic for Catholic Social Teaching and U.S. Policy

The Story of a Political, Social, and Cultural Movement

Learn, Develop, Apply

A History of Alternative Dispute Resolution