

Breaking Bad News To Children Child Bereavement UK

An Introduction to Mental Health for Paramedic Science explores how mental health problems impact on the individual in the context of emergency medicine, covering the critical areas that students and practitioners need to know, such as: •The key characteristics of mental health problems •How mental health problems relate to the assessment performed in the community •Referral pathways •Treatment following referral Taking key concepts of mental health, including person-centred care, as the framework, Mental Health for Paramedic Science includes guidance on: •Multidisciplinary working •Principles and practical applications of legislation •Evidence based bio-medical approaches •Trauma informed care Written by experienced paramedic educators this new book is the go-to guide for students and practicing paramedics wanting to explore mental health treatments as encountered in paramedic settings. Joanne Augustus is the course leader and a senior lecturer for the Foundation Degree in Mental Health at the University of Worcester, UK. Yuet Wah Patrick is a senior lecturer in paramedic science at the University of Gloucester, UK. Paula Gardner is a senior lecturer in paramedic science at the University of Worcester, UK.

Winner of the Paediatrics category at the BMA Book Awards 2015 About to start a paediatrics rotation? Working with children for the first time? Thinking about a career in paediatrics? The Hands-on Guide to Practical Paediatrics is the ultimate practical guide for medical students encountering paediatrics for the first time, junior doctors thinking about working with children, and new paediatric trainees. It's full of vital information on practical procedures, prescribing for young patients, and communicating with children and young people, as well as guidance on the paediatric training programme and paediatrics as a career. Full of clinical tips, and covering key information on developmental stages, common paediatric emergencies and ethical dilemmas, and child protection, The Hands-on Guide to Practical Paediatrics is also supported by online resources including practice prescribing scenarios and video content at www.wileyhandsonguides.com/paediatrics Take the stress out of paediatrics with The Hands-on Guide!

Children's palliative care has developed rapidly as a discipline, as health care professionals recognise that the principles of adult palliative care may not always be applicable to children at the end of life. The unique needs of dying children are particularly evident across Africa, where the scale of the problem is overwhelming and the figures so enormous that they are barely comprehensible. Written by a group with wide experience of caring for dying children in Africa, this book provides practical, realistic guidance on improving access to, and delivery of, palliative care in this demanding setting. It looks at the themes common to palliative care - including communication, assessment, symptom management, psychosocial issues, ethical dilemmas, end of life care, and tips for the professional on compassion and conservation of energy - but always retains the focus on the particular needs of the health care professional in Africa. Whilst containing some theory, the emphasis is on practical action throughout. It will provide health care professionals working in Africa, and other resource-poor settings, with the confidence, knowledge, and capacity to improve care for the terminally ill child in constrained and demanding environments.

This competency-based training curriculum is designed to enable health care providers to provide safe high-quality counseling and support services to HIV-infected children, adolescents and their families. Fourteen modules cover a range of topics that are designed to be completed in ten days.

Pediatric Critical Care Medicine
Oxford Handbook of Children's and Young People's Nursing
The Breaking News
Oxford Handbook of Palliative Care
Children and Young People's Nursing at a Glance
Interventions Across the Life Span

How To Break Bad NewsA Guide for Health Care ProfessionalsUniversity of Toronto Press

When devastating news rattles a young girl's community, her normally attentive parents and neighbors are suddenly exhausted and distracted. At school, her teacher tells the class to look for the helpers—the good people working to make things better in big and small ways. She wants more than anything to help in a BIG way, but maybe she can start with one small act of kindness instead . . . and then another, and another.Small things can compound, after all, to make a world of difference. The Breaking News by Sarah Lynne Reul touches on themes of community, resilience, and optimism with an authenticity that will resonate with readers young and old.

This title is directed primarily towards health care professionals outside of the United States. It is a textbook of clinical skills that offers an excellent resource for all professionals providing care for children and young people. It presents a detailed step-by-step approach to clinical skills that may be used in both hospital and community settings. Each skill is presented with the evidence base required to ensure up-to-date safe practice. Chapters provide rationale for each step of the skill and are enhanced by diagrams and photographs to give the practitioner clear guidance and the confidence to perform unfamiliar skills. The accompanying PowerPoint presentations are a resource for both lecturers teaching clinical skills and individual students who are either encountering a skill for the first time or want to update their knowledge. • A step-by-step guide to the fundamental skills required for child health care which gives clear guidance to help master the skills • Incorporates the latest clinical guidelines to ensure the most up-to-date information is used enabling safe effective practice • Problem-based scenarios provide the opportunity to confirm knowledge and understanding of the skill. • Extensive PowerPoint presentations can be used for teaching or personal guided study in the classroom or skills laboratory. • Colour photos and video clips on the Evolve website present clear guidance on how to perform the skill

