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ADVANCED NURSING PRACTICE presents a comprehensive and scholarly presentation of the roles and issues related to advanced practice nursing. This unique text synthesizes concepts, practical strategies, and knowledge of current environmental forces with the goal of helping advanced practice nurses improve patient care and legitimize their roles in a changing health care system. The authors both define and describe all the competencies that make up advanced

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nursing practice including direct clinical practice, consultation, coaching, guidance, research, leadership, collaboration, and ethical decision-making. The United States has the highest per capita spending on health care of any industrialized nation but continually lags behind other nations in health care outcomes including life expectancy and infant mortality. National health expenditures are projected to exceed \$2.5 trillion in 2009. Given healthcare's direct impact on the economy, there is a critical need to control health care spending. According to The Health

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Imperative: Lowering Costs and Improving Outcomes, the costs of health care have strained the federal budget, and negatively affected state governments, the private sector and individuals.

Healthcare expenditures have restricted the ability of state and local governments to fund other priorities and have contributed to slowing growth in wages and jobs in the private sector. Moreover, the number of uninsured has risen from 45.7 million in 2007 to 46.3 million in 2008.

The Health Imperative: Lowering Costs and Improving Outcomes identifies a number of factors driving expenditure growth including scientific

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uncertainty, perverse economic and practice incentives, system fragmentation, lack of patient involvement, and under-investment in population health. Experts discussed key levers for catalyzing transformation of the delivery system. A few included streamlined health insurance regulation, administrative simplification and clarification and quality and consistency in treatment. The book is an excellent guide for policymakers at all levels of government, as well as private sector healthcare workers. Volume 1 of the Textbook of Neural Repair and Rehabilitation covers the

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basic sciences relevant to recovery of function following injury to the nervous system. Volume 2 of the Textbook of Neural Repair and Rehabilitation stands alone as a clinical handbook for neurorehabilitation.

Advanced Practice Nursing E-Book

Implementing High-Quality Primary Care

Principles and Protocols

Medical Quality Management

Guidelines for Perinatal Care

Health Insurance and

Managed Care

Core Skills for Hospital Case

Managers: A Training Toolkit for

Effective Outcomes Toni Cesta,

PhD, RN, FAAN; Beverly

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Cunningham, MS, RN As of June 20, 2014, contact hours for nurses are no longer available with this product. Finally--an affordable, effective, and consistent training program for your hospital case managers. This one-of-a-kind guide to fundamental case management responsibilities is a necessary reference tool for every hospital case management department. This resource is designed to give case management directors and hospital leaders the tools they need to build and strengthen the basic and advanced skills their case management staff needs to succeed. "Core Skills

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for Hospital Case Managers" is an orientation and training manual for nurses transitioning into case management, an easy-to-read reference guide for new case managers, and a source of inspiration, tools, and resources for seasoned professionals. With a flexible format, this book and CD-ROM offer practical information and customizable tools to develop and maintain a wide variety of care management skills.

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Resolution Learning objectives:
Discuss the evolution of hospital case management Explain the different models of hospital case management Determine the various goals of hospital case management Examine the various roles of case management Discuss the variety of functions performed by case managers Discuss the scope of the case manager position Examine staffing ratios in various models List the steps in the case management process Determine the role of case managers in documentation Examine case managers' role in discharge planning List the

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factors that influence the discharge planning process
Determine strategies for improving discharge planning
Discuss how hospital reimbursement affects utilization management (UM)
List the stages of UM coordination
Determine the affect of outside influences on UM
Evaluate different payers' regulations regarding UM
Examine case management's role in length of stay (LOS)
Evaluate strategies for managing patients with long LOS
Identify data used to track and trend LOS
Evaluate the reasons behind denials
Discuss

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case management's role in preventing denials Examine case management's roles in reversing denials Examine case management's role in reimbursement Determine strategies for effective case management related to reimbursement Evaluate case management's role in patient flow Discuss demand and capacity management Identify strategies for managing patient flow Identify measurable case management outcomes Explain how case managers can track quality outcome metrics Discuss other metrics case management departments can track and