This comprehensive text provides clinicians with practical and evidence-based guidelines to achieve effective, patient-centered communication in the areas of cancer and palliative care. Written by an outstanding panel of international experts, it integrates empirical findings with clinical wisdom, draws on historical approaches and presents a state-of-the-art curriculum for applied communication skills training for the specialist oncologist, surgeon, nurse and other multi-disciplinary team members involved in cancer care today. In this book communication is broken down into key modules that cover the life-cycle of cancer care. They include coverage of diagnosis and treatment including clinical trials, empathic support in response to distress, transition to survivorship or palliative therapies, discussion of prognosis, conduct of family meetings, and care of the dying. Complementary training of patients in their communication with the doctor completes the interactive dyad. The art of teaching, impact of gender and power in the consultation and the ethical context are carefully considered. Special communication challenges include discussion of genetic risk, rehabilitative and salvage surgery, promotion of treatment adherence, unanticipated adverse outcomes, intercultural issues, fertility and sexuality. The value of decision aides, question prompt lists, audio-recording of consultations and use of the internet is illustrated. By looking across the full spectrum of disciplines involved in the multidisciplinary team, discipline-specific issues are considered by experts in each field. In this manner, the needs of patients and their relatives are evaluated, including paediatric and geriatric populations. To achieve all of this, theoretical models are examined from the medical school to the highly specialized practice, facilitation training and actor training are made explicit, and international approaches to communication skills training are compared and contrasted. Finally, research tools that assist in coding cancer consultations, evaluating training courses, and employing mixed methods in studies aid the reader in providing clear and sensitive communication when handling challenging situations whilst treating cancer sufferers and palliative care patients.

Nursing Care of the Critically Ill Child

E-Book

A Guide for Health Care Professionals

Science and Practice of Pediatric Critical Care Medicine

Palliative Care for Infants, Children, and Adolescents

Basic Science And Clinical Evidence

2013 BMA Medical Book Awards Highly Commended in Paediatrics! The perfect portable companion for trainees and medical students on clinical placements in paediatrics. Key features: Part of the Kumar & Clark family of revision titles Cases throughout Key points boxes included Includes self-assessment questions Appendices cover resuscitation, practical procedures, prescribing, fluids and electrolytes, and common syndromes Ideal for revision and examination preparation

Communication is an essential skill for nurses, midwives and allied health professionals when delivering care to patients and their families. With its unique and practical approach, this new textbook will support students throughout the three years of their degree programme and on into practice, focussing on how to develop person-centredness and compassionate and collaborative care. Key features include: • students' experiences and stories from service users and patients to help readers relate theory to practice • reflective exercises to help students think critically about their communication skills • learning objectives and chapter summaries for revision • Interactive activities directly linked to the Values Exchange Communication website

With contributions from an international group of expert educators, clinicians, and parents, this book takes a truly interdisciplinary approach to pediatric palliative care, presenting best practices, clear instruction, and the latest information and research for anyone involved in pediatric palliative and end-of-life care.

"Pediatric Critical Care Medicine" spans two volumes, with major sections dedicated to specific organ systems. Each major section consists of separate chapters dedicated to reviewing the specific disease processes affecting each organ system. Each chapter concludes with a comprehensive list of references, with brief, concise remarks denoting references of "special interest" and "of interest". Consequently, the book is unique in its comprehensive coverage of pediatric critical care and its ease of use, and will be of value to those studying towards pediatric critical care examinations and those who are already qualified.