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trend Examine ways to create a case management report card Discuss the unfunded or underfunded patient populations Describe the role of the ED case manager with unfunded or underfunded patient populations Evaluate strategies for dealing with unfunded or underfunded patient populations Examine strategies for successfully working with multidisciplinary teams Describe sources of conflict with which case managers frequently come in contact Discuss strategies for reducing conflict Intended audience Staff nurses, charge

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nurses, staff educators, staff development specialists, directors of education, nurse managers, and nurse leaders

Section 1557 is the nondiscrimination provision of the Affordable Care Act (ACA). This brief guide explains Section 1557 in more detail and what your practice needs to do to meet the requirements of this federal law. Includes sample notices of nondiscrimination, as well as taglines translated for the top 15 languages by state.

"The Brigance Diagnostic Inventory of Early Development-II (IED-II) was designed to be used in programs for infants and

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children below the developmental level of seven years. The IED-II and the accompanying Developmental Record Book serve 1. as an assessment instrument ... 2. as an instructional guide ... 3. As a recordkeeping tracking system ... 4. as a tool for developing and communicating an individualized education program ... 5. as a resource for training parents/caretakers and professionals ... 6. as a standardized testing instrument when needed ..." --Excerpt from p. vi of manual.

The book provides a thorough review of the U.S. health care

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system, including its organization and financing, care delivery, recent reforms, and an evaluation of the system's performance.

Lowering Costs and Improving Outcomes: Workshop Series Summary

The Path to Continuously Learning Health Care in America
Medicaid Hospital Payment
Leadership Competencies for Clinical Managers

Rebuilding the Foundation of Health Care

Understanding Population Health Analytics

This comprehensive medical textbook is a compendium of

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the latest information on healthcare quality. The text provides knowledge about the theory and practical applications for each of the core areas that comprise the field of medical quality management as well as insight and essential briefings on the impact of new healthcare technologies and innovations on medical quality and improvement. The third edition provides significant new content related to medical quality management and quality improvement, a user-friendly format, case studies, and updated learning objectives. This textbook also serves as source material for the

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American Board of Medical Quality in the development of its core curriculum and certification examinations. Each chapter is designed for a review of the essential background, precepts, and exemplary practices within the topical area: Basics of Quality Improvement Data Analytics for the Improvement of Healthcare Quality Utilization Management, Case Management, and Care Coordination Economics and Finance in Medical Quality Management External Quality Improvement — Accreditation, Certification, and Education The Interface Between Quality Improvement and Law

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Ethics and Quality

Improvement With the new edition of Medical Quality Management: Theory and Practice, the American College of Medical Quality presents the experience and expertise of its contributors to provide the background necessary for healthcare professionals to assume the responsibilities of medical quality management in healthcare institutions, provide physicians in all medical specialties with a core body of knowledge related to medical quality management, and serve as a necessary guide for healthcare administrators and

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executives, academics, directors, medical and nursing students and residents, and physicians and other health practitioners.

Rare diseases collectively affect millions of Americans of all ages, but developing drugs and medical devices to prevent, diagnose, and treat these conditions is challenging. The Institute of Medicine (IOM) recommends implementing an integrated national strategy to promote rare diseases research and product development. The Portable MHA is a concise, readable book that gives an overview of the information covered in a

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Master of Health Administration program. The material is presented in a fashion so that professionals, administrative academics, and graduate students would be able to read, understand and utilise the information. The text offers distinct benefits to a variety of users. Academic, professional and medical students will be given an understanding of the health care system in which they will have to practice. They will learn how organisations function, and the real role of leadership. Administrative academics, practising clinicians and

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others assuming management roles but lacking formal training in Health

Administration, will be introduced to the language and principles of Health Administration. Graduate students in the field will have the opportunity to be introduced to it by a team of educators experienced in the instruction of a spectrum of students and "real world" consultation experience adding further relevance to their chapters.