Theory, Policy and Practice

How To Break Bad News

A Practical Handbook

Handbook of Communication in Oncology and Palliative Care

Communicating with Children When a Parent Is at the End of Life

Concise Text Book for Pediatric Nursing - E-Book

A Really Practical Handbook of Children's Palliative Care for Doctors and Nurses Anywhere in the World offers really practical solutions to common problems faced by health professionals caring for dying children and their families, whatever their culture Children's nurses are faced with unique challenges when undertaking clinical skills, adapting their knowledge and practice for the physical and developmental age of their patients. The Oxford Handbook of Clinical Skills for Children's and Young People's Nursing is a practical guide to both the most basic and the increasingly complex elements of caring for the health needs of children and young people. Focusing on the key principles underpinning all elements of care, it provides a solid, evidence-based framework which practitioners can use to develop their clinical knowledge, skills, and attitudes. It systematically covers the body systems and the clinical skills relating to them, and includes additional tips and suggested courses of action when encountering difficulties with a procedure, with practical advice from current practitioners. Written by experienced children's nurses working either within clinical paediatric settings or as educators in the field, this handbook is an essential, quick, and reliable practice reference tool for any clinical setting. The title is targeted at undergraduates and is designed to help students develop an understanding of the modern approach to child-care, identification, prevention and nursing management of common health problems of neonates and children. Summary for quick review has been incorporated Questions formulated for every chapter for self-evaluation of the related topic Presence of tables in the book. E.g. (Table: General trends in height and weight gain during childhood)

This innovative and student-friendly textbook provides up-to-date information on the core content of child nursing courses and helps students understand how it applies to practice. Covering all settings throughout, including the acute and community ones, it focuses on the importance of child and family centred care, by having them directly involved through the use of voices and case studies. This book provides a comprehensive framework for student knowledge development by including: Activities and theory stop-points to encourage students to develop their critical thinking skills Pointers to further reading resources, including journal articles and videos for students to explore and build knowledge more independently A range of online resources including extra scenarios for lecturers to use in their teaching and MCQs for students to revise. This is essential reading for undergraduate nursing students specialising or wanting to specialise in children and young people nursing.

Children's Orthopaedics and Fractures

How to Break Bad News

The Book of Prognostics

Essentials of Paediatrics

Communication Skills for Medicine E-Book

Essential Nursing Care for Children and Young People is the definitive guide for all nursing and healthcare students and professionals caring for children and young people. Designed to meet the 2010 NMC competency standards for pre-registration nurses, the textbook supports you through the process of caring for children and young people with varied needs and conditions across all healthcare settings. A practical, patient-centred approach is taken throughout, with the 'voices' of children, their families and their carers used to tie theoretical knowledge to the real experience of providing care. The inclusion of the latest research and health and social care policies ensures that you are fully in line with the latest clinical practice, whilst the book's activities and exercises allow you to regularly check your understanding and develop confidence during your journey from student to nursing professional. Main features: Course-Focused Approach - pedagogy and content designed specifically for all three years of the child nursing degree programme. Contemporary Content - research note features and policy integrated throughout to give you instant access to the latest evidence-based practice. Illustrated Throughout - this highly accessible text regularly uses pictures and diagrams to highlight key issues. Voices - include authentic experiences of children, young people, parents, carers and professionals to help develop a patient-focused attitude to care. Pertinent A&P - includes coverage of all relevant anatomy and physiology for child and young person nursing courses. Practice Guidelines - provide practical guidance on everyday procedures for your quick reference. Activities and Answers - allow you to check your knowledge and build confidence. Specialist Authors - each chapter is written by leading experts in each area. Essential Nursing Care for Children and Young People is the ideal main textbook for all undergraduate child and young person nursing students, as well as professionals wanting to ensure they are using the latest practice. This text is also relevant to any student or professional involved in the health and social care of children and young adults.

This manual enables individuals working in children's palliative care (CPC) globally to learn through engaging real-world cases. The aim is to provide a clinical case-based resource that is globally relevant and accessible to those working in CPC. Drawing on case histories from around the world that reflect key issues and elements of CPC, it provides a practical approach grounded in experience. It addresses multidisciplinary care in the management of children and their families, discusses cases from an international perspective, and shares examples from a variety of countries, utilising cases across a range of ages and conditions, demonstrating holistic care. It represents the first case-based manual on global CPC and is endorsed and promoted by the International Children's Palliative Care Network (ICPCN).

Children's palliative care is a rapidly developing field, both in the UK and internationally. The provision of CPC varies considerably, with provision often being insufficient, and over 65% of countries having no recognised CPC service provision whatsoever. As such, while there are as an estimated 21.6 million children who require palliative care, in many areas of the world, CPC is poor or non-existent, and children are treated like little adults without their distinctive needs being recognised or understood. There is also a dearth of literature on CPC, hence this clinical case-based manual fills a gap in the market, and is aimed at a global audience, making it a unique text in the field.

Con'trning the British genetic trait for writing and publishing (as well as acting), two English (Oxford and London) and a Scottish orthopaedic surgeon (Edinburgh) have produced a third edition of their comprehensive text, joined, as in the second edition by an editor from Germany, recognizing its part in the European community. The 62 physician contributors are drawn from pink-colored countries in our childhood geography books—the old British Empire from Australia to Zambia and two from the former colony, the USA. The original purpose of the book was to give residents or registrars an easily accessible and concise description of diseases and conditions encountered in the practice of paediatric orthopaedic surgery and to prepare for their examinations. But the practicing orthopaedic surgeon will find an update of current practice that can be read for clarity and constraint—enough but not too much. A foreword might be a preview of things to come, but a "back word" of what was thought to be the "final say on the subject is needed for a perspective in progress. A "back word" look reveals the tremendous progress in medical diagnosis and treatment of which paediatric orthopaedics and fracture care is a component.

Clubfoot treatment based on the dictums of Hiram Kite has had a revolutionary change by Ponseti. The chapter by Eastwood has the details on cast application and orthotics follow-up to obtain the 95% correction without the extensive surgery many of us thought was needed.

Electrical therapy of the heart has rapidly evolved over recent years with the development of the cardiac implantable defibrillator and the application of the cardiac resynchronization therapy to improve performance of the congestive failed heart. There is an impressive amount of literature produced to assess the efficacy and effectiveness of the electrical therapy. New technology is continuously introduced into the market for the treatment of electrical heart disease with optimized performance and implemented design, with approximately 600,000 new pacemakers implanted each year. Attention of the electrophysiology community has mainly focused on the biomedical aspects of electrical therapy, but the psychological, emotional, social and cognitive aspects of the implantable devices has been largely overlooked. Health-related quality of life (QoL) and, to a lesser extent, psychological disorders, i.e. anxiety and depression, have rarely been assessed as outcomes in clinical trials, and results are pointing towards the impact of the implantable devices on QoL and mental health not being direct but moderated and mediated by several biomedical as well as psychosocial variables. Furthermore, the cognitive effects of the implantable devices have rarely been assessed in empirical studies, although cognitive impairment is largely associated with the heart disorders that require implantation of an electrical device and cognitive benefits are strongly expected from the therapy. The aim of this book is to collect, appraise and condense the results of all empirical studies that have investigated, even marginally, the relationships between the implantable devices and any psychological, emotional, social and cognitive dimension. This book is a cornerstone for all involved in device utilization (physicians, nurses, technicians, industry representatives) that need to understand this topic.

Clinical Communication Skills for Medicine

How to Break Bad News to People with Intellectual Disabilities

Psychological, Emotional, Social and Cognitive Aspects of Implantable Cardiac Devices

Children's Palliative Care: An International Case-Based Manual

Breaking Point

Cambridge Handbook of Psychology, Health and Medicine

Now completely up to date to meet the needs of today's pediatric nurses, Mary Fran Hazinski's Nursing Care of the Critically Ill Child, 3rd Edition, remains the foundational text of pediatric critical care nursing. Known for its outstanding organization and clear descriptions, this comprehensive reference details the unique care required for critically ill children with thorough discussions of physiology, pathophysiology, pharmacology, collaborative management, and nursing management. Ten new chapters, new advanced practice content, and new nurse contributors and reviewers ensure that this classic text continues to be the essential resource for the care of critically ill children. Details differences in caring for critically ill children as compared with caring for adults; how to modify assessment procedures, consider aspects of psychosocial development, and examine developmental aspects of various body systems. Provides comprehensive coverage of physiology, pathophysiology, pharmacology, and nursing management related to care of the critically ill child. Includes detailed Nursing Care Plans for select disorders. Contains helpful appendices such as pediatric drug dosages, central venous catheter care, and pediatric fluid requirements. Features Evolve online resources with additional content for further study of related topics, including tables for ease of recollection of material and additional references. Contains 10 all-new chapters, including Pharmacokinetics and Pharmacodynamics; Shock, Cardiac Arrest, and Resuscitation; Mechanical Support of Cardiopulmonary Function; Fluid, Electrolyte, and Endocrine Problems; Immunology and Infectious Disorders; Transplantation and Organ Donation; Toxicology/Poisonings; Fundamentals of Quality Improvement and Patient Safety; Clinical Informatics; and Ethical Issues in Pediatric Critical Care Features nurse contributors and reviewers for every chapter, making this edition a truly collaborative text. Provides information vital to the advanced practice nurse, such as assessment tools and severity of illness management. Includes numerous Pearls that highlight practical wisdom from experts in pediatric critical care nursing. As humanitarian aid organizations have evolved, there is a growing recognition that incorporating palliative care into aid efforts is an essential part of providing the best care possible. A Field Manual for Palliative Care in Humanitarian Crises represents the first-ever effort at educating and providing guidance for clinicians not formally trained in palliative care in how to incorporate its principles into their work in crisis situations. Written by a team of international experts, this pocket-sized manual identifies the needs of people affected by natural hazards, political or ethnic conflict, epidemics of life-threatening infections, and other humanitarian crises. Later chapters explore topics including pain management, skin conditions, non-communicable diseases, palliative care emergencies, the law and ethics of end of life care, and more. Concise and highly accessible, this manual is an ideal educational tool pre-deployment or during fieldwork for clinicians involved in planning and providing humanitarian aid, local care providers, and medical trainees.