* Contains 16 in-depth chapters * Has wide appeal to health/medical and life sciences audiences *

Possible textbook use for graduate programs involved

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in Health Administration *
Can be used as part of an
internal educational and
orientation course for
organizations

This new comprehensive
resource *Medical Quality
Management: Theory and
Practice* addresses the needs
of physicians, medical
students, and other health
care professionals for up to
date information about
medical quality management.
In reviewing the key
principles and methods that
comprise the current state
of medical quality
management in U.S. health
care, this text provides a
concise summary of quality
improvement, patient safety

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and quality measurement methodologies. This textbook also describes the current state of global networks and computing technologies, and provides an overview of ethics, legislation, policy making, accreditation and utilization management techniques as it relates to quality improvement. including general approaches and methods, support systems, regulatory constructs, and common outcomes. Complete with case studies, executive summaries, and figures and tables, this is a necessary guide for all executives and medical directors, academicians and students,

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as well as all physicians and other health professionals in clinical practice.

Federal Register

Textbook of Neural Repair and Rehabilitation: Volume 2, Medical

Neurorehabilitation

The Improvement Guide

Brigance Diagnostic

Inventory of Early

Development II

A Practical Approach to

Enhancing Organizational

Performance

Rare Diseases and Orphan

Products

Nurses are the largest population of healthcare providers practicing in both urban and remote areas

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across the globe. Currently, the nursing profession is in the midst of a significant shortage as aging baby boomers retire and a nursing faculty shortage forces many colleges and universities to turn away qualified applicants. As healthcare needs of the population become more complex and technologies advance, our world needs nurses now more than at any other time in history. This book provides the reader with a wide overview of the many vast roles within the nursing profession, showing that the responsibilities are complex, challenging and rewarding. It will allow the reader to understand the current job market for nurses and perhaps

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even persuade some to choose this rewarding profession.

In two freestanding volumes, *Textbook of Neural Repair and Rehabilitation* provides comprehensive coverage of the science and practice of neurological rehabilitation. Revised throughout, bringing the book fully up to date, this volume, *Medical Neurorehabilitation*, can stand alone as a clinical handbook for neurorehabilitation. It covers the practical applications of the basic science principles presented in Volume 1, provides authoritative guidelines on the management of disabling symptoms, and describes comprehensive rehabilitation approaches for the major

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categories of disabling neurological disorders. New chapters have been added covering genetics in neurorehabilitation, the rehabilitation team and the economics of neurological rehabilitation, and brain stimulation, along with numerous others. Emphasizing the integration of basic and clinical knowledge, this book and its companion are edited and written by leading international authorities. Together they are an essential resource for neuroscientists and provide a foundation of the work of clinical neurorehabilitation professionals. In accordance with today's practice environment in which patient care is delivered by a multidisciplinary

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healthcare team, Leadership Competencies for Clinical Managers focuses on the wider scope of clinical leadership, addressing a range of different clinical managers, including nurses, physical therapists, radiology and laboratory managers, occupational therapists, and more. This text carefully integrates theory, research, and practice and discusses those leadership skills necessary to develop role competency.

With over 8,000 nonmedical words, phrases, and acronyms related to the health-care industry, Slee's Health Care Terms is the leading healthcare dictionary available today. Now in its fifth

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edition, it covers finance & reimbursement, managed care, government regulation, health professionals, legal issues, governance, and more. Written expressly for trustees, and others who need quick, precise information, Slee's tells you what a term means and why you need to know it in today's healthcare environment. It is an essential reference for anyone who deals with the health care industry.

The Healthcare Imperative

The Many Roles of the Registered Nurse

USA, Second Edition

Section 1557 of the Affordable Care Act

Theory and Practice

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An Integrative Approach

This guide to successful practices in observation medicine covers both clinical and administrative aspects for a multinational audience.

The increase in prevalence and visibility of sexually gender diverse (SGD) populations illuminates the need for greater understanding of the ways in which current laws, systems, and programs affect their well-being. Individuals who identify as lesbian, gay, bisexual, asexual, transgender, non-binary, queer, or intersex, as well as those who express same-sex or -gender attractions or

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behaviors, will have experiences across their life course that differ from those of cisgender and heterosexual individuals. Characteristics such as age, race and ethnicity, and geographic location intersect to play a distinct role in the challenges and opportunities SGD people face. Understanding the Well-Being of LGBTQI+ Populations reviews the available evidence and identifies future research needs related to the well-being of SDG populations across the life course. This report focuses on eight domains of well-being; the effects of various laws and

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the legal system on SGD populations; the effects of various public policies and structural stigma; community and civic engagement; families and social relationships; education, including school climate and level of attainment; economic experiences (e.g., employment, compensation, and housing); physical and mental health; and health care access and gender-affirming interventions. The recommendations of Understanding the Well-Being of LGBTQI+ Populations aim to identify opportunities to advance understanding of how

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individuals experience sexuality and gender and how sexual orientation, gender identity, and intersex status affect SGD people over the life course. There is currently heightened interest in optimizing health care through the generation of new knowledge on the effectiveness of health care services. The United States must substantially strengthen its capacity for assessing evidence on what is known and not known about "what works" in health care. Even the most sophisticated clinicians and consumers struggle to learn which care is appropriate and

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under what circumstances. Knowing What Works in Health Care looks at the three fundamental health care issues in the United States--setting priorities for evidence assessment, assessing evidence (systematic review), and developing evidence-based clinical practice guidelines--and how each of these contributes to the end goal of effective, practical health care systems. This book provides an overall vision and roadmap for improving how the nation uses scientific evidence to identify the most effective clinical services. Knowing What Works

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in Health Care gives private and public sector firms, consumers, health care professionals, benefit administrators, and others the authoritative, independent information required for making essential informed health care decisions.

Advances in medical, biomedical and health services research have reduced the level of uncertainty in clinical practice. Clinical practice guidelines (CPGs) complement this progress by establishing standards of care backed by strong scientific evidence. CPGs are statements that include

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recommendations intended to optimize patient care. These statements are informed by a systematic review of evidence and an assessment of the benefits and costs of alternative care options. Clinical Practice Guidelines We Can Trust examines the current state of clinical practice guidelines and how they can be improved to enhance healthcare quality and patient outcomes. Clinical practice guidelines now are ubiquitous in our healthcare system. The Guidelines International Network (GIN) database currently lists more than 3,700 guidelines from 39

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countries. Developing guidelines presents a number of challenges including lack of transparent methodological practices, difficulty reconciling conflicting guidelines, and conflicts of interest. Clinical Practice Guidelines We Can Trust explores questions surrounding the quality of CPG development processes and the establishment of standards. It proposes eight standards for developing trustworthy clinical practice guidelines emphasizing transparency; management of conflict of interest ; systematic review--guideline development intersection; establishing

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evidence foundations for and rating strength of guideline recommendations; articulation of recommendations; external review; and updating. Clinical Practice Guidelines We Can Trust shows how clinical practice guidelines can enhance clinician and patient decision-making by translating complex scientific research findings into recommendations for clinical practice that are relevant to the individual patient encounter, instead of implementing a one size fits all approach to patient care. This book contains information directly related to the work of the Agency for

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Healthcare Research and Quality (AHRQ), as well as various Congressional staff and policymakers. It is a vital resource for medical specialty societies, disease advocacy groups, health professionals, private and international organizations that develop or use clinical practice guidelines, consumers, clinicians, and payers.