This book is designed to provide a comprehensive insight into the key and most prevalent contemporary issues associated with palliation. The reader will find viewpoints that are challenging and sometimes discerning, but at the same time motivating and thought-provoking in the care of persons requiring palliation. This book is divided into three sections. Section 1 examines contemporary practice; Section 2 looks at the challenges in practice; Section 3 discusses models of care. This book is an excellent resource for students, practising clinicians and academics. By reading the book, reflecting on the issues, challenges and opportunities ahead, we hope it will create within the reader a passion to take on, explore and further develop their palliative care practice.

Children and Young People's Nursing at a Glance, is the perfect companion for study and revision for pre-registration children's nursing students from the publishers of the market-leading at a Glance series. Divided into seven sections it explores assessment and screening, working with families, the newborn infant, the developing child, child health policy, nursing the sick child and young person and chronic and life-limiting conditions. This comprehensive book is an invaluable resource for pre-registration nursing students as well as newly qualified nurses wanting to consolidate and expand their knowledge of children and young people's nursing. Breaks down complex aspects of child health care in an accessible and un-intimidating way The perfect revision and consolidation textbook Linked closely with the NMC standards for pre-registration nursing education, and the essential skills clusters framework Highly visual colour presentation, with approximately 130 illustrations Includes boxes, summary boxes, key points and recommendations for practice to improve the learning experience Supported by a companion website featuring over 500 interactive multiple choice questions (www.ataglanceseries.com/nursing/children) Available in a range of digital formats - perfect for 'on the go' study and revision

The Hands-on Guide to Practical Paediatrics

A Guide for Carers and Professionals

Essentials of Paediatrics2

Breaking Bad News with Baby Animals

A Guide for Compassionate Practice

Autistic Spectrum Disorders in Children

Our market-based, profit-driven health care system in the United States has put necessary care increasingly beyond the reach of ordinary Americans. Primary health care, the fundamental foundation of all high-performing health care systems in the world, is a critical but ignored casualty of the current system. Unfortunately, primary care is often poorly understood, even within the health professions. This book describes what has become a crisis in primary care, defines its central role, analyzes the reasons for its decline, and assesses its impacts on patients and families. A constructive approach is presented to rebuild and transform U.S. primary care with the urgent goal to address the nation's problems of access, cost, quality and equity of health care for all Americans.

An accessible guide to communicating with children when a parent is at the end of life. Covering types of communication, language, sharing appropriate information, barriers to effective communication and developing communication skills, it will help professionals to support children through the challenges of coping with parental terminal illness.

The 7 eld of critical care medicine is in the midst of a dramatic change. Technological and s-ent? c advances during the last decade have resulted in a fundamental change in the way we view disease processes, such as sepsis, shock, acute lung injury, and traumatic brain injury. Pediatric intensivists have been both witness to and active participants in bringing about these changes. As the understanding of the pathogenesis of these diseases reaches the cellular and molecular levels, the gap between critical care medicine and molecular biology will disappear. It is imperative that all physicians caring for critically ill children in this new era have a thorough understanding of the applicability of molecular biology to the care of these patients at the bedside in order to keep up with the rapidly evolving 7 eld of critical care medicine. To the same extent, the practice of critical care medicine is in the midst of fundamental change. In keeping with the Institute of Medicine 's report " Crossing the Quality Chasm," the care of critically ill and injured children needs to be safe, evidence-based, equitable, erficient, timely, and fami-centered [1,2]. In the following pages, these changes in our specialty are discussed in greater scope and detail, offering the reader fresh insight into not only where we came from, but also where we are going as a specialty.