Textbook of Neural Repair and Rehabilitation

Directions for a New Program
Core Skills for Hospital Case
Managers

Socioeconomics of
Neuroimaging, An Issue of

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Neuroimaging Clinics - E-Book Slee's Health Care Terms The Hospital Guide to Contemporary Utilization Review

This new edition of this bestselling guide offers an integrated approach to process improvement that delivers quick and substantial results in quality and productivity in diverse settings. The authors explore their Model for Improvement that worked with international improvement efforts at multinational companies as well as in different industries such as healthcare and public agencies. This edition includes new information that shows how to accelerate improvement by spreading changes across multiple sites. The book presents a practical tool kit of ideas,

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examples, and applications. Using sample administrative and clinical protocols that any hospital can use, this book gives a detailed account of how to set up and run an observation unit and reviews all medical conditions in which observation medicine may be beneficial. In addition to clinical topics such as improving patient outcomes and avoiding readmissions, it also includes practical topics such as design, staffing, and daily operations; fiscal aspects, such as coding, billing, and reimbursement; regulatory concerns, such as aligning case management and utilization review with observation; nursing considerations; and more. The future of observation medicine, and how it can help solve the healthcare crisis from costs to access, is also

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discussed. Although based on US practices, this book is also applicable to an international audience, and contains instructions for implementing observation in any setting or locale and in any type of hospital or other appropriate facility. This guide has been developed jointly by the American Academy of Pediatrics and the American College of Obstetricians and Gynecologists, and is designed for use by all personnel involved in the care of pregnant women, their foetuses, and their neonates.

Medical Quality Management Theory
and Practice Springer Nature

The Renaissance of Transformational
Leadership

Clinical Practice Guidelines We Can
Trust

Trauma, Critical Care and Surgical

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Emergencies

Best Care at Lower Cost

Understanding the Well-Being of

LGBTQI+ Populations

Texas Register

High-quality primary care is the foundation of the health care system. It provides continuous, person-centered, relationship-based care that considers the needs and preferences of individuals, families, and communities. Without access to high-quality primary care, minor health problems can spiral into chronic disease, chronic disease management becomes difficult and uncoordinated, visits to emergency departments increase, preventive care lags, and health care spending soars to unsustainable levels. Unequal access to primary care remains a concern, and

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the COVID-19 pandemic amplified pervasive economic, mental health, and social health disparities that ubiquitous, high-quality primary care might have reduced. Primary care is the only health care component where an increased supply is associated with better population health and more equitable outcomes. For this reason, primary care is a common good, which makes the strength and quality of the country's primary care services a public concern. Implementing High-Quality Primary Care: Rebuilding the Foundation of Health Care puts forth an evidence-based plan with actionable objectives and recommendations for implementing high-quality primary care in the United States. The implementation plan of this report

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balances national needs for scalable solutions while allowing for adaptations to meet local needs.

An especially important issue during these uncertain times, this collection of articles examines Neuroimaging from an economic perspective, with articles that discuss leadership, "turf battles", strategic planning in the face of declining reimbursement, and the impact of teleradiology and telemedicine in cutting costs and improving access. Medicolegal issues are addressed, as is evidence-based medicine and effective utilization. Performance measures and conflict of interest are reviewed, among many other topics.

This online Clinics series provides evidence-based answers to clinical

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questions the practicing hospitalist faces daily. The tenth issue in our growing online database, edited by James Newman, covers essential updates in the following topics: Long QT; Noninvasive ventilation; Fever of Unknown Origin; Post Bariatric Surgery; Hospital Fall Prevention; Mimics of Cellulitis; UR Essentials; Neutropenic fever; Nephrotic syndrome; and Chronic Spinal Cord Injury.

America's health care system has become too complex and costly to continue business as usual. Best Care at Lower Cost explains that inefficiencies, an overwhelming amount of data, and other economic and quality barriers hinder progress in improving health and threaten the

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nation's economic stability and global competitiveness. According to this report, the knowledge and tools exist to put the health system on the right course to achieve continuous improvement and better quality care at a lower cost. The costs of the system's current inefficiency underscore the urgent need for a systemwide transformation. About 30 percent of health spending in 2009--roughly \$750 billion--was wasted on unnecessary services, excessive administrative costs, fraud, and other problems. Moreover, inefficiencies cause needless suffering. By one estimate, roughly 75,000 deaths might have been averted in 2005 if every state had delivered care at the quality level of the best performing state. This report states

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that the way health care providers currently train, practice, and learn new information cannot keep pace with the flood of research discoveries and technological advances. About 75 million Americans have more than one chronic condition, requiring coordination among multiple specialists and therapies, which can increase the potential for miscommunication, misdiagnosis, potentially conflicting interventions, and dangerous drug interactions. Best Care at Lower Cost emphasizes that a better use of data is a critical element of a continuously improving health system, such as mobile technologies and electronic health records that offer significant potential to capture and share health data better. In order for

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this to occur, the National Coordinator for Health Information Technology, IT developers, and standard-setting organizations should ensure that these systems are robust and interoperable. Clinicians and care organizations should fully adopt these technologies, and patients should be encouraged to use tools, such as personal health information portals, to actively engage in their care. This book is a call to action that will guide health care providers; administrators; caregivers; policy makers; health professionals; federal, state, and local government agencies; private and public health organizations; and educational institutions.

A Practical Guide for Education and
Practice

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Portable Health Administration
Observation Medicine
Advanced Nursing Practice
Legal Nurse Consulting Principles and
Practices
Clinical Practice Guidelines

"Binding: PB"--

Health Insurance and Managed Care: What They Are and How They Work is a concise introduction to the workings of health insurance and managed care within the American health care system. Written in clear and accessible language, this text offers an historical overview of managed care before walking the reader through the organizational structures, concepts, and practices of the health insurance and managed care industry. The Fifth Edition is a thorough update that addresses the current status of The Patient Protection and Affordable Care Act (ACA), including

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political pressures that have been partially successful in implementing changes. This new edition also explores the changes in provider payment models and medical management methodologies that can affect managed care plans and health insurer. Legal Nurse Consulting Principles and Practices, Fourth Edition, provides foundational knowledge on the specialty nursing practice of legal nurse consulting. Legal nurse consulting is defined, and essential information about the practice is discussed (history, certification, scope and standards of practice, and ethical and liability considerations). The essentials of the law and medical records are explored. Analysis of the various types of legal cases on which legal nurse consultants work is provided, as are other practice areas for legal nurse consultants. The various roles and skills of legal nurse consultants are explored, and the textbook concludes with

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discussion of the ways in which legal cases are adjudicated. This volume allows nurses to bridge the gap from their clinical experience to the unfamiliar territory of the legal world, with practical advice on topics including tactics for being cross-examined in the courtroom and investigative and analytical techniques for medical records. Individual chapters by subject-matter experts focus on the full range of legal, medical, and business issues that new or experienced legal nurse consultants and nurse experts will encounter in their work. A nuanced look at the realities and complexities of toxic torts, medical malpractice cases, civil rights in correctional healthcare, ERISA and HMO litigation, and other practice areas is offered. Suitable for experienced nurses studying for certification as legal nurse consultants, and for expert witnesses, practitioners seeking to expand their current legal nurse roles, and other

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healthcare and legal practitioners. This book provides a comprehensive and contemporary discussion about the three key areas of acute care surgery; trauma, surgical critical care, and surgical emergencies. The 65 chapters are arranged by organ, anatomical site and injury type, and each includes a case study with evidence-based analysis of diagnosis, management, and outcomes. Unless stated otherwise, the authors used the GRADE evidence classification system established the American College of Chest Physicians. Trauma, Critical Care and Surgical Emergencies is essential reading for all surgeons, fellows, residents and students, especially those working in trauma, emergency, and critical care environments. Improving the Quality of Health Care for Mental and Substance-Use Conditions Accelerating Research and Development Knowing What Works in Health Care

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Health Systems in Transition

*Volume 3, Issue 2, An Issue of Hospital
Medicine Clinics E-BOOK*

*Report to the Congress, Medicare Payment
Policy*

Covering all advanced practice competencies and roles, this book offers strategies for enhancing patient care and legitimizing your role within today ' s health care system. It covers the history of advanced practice nursing, the theory behind the practice, and emerging issues.

Offering a comprehensive exploration of advanced practice nursing, this edition also adds a focus on topics including the APN scope of practice, certification, and the ethical and legal issues that occur in clinical practice.