Impeccably researched and written by a nationally known team of specialists from neurodevelopmental pediatrics, psychology, epidemiology, education, occupational therapy, and speech therapy backgrounds, Autistic Spectrum Disorders in Children presents a multidisciplinary profile of autism and pervasive developmental disorders in children. Tracing the history of autism and tracking the latest research on its causation and neurological basis, this volume offers both traditional medical and complementary and alternative medicine approaches-as well as reliable methods for assessing treatment efficacy.

A Guide for Health-care Professionals

Clinical Skills in Child Health Practice E-Book

Essentials of Nursing Children and Young People

A Field Manual for Palliative Care in Humanitarian Crises

How the Primary Care Crisis Endangers the Lives of Americans

Psychosocial Care and Counseling for HIV-Infected Children and Adolescents: A Training Curriculum

This practical guide briefly covers the historical and epidemiological background of palliative care and the growth of palliative medicine as a specialty, before dealing with major physical, psychological, spiritual, and symptom management issues from diagnosis to bereavement care.

Living Through Loss provides a foundational identification of the many ways in which people experience loss over the life course, from childhood to old age. It examines the interventions most effective at each phase of life, combining theory, sound clinical practice, and empirical research with insights emerging from powerful accounts of people's universal yet highly individualized. Loss comes in many forms and can include not only a loved one's death but also divorce, adoption, living with chronic illness, caregiving, retirement and relocation, or being abused, assaulted, or otherwise traumatized. They approach the topic from the perspective of the resilience model, which acknowledges and integrates grief into their lives. The book explores the varying roles of age, race, culture, sexual orientation, gender, and spirituality in responses to loss. Presenting a variety of models, approaches, and resources, Living Through Loss offers invaluable lessons that can be applied in any practice setting by a wide range of human service and health care professionals. This book offers unique and adaptable guidelines that can be used by practitioners to ease the process of breaking bad news to people with intellectual disabilities. It provides effective tips and support that will help social workers, counsellors and caring professionals relay all types of bad news as sensitively and successfully as possible.

Health psychology is a rapidly expanding discipline at the interface of psychology and clinical medicine. This new edition is fully reworked and revised, offering an entirely up-to-date, comprehensive, accessible, one-stop resource for clinical psychologists, mental health professionals and specialists in health-related matters. There are two new chapters on health psychology in children and young people. The contents of the book cover: The fundamental elements of clinical communication, including skills for effectively gathering and sharing information, discussing sensitive topics and breaking bad news, Shared decision making, reflecting the rapid changes in expectations of medical care and skills for supporting patients in making decisions which are right for them. Communicating with a patient's family, children and young people, patients from different cultural backgrounds, communicating via an interpreter and communicating with patients who have a hearing impairment. Diversity in communication, including examples of communicating with patients who have a learning disability, transgender patients, and older adult patients. Communicating about medical error, emphasising the importance of doctors being honest in the face of difficult situations. This is a practical guide to learning and developing communication skills throughout medical training. The chapters range from the development of basic skills to those dealing with challenging and difficult situations.

**This volume gives concise, practical and expert advice on the care of children and young people in a family context. Coverage of basic principles and emergency protocols will enable any nurse to deliver safe and effective care. Children's Palliative Care in Africa
Essential Nursing Care for Children and Young People
Living Through Loss**

For many health care professionals and social service providers, the hardest part of the job is breaking bad news. The news may be about a condition that is life-threatening (such as cancer or AIDS), disabling (such as multiple sclerosis or rheumatoid arthritis), or embarrassing (such as genital herpes). To date medical education has done little to train practitioners in coping with such situations. With this guide Robert Buckman and Yvonne Kason provide help. Using plain, intelligible language they outline the basic principles of breaking bad new and present a technique, or protocol, that can be easily learned. It draws on listening and interviewing skills that consider such factors as how much the patient knows and/or wants to know; how to identify the patient's agenda and understanding, and how to respond to his or her feelings about the information. They also discuss reactions of family and friends and of other members of the health care team. Based on Buckman's award-winning training videos and Kason's courses on interviewing skills for medical students, this volume is an indispensable aid for doctors, nurses, psychotherapists, social workers, and all those in related fields.