The development of all major competencies of advanced practice nursing is discussed: direct clinical

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practice, consultation, coaching/guidance, research, leadership, collaboration, and ethical decision-making. Advanced practice competencies are discussed in relation to all advanced practice nursing and blended CNS-NP roles (case manager, acute care nurse practitioner), highlighting the shared aims and distinctions of each role. In-depth discussions on educational strategies explain how competencies develop as the nurses' practice progresses. A chapter on research competencies demonstrates how to use evidence-based research in practice, and how to promote these research competencies to other APNs. A conceptual framework shows the clear relationship between the competencies, roles, and challenges in today's health care environment.

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Practical strategies are provided for business management, contracting, and marketing. Comprehensive information covers the essential competencies of the new Doctor of Nursing Practice degree. More exemplars (case studies) provide real-life scenarios showing APN competencies in action. A new chapter shows how to provide reliable and valid data to substantiate your impact and justify equitable reimbursement for APN services, also enhancing your skills in quality improvement strategies, informatics, and systems thinking. Information on telehealth considerations covers the new sources of electronic healthcare information available to patients and describes how to counsel them on using reliable resources.

Prepare for a new career as a case

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manager—or just upgrade your skills to a whole new level—with the newly updated *Case Management: A Practical Guide for Education and Practice, 4th Edition*. Ideal for case management certification (CCMC) exam preparation, this is a thorough review of the case manager ' s many roles and skills, from acute to post-acute care. Whether you are a nurse transitioning to case management or already active in it, this is your road map to coordinating successful patient care, from hospital to home. Build a strong case management career foundation, with expert, evidence-based direction: NEW chapter on case manager orientation programs that offers orientation checklists, competency assessment, and learning profiles, with available online tools NEW topics on current practice issues

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and developments, including the impact of the Patient Protection and Affordable Care Act and value-based care NEW content on experiential, problem-based learning—learning practices, training programs, case management team professional development Offers in-depth, evidence-based guidance on: The case manager ' s roles, functions, and tasks Key concepts—quality management and outcomes evaluation, legal and ethical considerations, case management process, utilization management, transitions of care The role of the nurse case manager versus social worker role Strategies that ensure effectiveness of case management models Coordinating care, protecting privacy and confidentiality, health insurance benefit analysis, practice standards The Case

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Management Code of Professional Conduct, accreditation agencies and standards, specialty board certifications Management of resources and reimbursement concepts Case management in various settings—acute care, emergency department, admissions, perioperative services, disease management, insurance case management, palliative care, end-of-life care, hospice, home health care, physician groups, public health/community-based care, rehabilitation Ideal preparation for the CCMC exam—offers a large portion of CCMC exam content—and for Continuing Education Unit (CEU) for Case Management study A must-have desk reference that offers plentiful case studies—considered to be “ the bible ” of case management

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The Alberta clinical practice guidelines program is supporting appropriate, effective and quality medical care in Alberta through promotion, development and implementation of evidence-based clinical practice guidelines.

Each year, more than 33 million Americans receive health care for mental or substance-use conditions, or both. Together, mental and substance-use illnesses are the leading cause of death and disability for women, the highest for men ages 15-44, and the second highest for all men. Effective treatments exist, but services are frequently fragmented and, as with general health care, there are barriers that prevent many from receiving these treatments as designed or at all. The consequences of this are seriousâ€"for these individuals and

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their families; their employers and the workforce; for the nation's economy; as well as the education, welfare, and justice systems.

Improving the Quality of Health Care for Mental and Substance-Use Conditions examines the distinctive characteristics of health care for mental and substance-use conditions, including payment, benefit coverage, and regulatory issues, as well as health care organization and delivery issues. This new volume in the Quality Chasm series puts forth an agenda for improving the quality of this care based on this analysis. Patients and their families, primary health care providers, specialty mental health and substance-use treatment providers, health care organizations, health plans, purchasers of group health care, and all involved in health care for

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mental and substance use conditions will benefit from this guide to achieving better care.

A Training Toolkit for Effective
Outcomes

Case Management

A Roadmap for the Nation